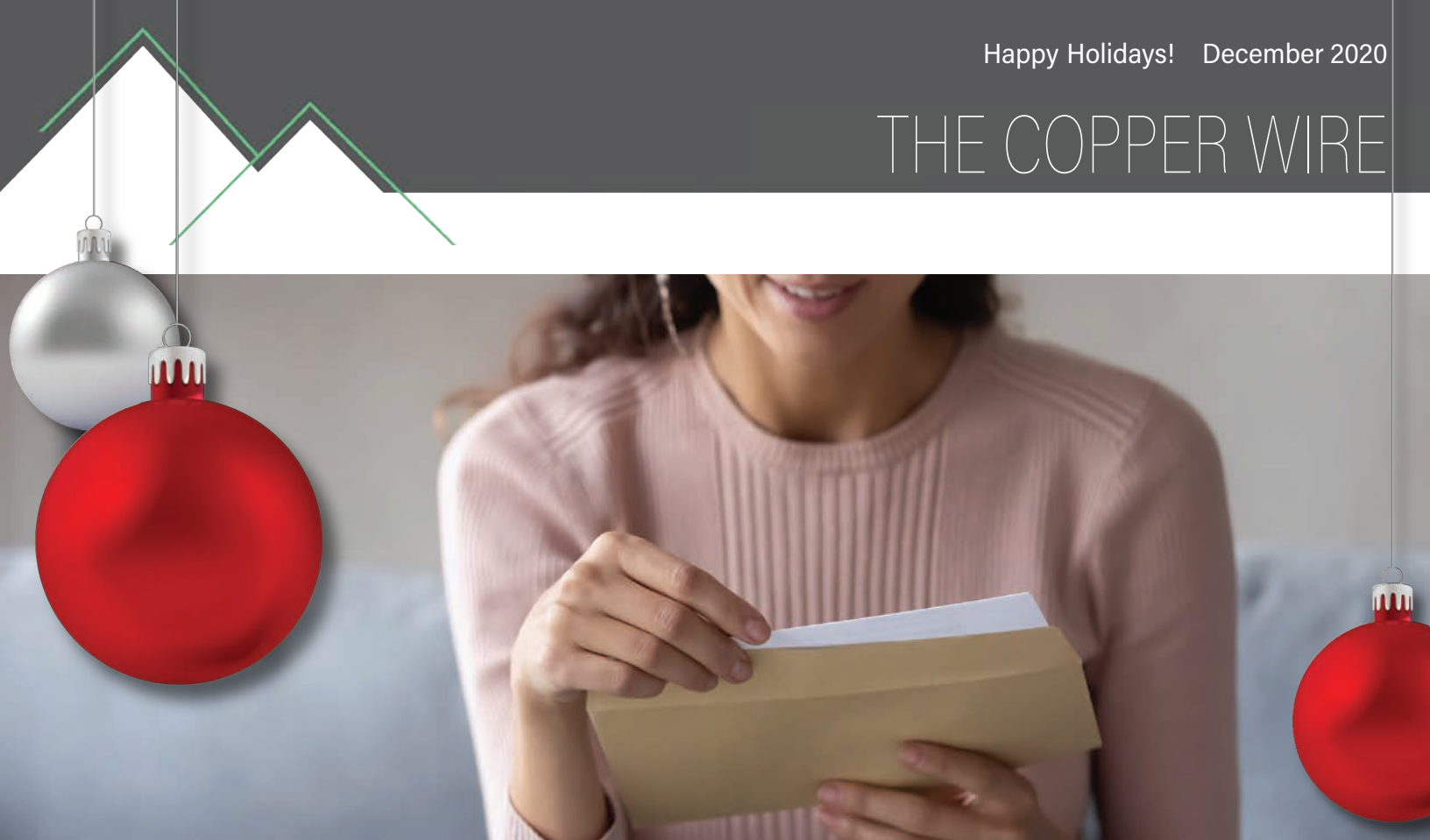


THE COPPER WIRE



2020 CAPITAL CREDITS

Copper Valley Telecom is a member-owned telecommunications cooperative, and as such, provides an annual allocation of earnings to its members. While wireless, internet, and landline services all accrue capital credits, customers must have landline service with CVT to become members and be eligible to receive allotments.

Every year, we allocate a portion of that margin to each member's account, based upon their use of services. CVT uses funds not paid directly back to members to build facilities, repair the network, and make project improvements. CVT measures each member's capital credits by subtracting expenses from revenue totals to determine

the margin. When the co-op's finances permit, the Board of Directors may vote to refund or retire capital credits. **This year, Copper Valley Telecom is excited to announce that we paid out a total of \$1.9 million to its members!** These funds result from retiring the remaining portion of allocations from 2001, 57% of retired allocations from 2002, and 5% from 2019.

