

# 2019

## A YEAR IN REVIEW



**Linx by Wendy Johnson**

Winner of the Copper Valley Telecom  
Photo Contest for the 2019 Phone Book.

### Proud to be Part of the Community

As we reflect on 2019, there are some great things Copper Valley Telecom is proud to be involved in as a cooperative.

In addition to providing telecommunication and Internet services to rural parts of Alaska, we also support the communities throughout our service area in a variety of ways. CVT donates

money, services, and products to numerous organizations throughout the year. In addition, we sponsor various community and school events, and we create a variety of fun events designed for community participation. Thank you to all of you who supported these events by attending them. We look forward to seeing you all in 2020.



As a joint effort during Co-Op Month in October, Copper Valley Telecom and Copper Valley Electric collected many bags of warm clothes and food, which were donated to those in need. Thanks to all who gave so generously.

### Annual Meetings

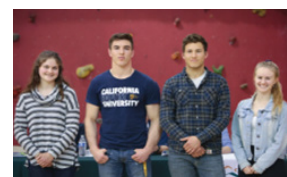
The CVT Annual Meetings in May had a great turnout of members in both Glennallen and Valdez. We appreciate everyone who came to make their voices heard. We recognized ten deserving students who live in our service area who won the CVT scholarships at our Annual Meetings. We wish all of the scholarship recipients the best of luck in their future endeavors.



#### Valdez High School Scholarship winners

from left to right: Danielle Marie Tapp, Richard Colapietro, Destiny Gray, Victoria Korenev and Isaac Watson.

Photo by Seed Media.



#### Glennallen district Scholarship winners

from left to right: BethAnne Henry, Caden Gerlach, Paul Scott, Anna Lorence. Not pictured is Nicole Friendshuh from Kenny Lake School.

Photo by Seed Media.





CVT volunteers pick up trash along the Richardson Highway in 2019.

# We Have Awesome Volunteers

Throughout the years, Copper Valley Telecom has participated in a variety of events aimed at keeping Alaska clean. Our awesome volunteers pick up trash from the side of the highway three times a year in both Valdez and Glennallen as part of our Adopt-A-Highway

Program. CVT volunteers also help organize and stack recycling multiple times a year for the R.O.A.R. Program (Recycling Our Area Resources) in Glennallen, AK.

Many events Copper Valley Telecom hosts utilizes the help of employee volunteers. We couldn't accomplish what we do without them. Thank you to every one of our volunteers. You're the best!

*CVT employees volunteered for the recycling program, ROAR, in Glennallen.*



## Project Santa



*Above from left to right: Kelly Brown, Selah Bauer, and Sheila Jordan posing with the Project Santa tree.*

*Below: Sheila Jordan poses with a small portion of the gifts donated to CVT's Project Santa.*

Many kids in need received presents thanks to the kindness of community members like you. Copper Valley Telecom would like to thank all of you who have such giving hearts during the holiday season.





# Improving Service & Connections That Matter

In May, CVT crews began expanding fiber to homes in Robe River & Corbin Creek subdivisions. Fiber was also installed along the Richardson Highway, from mile 115-82 and down the Edgerton Highway to mile one. These upgrades to fiber will ensure faster Internet speeds in the future for people living in these areas.

The *Fiber to the Home* project began in the Silver Springs area of the Copper Valley during the summer of 2019. Additional upgrades began in the Kluti Kaah Subdivision, Brenwick Craig

Subdivision, and the Copper Center area with more work to be done in the coming year.

In July, to broaden CVT's LTE service, Copper Valley Telecom began installing various new cell towers in Corbin Creek, Robe River, Gakona, Gulkana Village, Paxson, Kenny Lake, and Copper Center.

CVT is happy to announce that in December, a cell site at Corbin Creek was turned on, as were two sites in the Gakona area. These sites enhance the LTE Data coverage for Copper



Solar panels placed at CVT's new fixed wireless site in Lake Louise.

Valley Telecom customers. CVT will continue construction in other regions throughout 2020.

CVT also built a new fixed wireless site in Lake Louise. The site is still in progress but is projected to be completed in the fall of 2020. Once completed, the wireless system will provide high-speed Internet and home phone service to Lake Louise and surrounding areas.

## CVT's High-Five 5K Fun Run



Racers line up, eager to start the 2019 CVT High Five-5K Fun Run.

For many years now, Copper Valley Telecom has hosted the annual High-Five Triathlon. However, for 2019 we decided to change things up due to the pool closure by holding a Fun Run instead, and it was a hit! It was the biggest turnout that we have had in years, and we were able to have the start and finish line right here in the Valdez CVT parking lot.

Since the event was such a success, we have decided that we will continue putting on the High Five-5K Fun Run for the foreseeable future. We hope to see you this summer for our next Fun Run.



[www.cvtc.org](http://www.cvtc.org)

### CVT Welcomes New Employees

In the past few months, Copper Valley Telecom has filled open positions with some great new employees. We welcome the following people:

**Rita Ownbey**  
Account Supervisor..... **Valdez**

**Eric Blooflat**  
Plant Tech ..... **Glennallen**

**Walter Ingalls**  
Plant Tech ..... **Glennallen**

**Kacey James**  
Administrative Assistant ..... **Valdez**

**Jenna Buck**  
Customer Service Rep. .. **Glennallen**

**Brittany Cabello**  
Marketing Specialist ..... **Valdez**



Copper Valley Telecom wishes you and yours a Happy New Year. We look forward to serving you in 2020.

CVTC.ORG | 800.235.5414  
P.O. Box 337 Valdez, AK 99686

## \*INTRODUCING OUR NEW INTERNET PLANS AND PRICING

SPEED		LANDLINE, LONG DISTANCE, & WIRELESS	LANDLINE & LONG DISTANCE	LANDLINE ONLY
FIBER	ULTIMATE 1Gbps 1000Mbps upload	<b>BEST VALUE</b> \$99	\$120	\$180
	BEST 150Mbps 150Mbps upload	\$80	\$100	\$130
	BETTER 50Mbps 50Mbps upload	\$50	\$70	\$100
COPPER	GOOD **Max attainable speed at your location.	\$45	\$55	\$65

\* Additional fees for required landline and state and federal taxes may apply. Fiber speeds not available at all locations.

\*\*Some restrictions apply. See store for details.

## FAST RELIABLE UNLIMITED INTERNET SERVICE WITH HIGHER SPEEDS. LOWER PRICES.

Upgrade to a faster connection today!



### GREAT SAVINGS

You asked, and we listened. These are our highest speeds at our lowest prices yet! We have a plan for every budget. Talk to our Customer Service Representatives about which plan will best meet your needs.



### BUNDLE TO SAVE

The more services you bundle, the more you save! Customers who have landline, long-distance, and wireless services with CVT save up to \$81 on their Internet plan.



### AWARD-WINNING SERVICE

We make it our mission to provide you with state-of-the-art services at the best value. That dedication results in customers consistently rating their experience with us as exceptional.



### NO DEVICE PURCHASE

No expensive equipment purchases are required. For the low fee of just \$2 a month, we will lease you the equipment you need, which means CVT will replace your modem when necessary.



### THE HIGHEST SPEEDS

With Fiber speeds of up to 1 Gbps, we offer epically fast Internet. Stream movies, download videos, upload photos, play games online, and work from home, all at the same time.



### CUSTOMER SUPPORT

Our excellent customer service team is here to help you with your plan, device questions, and more. Our expert technical support is available 24/7 - 365 days a year at (907) 834-HELP. We've got you covered!