

May 2025

THE CVT CONNECTION
CONNECTIONS MATTER



ANNUAL MEETINGS

VALDEZ, MAY 6TH
GLENNALLEN, MAY 8TH



BUILT FOR COMMUNITY: FIBER MAKES CONNECTIONS

Choosing the right internet provider isn't just about speed—it's about trust, reliability, and connection to the place you call home. That's why our fiber network is more than just fast—it's built for our community, by our community.

While new options like Starlink may sound exciting with their space-age tech and nationwide ads, they fall short where it matters most—right here, on the ground. Starlink's service depends on satellites orbiting hundreds of miles above the earth, which means it's prone to interruptions from weather and peak-hour slowdowns. The equipment comes with a hefty price tag and must be self-installed, leaving many users frustrated before they even get online.

Fiber from CVT tells a different story. Because we've invested in a physical network built directly into our region, your connection is stable, fast, and dependable—day or night, rain or shine. And with symmetrical upload and download speeds, our fiber is ideal for modern life—whether you're working remotely, streaming your favorite shows, or connecting with

loved ones.

But what truly sets CVT apart is our commitment to our local communities. When you choose CVT, you're not just getting a service—you're supporting your neighbors. Our team lives and works here. We hire locally, we invest locally, and we respond locally. That means quicker support, real conversations, and solutions tailored to your needs—not one-size-fits-all answers.

Every dollar you spend with CVT helps strengthen our region. It supports jobs, expands infrastructure, and keeps resources circulating close to home. That's something a global company like Starlink simply can't offer. Their service might be overhead—but their investment certainly isn't in our communities..

So while tech headlines may chase the next big thing, we're focused on something that's built to last. Copper Valley Telecom is committed to keeping our communities connected—not just with fast internet, but with care, quality, and community that only your local cooperative can provide.

STRONGER BUSINESSES THROUGH CONNECTION

In February and April, Copper Valley Telecom hosted business luncheons in Cordova and Glennallen, highlighting a critical topic for businesses of all sizes: PCI compliance and payment security. We partnered with Kaseya, a leading name in IT and cybersecurity, to offer practical guidance on strengthening payment systems and protecting sensitive customer information.

Each luncheon included a catered lunch and time for business owners to connect, followed by an informative presentation on current PCI standards and best practices. Attendees also received

a complimentary PCI Compliance Assessment—a \$500 value—at no cost.

While turnout was modest, the conversations were meaningful, and the feedback was positive. It's clear that this is a topic that matters to our business community, and we're committed to offering more opportunities like this in the future.

Stay tuned for announcements on upcoming events. We're looking forward to continuing these conversations and supporting local businesses with tools and insights that make a difference.

CONNECTED TO TOMORROW

RURAL INDEPENDENT WIRELESS NETWORK

At Copper Valley Telecom, our commitment to providing reliable, cutting-edge communication services continues to grow. That's why we're proud to announce a new partnership with RINA—the Rural Independent Network Alliance.

RINA is a network of independent providers working together to bring high-quality wireless service to rural communities like ours. With over 15 years of experience, RINA offers the technology and infrastructure support that will help us better serve you—both today and in the future.

This partnership allows us to enhance our network capabilities, offering faster speeds, stronger reliability, and a clear path to 5G. It also expands our access to nationwide roaming partners, meaning better coverage when you travel and more flexibility in how you stay connected.

In addition to CVT's existing 50 cell sites, six new towers are live and operating exclusively on the RINA network, and more are on the way. As we transition, you can expect service to not only remain strong—but improve in many areas over time.

To take advantage of the RINA network, customers will need to

update their SIM or eSIM by visiting CVT. While there's normally a small activation fee, we're waiving it during this upgrade period to make your switch easy and affordable.

Device compatibility depends on your phone model. The RINA network supports iPhone 11 and newer, and Samsung Galaxy S20 and newer. If you're not sure whether your phone is compatible, our team is here to help check and guide you through your options. We also recommend keeping your phone software up to date for the best experience.

When it comes to pricing, customers on a current unlimited plan won't see any changes. Customers on older plans will need to switch to a new plan to access the RINA network. A customer service rep can work with you to find the best option for your needs and budget.

As part of the transition, voicemail services will also move to a new platform. If you have messages you'd like to keep, you'll find simple, step-by-step instructions below to help you save and email them.

This move to RINA is more than a technical upgrade—it's a continuation of our mission to deliver the best in wireless technology and keep you connected, wherever life takes you.

EVERYTHING YOU NEED TO KNOW ABOUT THE NEW VOICEMAIL SYSTEM
scan the QR code or visit www.cvtc.org/voicemail for our voicemail quick reference guide



CUT THE LANDLINE

KEEP THE CONNECTION

As technology continues to evolve, so do the ways we connect. At Copper Valley Telecom, we're committed to offering services that reflect how our members live and communicate today. That's why we're excited to offer a new option—broadband internet without the need for a required landline.

