

February 2024

THE CVT CONNECTION
CONNECTIONS MATTER

SAMSUNG

Galaxy S24 Series

Galaxy AI ✨ is here



Samsung account login is required for certain AI features.

SAMSUNG



Circle to Search
with Google

Galaxy S24 Ultra

Circle it, find it Requires internet connection; results may vary by uniqueness, clarity and framing of circled image and related factors.

SAVE THE DATE: 2024 ANNUAL MEETINGS

The 2024 Annual Meetings promise to be a truly engaging and insightful opportunity, inviting you to actively participate and connect with your cooperative. We extend a heartfelt invitation for you to be an integral part of this event, designed to foster a sense of community and collaboration.

During these meetings, we are excited to share important updates that reflect the progress and initiatives undertaken by Copper Valley Telecom, providing you with valuable insights into the ever-evolving landscape of telecommunications. Moreover, this

is a time to collectively celebrate the achievements we've accomplished together as a community.

Your presence at the 2024 Annual Meetings is crucial, as it adds a unique perspective and contributes to the overall success of these gatherings. As a token of our appreciation, attendees will be presented with a special gift, have opportunities to win locally sourced door prizes, and enjoy a delicious locally catered meal.

Save the dates - **May 7th in Glennallen** and **May 9th in Valdez.**

CALL FOR VOLUNTEERS

FOR THE 2024 ANNUAL MEETING CREDENTIALS AND ELECTIONS COMMITTEE

Per CVT bylaws, "The Committee shall consist of an uneven number of Cooperative members not less than five (5) nor more than seven (7) who are not existing Cooperative employees, agents, officers, Directors or known candidates for Director, and who are not close relatives as defined in Section 4.3[a] of the bylaws."

The Credentials and Election Committee is responsible for validating signatures on returned ballots and for tallying ballots received for Annual Meeting

purposes (Director election and, if applicable, bylaw amendments). Ballots will be received at the Cooperative headquarters in Valdez, Alaska. Volunteers who travel outside of their district will be reimbursed for eligible mileage expenses. Additionally, a token of appreciation will be given to each committee member who takes an active role in this important process.

If you are interested in volunteering, please visit cvtc.org/volunteer to sign up today!

Copper Valley Telecom is also looking for volunteers for the 2024 Scholarship Committee to assess scholarship applications. Scholarship Committee volunteers must be CVT members in good standing without conflicts of interest. Please apply today by visiting cvtc.org/volunteer

UNDERSTANDING CPNI

Have you ever tried to call for information concerning your phone service, only to be denied because you weren't authorized on the account? It can be a frustrating roadblock, but it's actually one that exists to protect you and your data.

Customer Proprietary Network Information (CPNI) is the official term for your data as a communications customer. Your data is protected against unauthorized use and disclosure under federal law. Under CPNI regulations, service providers like Copper Valley Telecom are forbidden from disclosing:

- Information about the quantity, technical configuration, type, destination, location, and amount of use of your communications services
- Any information contained on your bill regarding communications services

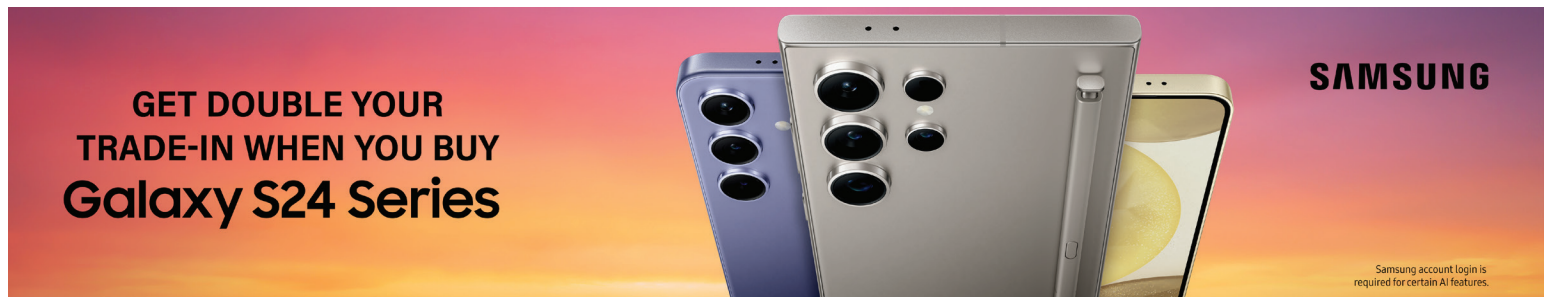
This means that unless you're authorized on the account, there's certain information you won't be able to access. Details such as phone numbers called, conversation lengths, and the account holder's services can only be disclosed to the account holder. It's the law!

Your relationship to the account holder doesn't matter, be it spouse or next of kin. If you're not on the account, unauthorized information cannot be shared. While this policy may be frustrating, the law exists to protect you.

Thanks to the U.S. Telecommunications Act of 1996, the Federal Communications Commission (FCC) regulates how CPNI is used and distributed. The FCC is responsible for managing your privacy as a communications services customer. In 2007, the FCC CPNI Order introduced additional rules and restrictions for managing Customer Proprietary Network Information.

These regulations limit the information carriers can disclose to third-party marketing firms without securing customer consent, define circumstances allowing customer service reps to share call details, and establish rigorous customer identity verification procedures for carriers.

While CPNI restrictions may appear inconvenient, they're there to ensure the protection of you, your information, and your privacy. At Copper Valley Telecom, we're not just about keeping you connected – we're committed to keeping you protected as well.



