

May 2024

THE CVT CONNECTION

CONNECTIONS MATTER



ANNUAL MEETINGS

OF THE MEMBERS

GLENNALLEN | MAY 7TH | COMMUNITY CENTER
VALDEZ | MAY 9TH | VALDEZ CIVIC CENTER



BROADBAND REVAMP PROJECT AND IP ADDRESS CHANGES

At Copper Valley Telecom, we're dedicated to continually enhancing our network and our services, and we're excited to unveil our latest endeavor: the Broadband Revamp project. This initiative marks a significant step forward in fortifying our telecommunications infrastructure.

Here's what you need to know:

What's happening?

CVTC is undergoing a transition to a new internet routing system, aimed at bolstering flexibility and redundancy in managing internet traffic.

What does this mean for you?

As part of our ongoing commitment to improvement, we're shifting away from leased IP addresses to ones that we own and manage. This transition addresses previous issues associated with leased addresses, ensuring greater control and reliability over our network infrastructure. With this change, we're moving from static IPs to dynamic IPs. While most customers shouldn't be affected, those utilizing

older camera systems, for instance, may encounter some adjustments. If you're not currently reliant on static IP addresses, you likely won't experience any impact.

Moving forward, static IPs will be exclusively offered to our business clientele. Business customers, stay tuned for updates regarding static IP availability. For residential customers currently using a static IP and affected by this transition, please reach out to us as soon as possible, so our team can provide guidance on navigating this upcoming change.

What does this enable for the future?

This transition will introduce a heightened level of redundancy within our network, leading to fewer service disruptions. Furthermore, we're elevating security measures within the new design, thereby mitigating the risk of cyber-attacks.

We're committed to ensuring a seamless transition and are here to support you every step of the way. Thank you for your continued trust as we make connections that matter.

LIFELINESUPPORT.ORG

In the 21st century, fast, reliable internet is essential for every American household, akin to telephone service in the 20th century. At Copper Valley Telecom, we recognize the financial challenges many families face. Thankfully, programs like Lifeline exist to alleviate the burden of household bills.

Lifeline, a government initiative, provides monthly credits for qualifying low-income households on their telephone, cell phone, or internet bills. Originally for landline

phones, it now includes broadband internet and cell phones. Eligibility is based on income (at or below 135% of federal poverty guidelines) or participation in certain government assistance programs. To check eligibility, visit [Lifelinesupport.org](https://www.lifelinesupport.org) and follow the application process.

For more information or assistance, contact our friendly customer service team at Copper Valley Telecom. We're here to help you navigate Lifeline and maximize its benefits for your home internet service.

JOIN US AT THE 2024 ANNUAL MEETINGS

Copper Valley Telecom is excited to remind you of the upcoming Annual Meetings for this year! We extend a warm invitation to all members of the Glennallen District to join us on May 7th at the Glennallen Community Center, and to members of the Valdez District to join us on May 9th at the Valdez Civic Center.

Mark your calendars, as registration and our tech showcase will kick off at 5 pm sharp, followed by the meeting at 6:15 pm. Please note that

once the meeting commences, registration and the tech showcase will close, so we encourage prompt arrival. However, latecomers are still more than welcome to attend the meeting, though they won't be eligible for our exciting door prizes.

We look forward to coming together with our valued members to discuss important updates, initiatives, and to showcase the latest in telecommunications technology. See you there!

ARE THEY READY FOR A SMARTPHONE?

There is no shortage of advice and opinions about when and how to introduce and increase internet access and device usage to children. While there's no one-size-fits-all approach, we believe it's important for parents to think intentionally about when their own children are ready to explore the boundless world of the internet.

We've developed some recommended resources and information that parents can employ to make the best decisions for their own kids and families. We're proud to keep you and your family connected—and we hope these resources help you keep your kids safe online, too!

The American Psychological Association's Health Advisory on Social Media Use in Adolescence

The American Psychological Association's (APA) Health Advisory on Social Media Use in Adolescence at bit.ly/apa-social-media provides a concise but thorough review of the current findings about social media impacts on teens. It's a good place to start because it discusses some of the variability among different age-ranges—and how different each child can be.

The advisory also helps each parent think more about their particular kid's maturity level (rather than just their age number) when assessing when it's time to increase internet access. The APA's health advisory should provide a solid background in the underlying "psychology" of internet and social media usage for children, as well as potential issues they may encounter as they age.

The AAP's Family Media Plan

Developed with experts from the American Academy of Pediatrics, the Family Media Plan at bit.ly/aap-media-plan is an outstanding resource to plot out the kinds of internet and device usage—and the amount of time of that usage—for each member of the family over a given time period (e.g., whether daily, weekly, or monthly, etc.).

Users input key information such as the age range of each family member and their individualized online interests and device needs.

The Family Media Plan also helps parents model good internet and device usage habits, because children typically follow what their parents do more than what they say.

At Copper Valley Telecom, we're dedicated to keeping families connected, but we also understand the importance of ensuring children's safety online. We hope that the recommended resources mentioned in this blog will empower parents to make informed decisions that keep their kids safe and secure in the digital world. Thank you for trusting us to be a part of your family's online journey!



WE'RE HIRING

www.cvtc.org/careers



Customer Service Representative • Billing Clerk • Accounting Assistant • Accounting Manager • Revenue Assurance Manager • Telecom Network Engineer • Systems Administrator

UPCOMING EVENTS

ANNUAL MEETINGS: Come join us on May 7th in Glennallen and May 9th in Valdez for an opportunity to connect with the Board and staff, discover our tech showcase, enjoy a delicious meal, win prizes, and learn more about the developments underway at CVT. Doors open at 5pm and the meetings begin promptly at 6:15pm.

Visit www.cvtc.org for more information.

The CVT Connection

Enter to Win a \$50 Account Credit

May 2024

WORDSEARCH

Locate the given words in the grid, running horizontally, vertically, or diagonally.

V	A	N	E	P	B	U	V	C	R	G	Q	J	S	Q	A	O	V	W	P
W	V	M	V	P	M	V	J	L	V	I	T	G	S	L	M	K	V	O	M
L	R	B	D	R	E	V	A	M	P	B	P	C	B	N	M	E	V	N	T
I	P	E	E	V	V	S	K	S	R	B	Y	M	R	U	R	D	H	P	A
F	E	A	T	B	V	Z	I	R	Q	I	E	K	D	M	E	F	M	W	D
E	D	Y	N	A	M	I	C	G	X	T	C	A	R	E	E	R	N	H	D
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N	I	J	T	R	T	A	X	Z	V	L	L	T	L	G	M	L	U	D	S
E	B	D	L	H	C	O	L	H	C	O	N	N	E	C	T	I	O	N	S

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|-----------|---------------|-------------|----------------|
| 1. Annual | 3. Smartphone | 5. Lifeline | 7. Dynamic |
| 2. Revamp | 4. Address | 6. Career | 8. Connections |

Solve the crossword, tear off, then mail or drop off at the Glennallen or Valdez business office. Return by the 10th of the month to ensure your entry is included in the monthly drawing. Congratulations to the last issue's winners, **JEANINE BULLER** (Cordova), **JEANNETTE SUTHERLAND** (Glennallen) and **CAROL SMITH** (Valdez). **REMEMBER TO FILL IN YOUR NAME!**

Name: _____ Phone: _____