Please visit www.cvtc.org/capital-credits-faq to learn more about how capital credits work. If you have any questions regarding your capital credit check or need to make changes to your mailing address, please email us at cvtc-capc@cvtc.org.



Get a **FREE** VoLTE capable flip phone with any new line of service.

Limited time only. Some restrictions apply. See store for details.



CVTC Board Members: Trish Stowe (P), Ryan Morgan (VP), Karen Linnell (Sec/Tres), Rob Chaffin, Mike Rego, Jennie Sodergren, Terry Valentine, Joey Virgin



SCHEDULE A VIRTUAL SHOPPING APPOINTMENT

Holiday shopping is different this year, and while CVT storefronts are currently closed, our staff is here and ready to assist you. We have something for everyone on your holiday shopping list! Schedule a virtual shopping appointment with our Customer Service department, and we will take you on a tour of all the exciting phones and accessories we have in stock. When you find that perfect gift, our team can either mail your items to you or prepare them for curbside pickup.



BILL GARDNER RETIRES AFTER 11 YEARS OF SERVICE



Bill Gardner began working for Copper Valley Telecom in April of 2009, as a Telecommunications Plant Technician. He moved to Valdez from Homer, Alaska, where he lived for many years and worked for Alaska Communications Systems.

"This has been a wonderful place to work," Gardner said. "I've enjoyed the people in the company, the freedom we've been given to get the work done."

Gardner said he took great pride

in delivering customers the best service in the state. After retiring from CVT, Gardner said he looks forward to joining his wife in Idaho, where they have a second home and where his parents and son live nearby. Gardner plans to return to Valdez next spring to work as a temp at CVT for the summer.

We are all incredibly thankful for all the great work he has done for Copper Valley Telecom over his 11 years of service. Please join us in wishing Bill a very happy retirement!

UPCOMING EVENTS

CVT'S 12 DAYS OF CHRISTMAS

Starting December 8th, each business day, CVT will have an exciting daily sale. Visit our Facebook or website to discover the deal of the day!

CHRISTMAS HOLIDAY

CVT offices will be closed for half a day on Christmas Eve and all day on Christmas Day.

NEW YEARS HOLIDAY

CVT offices will be closed for half a day on New Year's Eve and closed all day on New Year's Day.

Visit www.cvtc.org for more information.



COPPER VALLEY TELECOM'S *12 DAYS OF* **CHRISTMAS**

For each of the
12 Days of Christmas, we will
have an exciting daily sale
on items from speakers,
cell phone accessories,
kids' toys,
and so much more!

Visit cvtc.org or our Facebook
page each day to discover the
sale of the day!

12.08.20	12.16.20
12.09.20	12.17.20
12.10.20	12.18.20
12.11.20	12.21.20
12.14.20	12.22.20
12.15.20	12.23.20

HAPPY holidays

FROM ALL OF US AT
COPPER VALLEY TELECOM

STATEMENT OF NON-DISCRIMINATION

Copper Valley Telephone Cooperative, Inc., and its subsidiaries, assures that it will fully comply with all requirements of Title VI of the Civil Rights Act of 1964, all requirements of Section 504 of the Rehabilitation Act of 1973, as amended, all requirements of the Age Discrimination Act of 1975, as amended, the Americans With Disabilities Act of 1990, and all requirements of the rules and regulations of the U.S. Department of Agriculture (USDA) to the end that no person in the United States shall be denied the benefits of, or be

otherwise subjected to discrimination in the conduct of its programs or the operation of its facilities on the grounds of race, color, national origin, religion, sex, gender identity (including gender expression), sexual orientation, disability, age, marital status, family/parental status, income derived from a public assistance program, political beliefs, or reprisal or retaliation for prior civil rights activity,

Under this Assurance, this organization is

committed not to discriminate against any such person in its policies and practices relating to applications for service, relating to treatment of beneficiaries and participants, including employment, rates, conditions and extension of service, admission or access to or use of any of its facilities, attendance at and participation in any meetings of beneficiaries and participants or the exercise of any rights of such beneficiaries and participants in the conduct of the operations of this organization.



The Copper Wire Quiz

Enter to Win a \$50 Account Credit

December 2020

Answer all three questions below correctly, tear off, then mail or drop off at the Glennallen or Valdez business office. Return by the 10th of the month to ensure your entry is included in the monthly drawing. Congratulations to the last issue's winners, **Gloria Stickwan** (Glennallen) and **Donna Hopper** (Valdez). **REMEMBER TO FILL IN YOUR NAME!**

1. What is the total payout of capital credits CVT is dispersing to its members this year? _____
2. What day will CVT's 12 Days of Christmas begin? _____
3. What year did the Title VI of the Civil Rights Act become law? _____

Name: _____ Phone: _____