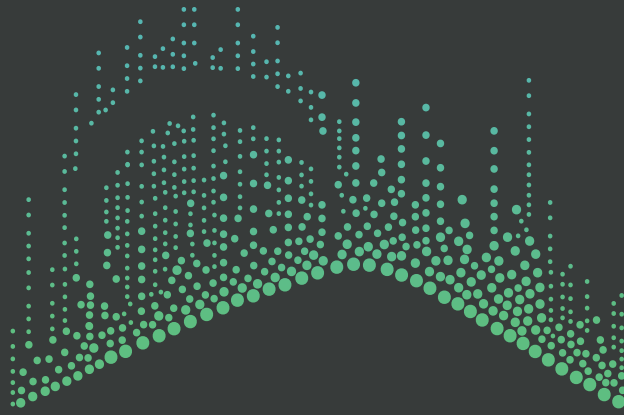


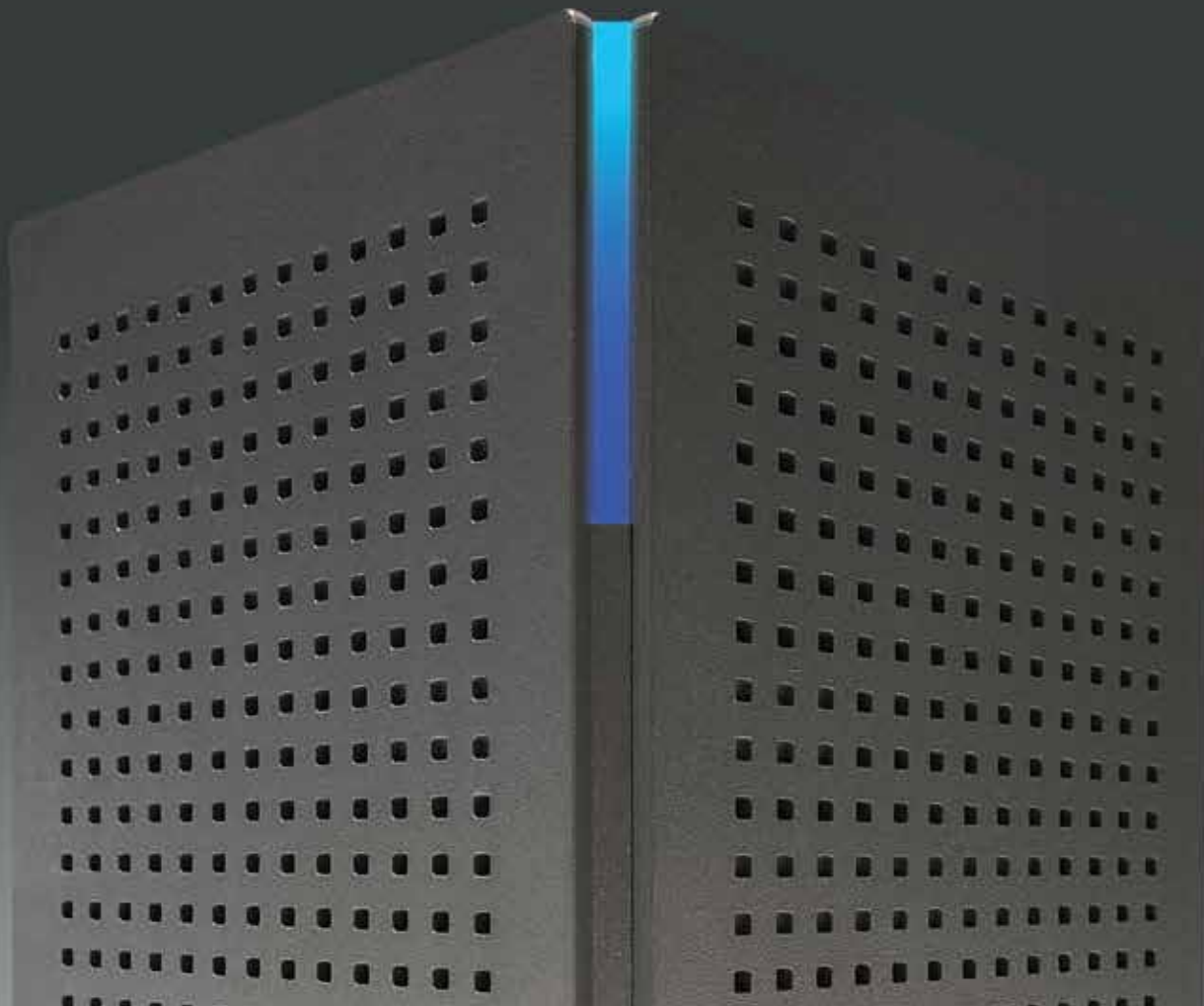
September 2021

THE COPPER WIRE



# AURORA Wi-Fi

INTERNET AT NORTHERN LIGHT SPEED



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Since 2018 the number of devices connected to the internet has grown from 7 billion to over 35 billion. Whether it's connecting to a video conference while working from home, streaming a movie with your family, downloading a new book to curl up with, or even getting a notification from the washing machine to rotate the laundry, the internet has become a part of our everyday life in a million small ways. As the way we use the internet changes, the way we access it also needs to change, which is why Copper Valley Telecom is excited to announce AURORA Wi-Fi.

AURORA Wi-Fi is an enhanced approach to leasing your internet equipment, including professional installation for optimal Wi-Fi mapping and equipment placement, access to the CVT Connect app, and Wi-Fi management through 24/7 remote assistance and troubleshooting.

