

THE COPPER WIRE



ARE YOU READY TO WATCH THE SUNSET?

We are saying goodbye to our 3G cellular network. At the end of April, we began the phased shutdown of the aging network by sunsetting the first three cell sites. Robe River Subdivision, Corbin Creek Subdivision, and Copper Center are no longer providing 3G service, and devices operating in the areas need to be utilizing VoLTE at this time. Additionally, traveling through the locations above without a VoLTE capable device may result in dropped calls or intermittent service.

To ensure that you are operating on the VoLTE network, your device's software needs to be updated to a specific version. You can

visit cvtc.org/VoLTE to find your phone's update instructions. CVT recommends always keeping your device up to date for optimal performance.

Unfortunately, not all cellular devices are VoLTE capable. If you have been notified that you need to upgrade and have not yet done so, or your device is not listed on our website, please reach out to our customer service department at 800.235.5414 to learn more about upgrading a VoLTE capable device as soon as possible. If you have any questions, please do not hesitate to call us. It is our pleasure to serve you as we welcome the rise of VoLTE together.

SERVICE THAT JUST KEEPS GETTING BETTER

At Copper Valley Telecom, we are dedicated to bringing you the best service possible! That means we are constantly working on upgrading our infrastructure.

Customers near the Valdez airport and surrounding area, including Valdez Mobile Home Court and Alderwood Mobile Home Park, will now have enhanced coverage due to a new cell site in the vicinity. The new site includes VoLTE and Advanced Wireless Service frequencies giving CVT customers access to improved voice coverage

and higher-speed data experiences when connected to this tower.

Progress continues in Glennallen as well. In May, CVT will be installing Advanced Wireless Services (AWS) to the Glennallen cell tower, located at the CVT storefront property. The addition of AWS will mean faster data speeds for the immediate Glennallen area.

All of us at Copper Valley Telecom are immensely proud to serve you and to be improving upon the services we provide continuously.





ARE YOU READY FOR THE SUN TO SET ON
3G CELLULAR NETWORKS?

MAKE SURE YOUR SOFTWARE
IS UP TO DATE TO TAKE FULL
ADVANTAGE OF THE RISE OF

VoLTE

Visit cvtc.org/VoLTE to learn more.

JOIN OUR TEAM!

Are you looking to join a phenomenal team of dedicated individuals? Now's your chance to become a part of our 60 years of service! Copper Valley Telecom currently has several fantastic career opportunities open, including a Systems Administrator position and an Accounting Assistant.

For more information on these or future career opportunities, please visit our website at www.cvtc.org/careers.

Copper Valley Telecom is an equal opportunity employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, or national origin. Don't let this chance pass you by; apply today!

GLENNALLEN CONSTRUCTION UPDATE

This year Copper Valley Telecom began our construction season early, and now our first major winter construction project is well on its way to completion. The project taking place along the Glenn Highway began in March to reduce our environmental impact by digging on frozen ground and minimizing disruptions to the local ecosystem.

By the date of this publication, we anticipate the project to have progressed to mile 180 on the Glenn Highway. We estimate the fiber transport project to reach its conclusion at the College Road intersection by the end of June.

The fiber transport project will provide the backbone for CVT's future Fiber-to-the-Home projects and carry broadband services and special circuits throughout the area. Please visit cvtc.org/construction for more information, and the project lead contact form.



CVT Board Meeting

May 25th in Valdez: CVT Board Rooms are currently closed to the public due to concerns regarding COVID-19. Members who would like to attend are encouraged to use teleconferencing.

CVT Annual Meetings

June 22nd in Glennallen & June 24th in Valdez: Whether the meeting will be held in person or virtual has yet to be determined—more information to come.

Visit www.cvtc.org for more information.



UPCOMING EVENTS

The Copper Wire Quiz

Enter to Win a \$50 Account Credit

May 2021

Answer all three questions below correctly, tear off, then mail or drop off at the Glennallen or Valdez business office. Return by the 10th of the month to ensure your entry is included in the monthly drawing. Congratulations to the last issue's winners, **CAROL CATLEDGE** (Glennallen) and **DAVID BRADLEY** (Valdez). **REMEMBER TO FILL IN YOUR NAME!**

1. Name one of the three cell sites that is no longer providing 3G service. _____
2. What mile marker do we project the fiber transport project to progress to by date of publication? _____
3. What is the date for your local CVT Annual Meeting? _____

Name: _____ Phone: _____