

August 2022

THE CVT CONNECTION

AUGUST 9TH & 10TH

CUSTOMER *APPRECIATION* FAMILY FUN PICNICS



BEAR CREEK

MUDSLIDES & FLASH FLOODS



Living in the Last Frontier, we get the authentic taste of wilderness on a massive scale. With that often comes intense weather all year round! This year's heavy rains triggered flash flooding and mudslides, shutting down the Richardson Highway, damaging CVT infrastructure, and limiting cellphone and internet throughout the region.

Monday, July 11th, we received reports that the flooding washed out Bear Creek Bridge and damaged six other bridges and our fiber optic line along with it. As a result, this shut down 16 miles of the Richardson Highway from milepost 218 to 234, just south of Black Rapids, and limited cellphone and internet coverage throughout the area.

Our Alaskan spirit proved true, as all parties involved worked together to establish a short-term solution. First, working with DOT to gain safe access to the utility right-of-way, then we partnered with AT&T, placing an overhead temporary fiber between two poles, where we dug down and spliced fiber, successfully restoring services!

In the meantime, the State of Alaska detoured traffic around the closure onto the Alaska Highway and the Tok Cutoff. This added about an hour and a half to your drive in either direction but, most importantly, allowed access around the damaged and unsafe area. DOT was quick to send in about 20 workers and several pieces of equipment into the area, working all hours of the day and night. The Richardson Highway remained closed from milepost 218 to 234 throughout the week, reopening ahead of schedule Monday, July 18th!

Once access has been granted we will work to remedy a permanent fix to our fiber optics by mid August. We want to thank you, our customers, for your patience and understanding as we worked tirelessly to restore service coverage. Thank you to DOT and AT&T for teaming up with us to get the job done! We are proud to be Alaskan!

THE LATEST DIRT ON CONSTRUCTION

Over the last two summers, our crews worked tirelessly to build and upgrade the infrastructure that provides you with state-of-the-art technology across our region of Alaska! As we end the 2022 Fiber-to-the-Home construction season, we are excited to see the positive impact this will have on all our current and future customers!

We hit the ground running in early May while the ground was still frozen, extending our construction season, reaching more customers, and reducing our environmental impact by minimizing disruption to the local ecosystem.

Our outstanding team of contractors worked along New Edgerton 0-20 mile, Old Edgerton 0-11.5 mile, and Richardson 54-91 mile laying fiber. Additionally, we were able to expand LTE coverage throughout Thompson Pass and areas between Sourdough Creek and Paxson, as well as filling in gaps in connectivity along the Richardson Highway south of Willow Mountain.

We are finishing up the season doing fiber drops along the New Edgerton and completing construction in the Thompson Pass area. We thank you for your continued support and patience as we bring the construction season to a close, building connections that matter.

CUSTOMER APPRECIATION FAMILY FUN PICNICS

We truly appreciate having you as a customer and want to say, "Thanks!" We invite you to join us for this year's Annual Customer Appreciation Picnics!

We will be hosting the Glennallen picnic Tuesday, August 9th, from 6 PM - 8 PM, located at the Glennallen storefront on 188 Glenn HWY. The Valdez picnic will be hosted Wednesday, August 10th, from 6 PM - 8 PM at the Valdez storefront on 329 Fairbanks Drive.

We are ecstatic to bring you tons of exciting activities and enjoyable food for you and the family! You can expect to find all kinds of bounce houses, from toddler bouncers and obstacle courses to our super non-slip bouncy house - perfect in rain or shine! Feast on the best hotdogs, grilled by yours truly, at Copper Valley Telecom. And of course, it wouldn't be a party without freshly made cotton candy!

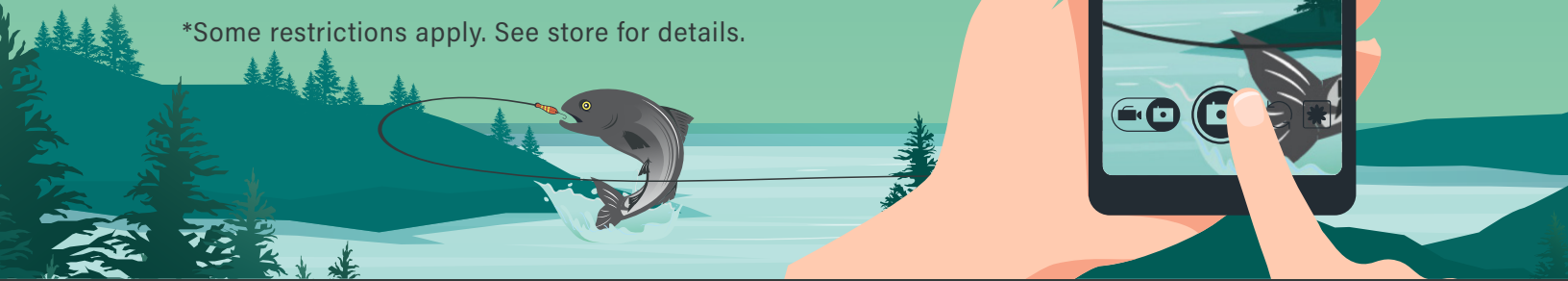
With all these festivities and more, we hope you join us in all we have to offer, our way to say, "Thank you"!



REEL BIG SAVINGS

25% OFF
any new phone or
50% OFF
with a new line!*

*Some restrictions apply. See store for details.



UPCOMING EVENTS

FUN RUN: August 6th

GLENNALLEN CUSTOMER APPRECIATION PICNIC: Tuesday, August 9th

VALDEZ CUSTOMER APPRECIATION PICNIC: Wednesday, August 10th

The CVT Connection Quiz

Enter to Win a \$50 Account Credit

August 2022

Answer all three questions below correctly, tear off, then mail or drop off at the Glennallen or Valdez business office. Return by the 10th of the month to ensure your entry is included in the monthly drawing. Congratulations to the last issue's winners, **Jason Severs** (Glennallen) and **Jenelda Moore** (Valdez). **REMEMBER TO FILL IN YOUR NAME!**

1. What were one of the upgrades completed in the 2022 construction season? _____
2. How many miles were closed on the Richardson HWY due to flooding? _____
3. Are you planning on attending the 2022 Customer Appreciation Picnic? _____

Name: _____ Phone: _____



CVTC Board Members: Trish Stowe (P), Ryan Morgan (VP), Karen Linnell (Sec/Tres), Odis "Scott" Brawner Jr., Scott Malone, Mike Rego, Jennie Sodergren, and Terry Valentine