Technology moves fast, and modems, routers, and gateways are no exception to the

rule and, on average, needs to be replaced every 3 to 5 years. With AURORA Wi-Fi equipment leasing, Copper Valley Telecom will provide you with our top-of-line gateway, the AURORA Tower. This powerful gateway (A device that combines the functions of a modem and a router) is equipped with Wi-Fi 6 technology and provides an average of 3x more coverage. The AURORA Tower uses multi-user, multi-input, and multi-output technologies to all more streams of data to flow simultaneously and up to 4x faster. It also automatically updates its software to ensure that you always have the most up-to-date security for your network. And when the time comes to upgrade your gateway, Copper Valley Telecom has you covered and will replace the unit at no cost to you.

AURORA Wi-Fi also includes a professional home installation, where our technicians will install your AURORA Tower in the optimal location. They will also be happy to assist you with connecting your Wi-Fi devices with the incredible CVT Connect app, which

puts control of your whole-home network in the palm of your hand. The service doesn't stop there though, with AURORA Wi-Fi, our support team can offer remote troubleshooting 24/7.

Customers with the AURORA Tower will also be eligible to sign up for Experience IQ, which offers easy-to-use in-app parental controls, and the network-level malware protection add-on Protect IQ. You can purchase these powerful add-ons separately or save by signing up for the AURORA Experience Bundle. Once added to your account, both Experience IQ and Protect IQ can be easily accessed through your CVT Connect app.

You can start receiving all of the incredible benefits of AURORA Wi-Fi, for only \$8 a month, and for a limited time, your first four months are on us! Please reach out to our customer service department at 800.235.5414 and sign-up and book your appointment today to start experiencing internet at northern light speed!

# THE LATEST DIRT ON CONSTRUCTION

We are excited to report the newly reconstructed monopole sites are active now. These monopoles are located throughout Nelchina, Tok cutoff area, Tazlina, Silver Springs, Heidenview, and Robe River areas, and will be a long-lasting replacement for the wood poles that previously served these areas.

In other construction news, new cell tower foundations are currently being built in Rendezvous (Richardson Hwy. Mile 46), Midway (Glenn Hwy. Mile 178), Sourdough Creek and Mendeltna, expanding our telecommunications capabilities in these areas. Activation of these new sites are planned for by the end of fall. For updates on this project and more, visit [cvtc.org/construction](http://cvtc.org/construction).



# We are hiring.

APPLY AT [CVTC.ORG/CAREERS](http://CVTC.ORG/CAREERS)

If you are a talented looking to become a valued member of an incredible team, Copper Valley Telecom is the place for you!

CVT currently has a variety of amazing job opportunities available, including a Customer Service Representative, Systems Administrator, IT Tech II, and Plant Engineer. For more information, please visit [www.cvtc.org/careers](http://www.cvtc.org/careers).

Copper Valley Telecom is an equal opportunity employer, and all qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity or national origin. Apply today!

## CHECKING ON CAPITAL CREDITS

Copper Valley Telecom is a member-owned telecommunications cooperative, and as such, provides an annual allocation of earnings to its members. While wireless, internet, and landline services all accrue capital credits, customers must have landline service with CVT to become members and be eligible to receive allotments.

Every year, we allocate a portion of that margin to each member's account, based upon their use of services. CVT uses funds not paid directly back to members to build facilities, repair the network, and make project improvements.

In November of last year, Copper Valley Telecom sent out Capital

Credit Checks, retiring 100% of the remaining allocations from 2001, 57% from 2002, and 5% from 2019.

In June, letters were sent to members whose Capital Credit Checks had not been claimed. To contact members who still have unclaimed Capital Credit Checks, CVT has posted a list of outstanding Capital Credit Checks for the current year ([www.cvtc.org/news/2020-unclaimed-capital-credits](http://www.cvtc.org/news/2020-unclaimed-capital-credits)).

If your name is on this list, please get in touch with us at 800.235.5414 with your current contact information so that we can reissue your check to you and update your address.

# UNLIMITED DATA IS HERE!

Starting as low as \$30 a month\* there is a new unlimited plan for everyone, and every budget. Call 800.235.5414 to talk to a Customer Service Representative about how switching to Unlimited can save you money and peace of mind, today!

*\*Prices vary depending on line count. See store for details.*



## CVT Adopt-A-Highway Clean-up in Valdez

September 4th. Please watch for our volunteer picking up litter along Mile 1-2 of the Richardson Highway.

## CVT Adopt-A-Highway Clean-up in Glennallen

September 18th. Please watch for our volunteers along the Highway in Glennallen.

Visit [www.cvtc.org](http://www.cvtc.org) for more information.

The Copper Wire Quiz

Enter to Win a \$50 Account Credit

September 2021

Answer all three questions below correctly, tear off, then mail or drop off at the Glennallen or Valdez business office. Return by the 10th of the month to ensure your entry is included in the monthly drawing. Congratulations to the last issue's winners, **GREATER COPPER VALLEY CHAMBER OF COMMERCE** (Glennallen) and **GARY M. KENNEDY** (Valdez). **REMEMBER TO FILL IN YOUR NAME!**

1. Name one benefit of AURORA Wi-Fi? \_\_\_\_\_
2. What is one of the years that the 2020 Capital Credit was allocated from? \_\_\_\_\_
3. Are you planning to sign up for an Unlimited Data plan? \_\_\_\_\_

Name: \_\_\_\_\_ Phone: \_\_\_\_\_



CVTC Board Members: Trish Stowe (P), Ryan Morgan (VP), Karen Linnell (Sec/Tres), Odis "Scott" Brawner Jr., Mike Rego, Jennie Sodergren, Terry Valentine,