

July 2022

THE CVT CONNECTION

# HAPPY INDEPENDENCE DAY!



In recognition of celebrating  
our Nation's independence, we  
will be closed on Monday, July 4th.



# 988 NATIONAL SUICIDE PREVENTION LIFELINE

The debut of 988 is here! Beginning July 16, 2022, millions of Americans can seek help from the National Suicide Prevention Lifeline as fast as dialing 911 does for rescue emergencies.

In response to growing suicide and mental health crises across the nation, the FCC designated 988 as the 3-digit mental health crisis hotline number. The shorter code is intended to be easier to remember, making mental health help more accessible overall. To prevent problems when callers are trying to reach the National Suicide Prevention Lifeline, CVT and all Alaskan Carriers made the switch to 10-digit dialing in October 2021.

But 988 is more than just an easy-to-remember number! It is a direct connection to compassionate, accessible care and support for anyone experiencing mental health-related distress. People can also dial 988 if they are worried about a loved one who may need crisis support. Experts are available to listen, offer support, and share additional resources. The existing suicide prevention number – 1.800.273.8255 – will remain active even after the new code takes effect.

\*Please note that while the National Suicide Prevention Lifeline is available anytime at 1-800-273-8255 (TALK), 988 will not be available until July 16, 2022.

# We are hiring!

If you are a talented individual looking to become a valued member of an incredible team, Copper Valley Telecom is the place for you!

CVT currently has a variety of amazing job opportunities available in both Glennallen and Valdez, including a Customer Service Representative, Combination System and Network Administrator, Systems Administrator, Director of IT and Engineering, and IT Technician.

For more information, please visit [www.cvtc.org/careers](http://www.cvtc.org/careers).

## THE LATEST DIRT ON CONSTRUCTION

Copper Valley Telecom's Fiber-to-the-Home construction season is in full swing! We are well on track to complete construction along the New Edgerton 0-20 mile, Old Edgerton 0-11.5 mile, and Richardson 54-91 mile, bringing you 483 new fiber install locations this season.

Our outstanding team of contractors has completed the surveying process along the Old Edgerton. We are making significant progress on the New Edgerton, completing the main line duct through 17.2 mile. In the coming weeks, you'll find our crews breaking ground along the Old Edgerton, beginning at Kenny Lake and traveling North West. Additionally, Thompson Pass is currently being surveyed in preparation to begin construction early this month.

Our technicians have been working diligently doing in-home fiber installations from the construction completed in 2021. Our customer service representatives continue to contact current customers where installation becomes available. Likewise, this year's construction will allow for in-home installations in 2023. We are pleased to see the progress on the 2022 construction season as we continue to build connections that matter!





# THE BEST DEALS AROUND!

Here at Copper Valley Telecom, we offer many ongoing promotions to bring the best deals to you!

Get Smart and switch from a standard phone to a smartphone. We will even credit \$100 when you make the switch. So, if you've been thinking about "Getting Smart," now is the time!

We also offer customer referrals. Refer a friend to a new line of service and we will give you a \$50 credit! Now that's easy money!

Open a new line of service and get a VoLTE flip phone, completely on us!

Are you in need of a new phone? We'll make you a deal! You choose the new phone and coordinating phone case, and we'll give you the charging block!

These are just a few of our ongoing promotions to be taken advantage of! Get the most out of your services and stop by our storefront or call our customer service representatives at 800.235.5414!

## UPCOMING EVENTS

**CUSTOMER APPRECIATION PICNIC:** Late Summer  
**CLOSED:** Monday, July 4th

### The CVT Connection Quiz

### Enter to Win a \$50 Account Credit

July 2022

Answer all three questions below correctly, tear off, then mail or drop off at the Glennallen or Valdez business office. Return by the 10th of the month to ensure your entry is included in the monthly drawing. Congratulations to the last issue's winners, **Greater Copper Valley Chamber of Commerce** (Glennallen) and **First Baptist Church** (Valdez). **REMEMBER TO FILL IN YOUR NAME!**

1. What is the 3-digit number to the National Suicide Prevention Lifeline? \_\_\_\_\_
2. When does the 3-digit National Suicide Prevention Lifeline go into effect? \_\_\_\_\_
3. In the next few weeks, where are we breaking ground on construction? \_\_\_\_\_

**Name:** \_\_\_\_\_ **Phone:** \_\_\_\_\_