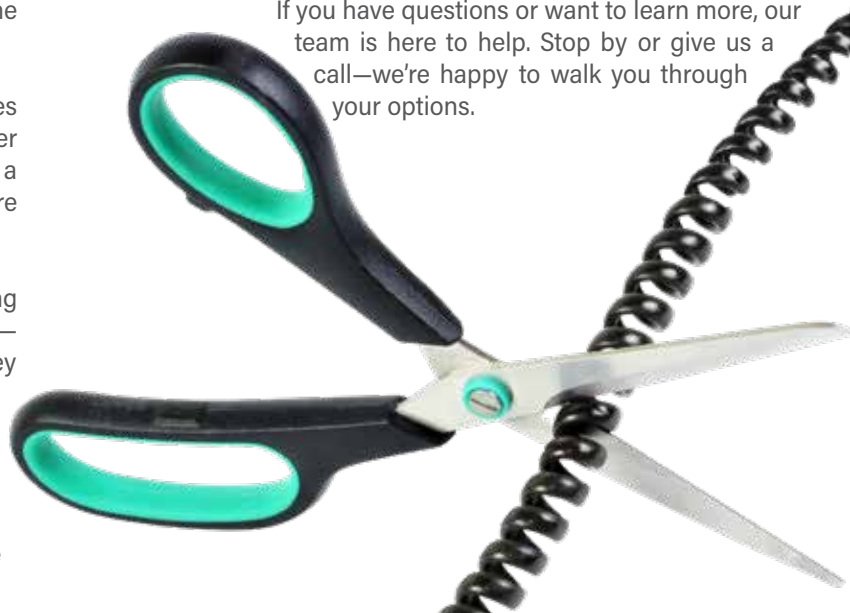
This update is ideal for members who primarily use wireless devices but still want fast, dependable internet service at home. Whether you're looking to simplify your monthly services, set up internet at a cabin, or just no longer use a home phone, this option provides more flexibility while keeping you connected.

This offering is available to residential members only, and choosing internet-only service does not impact your cooperative membership—you'll continue to enjoy all the benefits of being a Copper Valley Telephone Cooperative member.

While this new option supports modern communication preferences, it's important to consider how you access emergency services. In rural and remote areas, a landline remains the most consistent and trusted way to reach 911 from your home. We

encourage members to keep that in mind when deciding what setup best suits their needs.

If you have questions or want to learn more, our team is here to help. Stop by or give us a call—we're happy to walk you through your options.



GROW YOUR SPEED

UPGRADE TO A FASTER PLAN AND GET YOUR FIRST MONTH AT YOUR CURRENT RATE.*

*For a limited time only. Some restrictions apply. See store for details.

UPCOMING EVENTS

ANNUAL MEETINGS: Valdez | Tuesday, May 6th at the Valdez Civic Center
Glennallen | Thursday, May 8th at the Glennallen Community Center

Registration for each meeting will open at **5:00 pm**, and the meeting will begin at **6:15 pm**. Once the meeting begins, registration will close. Members arriving late may still attend but will not be eligible for door prizes.

Visit www.cvtc.org for more information.

The CVT Connection

Enter to Win a \$50 Account Credit

May 2025

WORDSEARCH

Locate the given words in the grid, running horizontally, vertically, or down diagonally.

C	K	Y	H	L	A	M	B	E	B	E	C	B	O	Z	J	A	V	R	P
U	A	M	K	P	I	L	W	T	B	C	Q	F	X	J	A	X	O	Z	O
O	T	R	Z	J	T	X	V	A	P	B	N	Y	B	S	N	I	I	L	S
W	P	B	C	L	H	S	I	F	W	M	U	O	B	Y	N	L	C	A	X
P	E	Z	S	C	I	S	P	L	G	B	W	S	N	D	U	H	E	N	I
C	Y	B	E	R	S	E	C	U	R	I	T	Y	I	C	A	I	M	D	R
T	O	W	E	R	K	R	W	N	K	R	I	G	Z	N	L	Z	A	L	M
H	O	B	C	O	M	M	U	N	I	T	Y	I	V	V	E	G	I	I	C
R	I	N	A	Y	G	T	N	O	U	B	O	K	K	B	R	S	L	N	O
E	B	H	C	T	R	B	X	Q	W	K	N	X	J	I	G	D	S	E	Y

- | | | | |
|-------------|--------------|------------------|--------------|
| 1. RINA | 3. Annual | 5. Business | 7. Towers |
| 2. Landline | 4. Community | 6. Cybersecurity | 8. Voicemail |

Solve the wordsearch, tear off, then mail or drop off at the Glennallen or Valdez business office. Return by the 10th of the month to ensure your entry is included in the monthly drawing. Congratulations to the last issue's winners, **DANIEL CAREY** (Glennallen), **MERANDA MORAN** (Valdez), and **CLIFFORD NICHOLS** (Cordova). **REMEMBER TO FILL IN YOUR NAME!**

Name: _____ Phone: _____



CVTC Board Members: Karen Linnell (P), Ryan Morgan (VP), Jennie Sodergren (Sec/Tres), Shanna Conway, Scott Malone, Paul Nylund, Mike Rego, and Terry Valentine