GET DOUBLE YOUR
TRADE-IN WHEN YOU BUY
Galaxy S24 Series

SAMSUNG

Samsung account login is required for certain AI features.

THE FRS YOUTH TOUR

Carlie Vanbuskirk embarked on an unforgettable journey last year, courtesy of Copper Valley Telecom's sponsorship. The Foundation for Rural Service Youth Tour brought together students from various rural regions across the nation, converging in Washington, D.C. During this transformative experience, students honed their leadership skills, gained insights into the challenges of providing broadband to rural communities, explored historic sites, formed lasting friendships, and engaged with the Federal Communications Commission and congressional staff.

Reflecting on her participation, Carlie said, "The FRS trip was both fun and informative. I was able to explore so much of DC during the five-day trip. I had the opportunity to explore the International Spy Museum, Capitol Hill, Arlington Cemetery, Mount Vernon, and many more monuments. I learned about how our government operates.

While visiting the FCC I learned how they helped bridge the digital divide during the pandemic by creating the Emergency Broadband Fund. Some of my favorite things include watching the play *Shear Madness* at the Kennedy Center, visiting the monuments at night, and riding around Arlington Cemetery. The best part of the trip was becoming friends with people from all over the country."

Copper Valley Telecom is excited to now be inviting applications for the 2024 Youth Tour. This opportunity is available to individuals aged 15-17, provided their parents or guardians are CVT members. Prospective students are required to complete an application and submit a 2-5 minute video showcasing themselves. **Applications and videos must be submitted online at cvtc.org/scholarships by March 8th, 2024.** Apply now for your chance to join us on this once in a lifetime adventure!

GET PLUS ON US

Get iPhone 14 Plus on us with a 2-year Contract.*



*Some Restrictions Apply. See Store for details. While Supplies last.

UPCOMING EVENTS

CORDOVA ICEWORM: Join us in Cordova January 27th - February 3rd.
ANNUAL MEETINGS: May 7th in Glennallen and May 9th in Valdez.
SCHOLARSHIP DEADLINES: The FRS Scholarship has a deadline of February 16th. Deadlines for CVT Scholarships as well as FRS Youth Tour Applications is March 8th.

Visit www.cvtc.org for more information.

The CVT Connection

Enter to Win a \$50 Account Credit

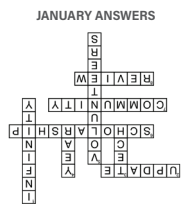
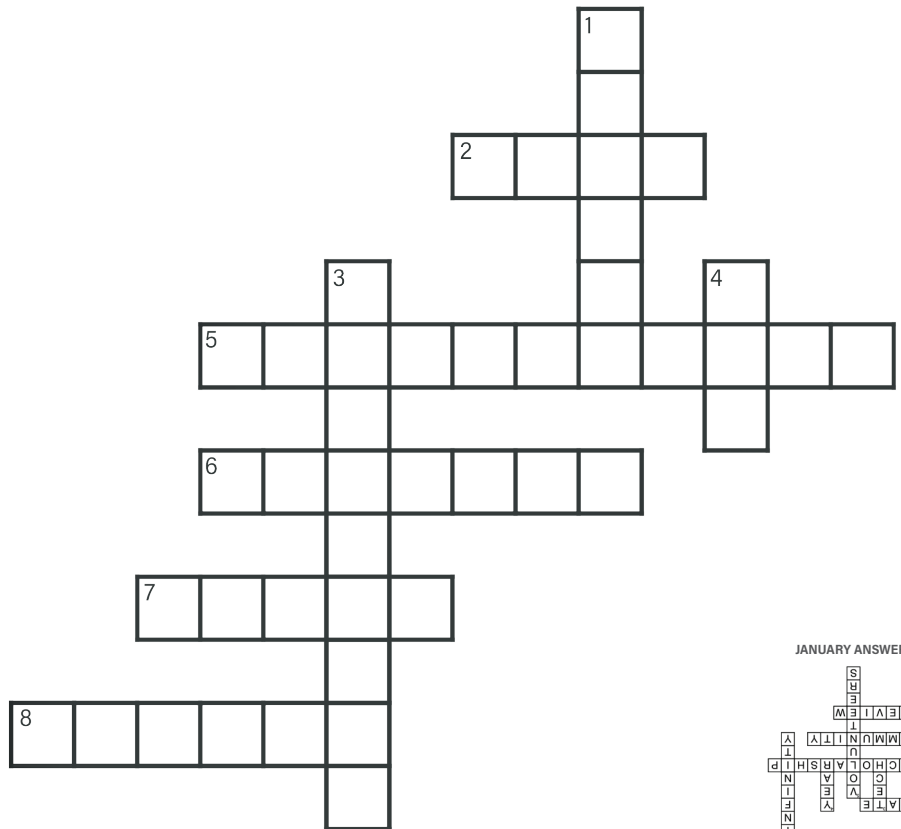
February 2024

Across

- Get _____ on Us.
- The second word of the CPNI acronym.
- This company just released the Galaxy S24.
- Apply now to join us on the FRS _____ Tour!
- _____ to search with the new Galaxy S24.

Down

- Get _____ trade-in when you buy a Galaxy S24 series device.
- The Credentials and Elections _____ is looking for volunteers.
- What month will the Annual Meetings be held?



Solve the crossword, tear off, then mail or drop off at the Glennallen or Valdez business office. Return by the 10th of the month to ensure your entry is included in the monthly drawing. Congratulations to the last issue's winners, **JUDI THURMOND** (Glennallen) and **NEIL DEES** (Valdez). **REMEMBER TO FILL IN YOUR NAME!**

Name: _____ Phone: _____

