

July 2026

THE CVT CONNECTION

CONNECTIONS MATTER





WHEN SCAMMERS SOUND LIKE FAMILY

THE RISE OF AI VOICE FRAUD

Most people know to be cautious of calls from strangers, but what happens when the caller sounds exactly like someone you love? AI voice cloning scams are becoming more common, and they can be incredibly convincing. Using artificial intelligence, scammers can recreate a person's voice from just a few seconds of audio found online, making it sound like a family member or friend is calling with an urgent request for help.

These scams often start with a distressing phone call. The caller may claim they've been in an accident, arrested, stranded, or involved in another emergency and need money immediately. In some cases, a second caller may pose as a police officer, lawyer, or bail bondsman to add credibility to the story. The goal is to create panic and pressure you into acting before you have time to think.

Scammers can gather voice samples from publicly available sources such as social media videos, voicemail greetings, podcasts, or other recordings. Because today's technology can produce highly realistic voices, it's becoming increasingly difficult to tell whether a voice is genuine. Instead of trusting the voice, focus on the situation. Be cautious if the caller creates a sense of urgency, asks you to keep the situation secret, or requests payment through gift cards, wire transfers, cryptocurrency, or cash delivery.

Unfortunately, these scams are becoming more effective as AI technology improves. What once sounded robotic or unnatural can now closely mimic a person's tone, speech patterns, and emotional expressions. That's why it's important to remember that even if the voice sounds familiar, you should always take a moment to verify the caller's identity before taking any action.

A good rule of thumb is to never send money, gift cards, or financial information based solely on a phone call. If a loved one is truly in trouble, there will be opportunities to confirm the situation through other family members, trusted contacts, or official channels. Scammers rely on urgency and emotion to prevent people from asking questions.

One of the best ways to protect yourself and your family is to create a private code word or phrase known only to close family members. If you ever receive a call from someone claiming to be in trouble, ask them for the code word. A scammer may be able to imitate a voice, but they won't know information that has never been shared publicly.

You can also reduce your risk by reviewing your social media privacy settings, limiting public videos and recordings, and talking with older family members who are often targeted by these scams. Never provide personal information to unexpected callers, and always verify emergency requests before sending money or sharing sensitive information.

If you receive a suspicious call, hang up and contact your loved one directly using a phone number you already have. Legitimate emergencies can wait a few minutes while you verify the facts. If you believe you've been scammed, contact your bank immediately and report the incident to the appropriate authorities as quickly as possible.

AI technology continues to evolve, but the best defense remains the same: pause, verify, and trust the process, *not the voice*.

At CVT, we're committed to helping our communities stay connected and stay safe.



TURN SUMMER DOWNTIME INTO SOMETHING BETTER WITH FIBER

Summer brings a natural shift in pace and a sense of possibility, making it the perfect time to build a bucket list that blends learning, exploring, creating, and finally tackling the projects you've been putting off. Whether it's the midday heat settling in or summer rains rolling through, those indoor moments become an opportunity to turn your home into a launchpad for something new instead of a pause in your day. With CVT fiber, you have the speed and reliability to keep that momentum going, whether you're streaming lessons, researching ideas, managing smart devices, or building something entirely from scratch.

This is the season when online learning really fits into daily life. Platforms like Skillshare, Coursera, and MasterClass make it easy to pick up everything from creative hobbies like watercolor painting, calligraphy, or baking to more technical skills like coding or digital design. YouTube remains an endless free library of tutorials, walkthroughs, and inspiration for just about any interest. Whether you're learning for fun, personal growth, or even long-term goals, having a strong fiber connection means you can stream video lessons smoothly, download materials quickly, and stay focused on the learning itself instead of waiting on buffering or lag.

Summer is also a great time to explore the world without leaving your home. Virtual travel tools like Google Arts & Culture offer immersive tours of landmarks, museums, and historic sites across the globe, from the Grand Canyon to the Smithsonian and beyond. It is an easy way to experience new places, gather inspiration for future trips, or simply satisfy curiosity on a rainy afternoon. With fiber internet, those experiences feel seamless and uninterrupted, keeping you immersed instead of pulled out of the moment by loading screens.

It is also an ideal season to dig into projects that tend to get pushed aside during busier months, like family history research. Websites like FamilySearch and Ancestry open access to billions of historical records, while old photo collections and handwritten documents can be digitized and preserved for future generations. Summer is often when people finally organize those boxes of memories tucked away in closets or storage. Uploading and sharing large photo archives, scanned documents, and family records becomes much easier with

fast, reliable upload speeds that keep everything moving without frustration.

For many households, this is also the perfect time to get a smart home fully dialed in. Whether it is adjusting a smart thermostat to manage indoor comfort during hot afternoons or rainy days, setting up security cameras and video doorbells for peace of mind, or automating lighting and plugs to simplify daily routines, smart devices work best when they work together. A strong fiber connection ensures multiple devices can stay connected at once without dropouts or delays, making your home feel more responsive and efficient.

When you want to stay active indoors, there are more options than ever for movement and wellness without stepping outside into heat or weather. YouTube channels like Yoga with Adriene offer calming, beginner-friendly routines, while apps like Nike Training Club and Down Dog provide structured workouts ranging from strength training to yoga and HIIT. Whether it is a quick midday stretch or a full workout session, streaming fitness content in HD works best when your connection is stable enough to keep up with every movement in real time.

And for those feeling creatively inspired, summer is a strong time to start building an online presence or creative project. Short-form video platforms like TikTok, Instagram Reels, and YouTube make it easier than ever to share ideas, hobbies, or expertise with a wider audience. Even simple setups can go a long way, with natural lighting, clear audio, and consistency mattering more than expensive equipment. Fast upload speeds become especially important when you are editing, posting, and syncing large video files or working with cloud-based tools.

However you choose to spend your summer days, whether they are filled with bright sun or steady rain, CVT fiber helps keep everything connected so your plans do not slow down when you move indoors. From learning and exploring to building, streaming, and creating, your connection should support your momentum. CVT fiber keeps you connected so you can make the most of every summer moment.



JOIN US AT HOLLIS HENRICH'S PARK!

We're saying thank you to our amazing Cordova customers with an evening of food, games, and fun for the whole family!



WE CAN'T WAIT TO SEE YOU THERE!

UPCOMING EVENTS

4TH OF JULY: In celebration our offices will be closed on Friday July 3rd. Happy 4th of July!

CORDOVA CUSTOMER APPRECIATION PICNIC: We're so excited to join our customers in Cordova on July 15th, at Hollis Henrich's park from 5:30-7:30 PM. We can't wait to see you there!

Visit www.cvtc.org for more information.

The CVT Connection

Enter to Win a \$50 Account Credit

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WORDSEARCH

Locate the given words in the grid, running horizontally, vertically, or down diagonally.

I	N	T	E	L	L	I	G	E	N	C	E	E	B	N	E	C	U	C	F
T	W	T	Y	V	Q	P	H	N	M	I	O	A	H	P	T	Y	S	Y	T
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|-----------------|---------------|-----------------|-----------|
| 1. Technology | 3. Convincing | 5. Independence | 7. Parade |
| 2. Intelligence | 4. Scammers | 6. Picnic | 8. July |

Solve the wordsearch, tear off, then mail or drop off at the Glennallen or Valdez business office. Return by the 10th of the month to ensure your entry is included in the monthly drawing. Congratulations to the last issue's winners, **JANE BROWN** (Glennallen), **KEN KIRKLAND** (Valdez), and **ALMA GAPPE** (Cordova). **REMEMBER TO FILL IN YOUR NAME!**

Name: _____ Phone: _____

