

RCA No. 11 Original Sheet No. 1

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**TARIFF FOR TELECOMMUNICATIONS SERVICE**

Serving the following areas:

Glennallen

Chitina

Tatitlek

Mentasta

McCarthy

Valdez

Original Tariff Number 6, Supersedes Tariff No. 5

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

Box 337

Valdez, Alaska 99866

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 2

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

TABLE OF CONTENTS

<u>Title</u>	<u>Sheet Number</u>
Preliminary Statement	3
Service Area Maps	4
Location of Tariff for Public Inspection	11
Part I - Definition of Terms	1.1
Part II - General Rules and Regulations	2.1
Part III - General Exchange Services	3.1
Part IV - Schedule of Rates and Charges	4.1

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3

Cancelling \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

PRELIMINARY STATEMENT

Establishment of Tariff

This Tariff is established to provide standardized schedules of rules, regulations, and rates for the local exchange telecommunications services provided by the Company.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 4

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**SERVICE AREA MAPS**

Telecommunication services governed by this tariff is provided in the following exchanges

Glennallen  
Chitina  
Tatitlek  
Mentasta  
McCarthy  
Valdez

Copper Valley Telephone Cooperative, Inc.'s service area maps delineating the boundaries of certificated areas in the above exchanges are shown on the following pages.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

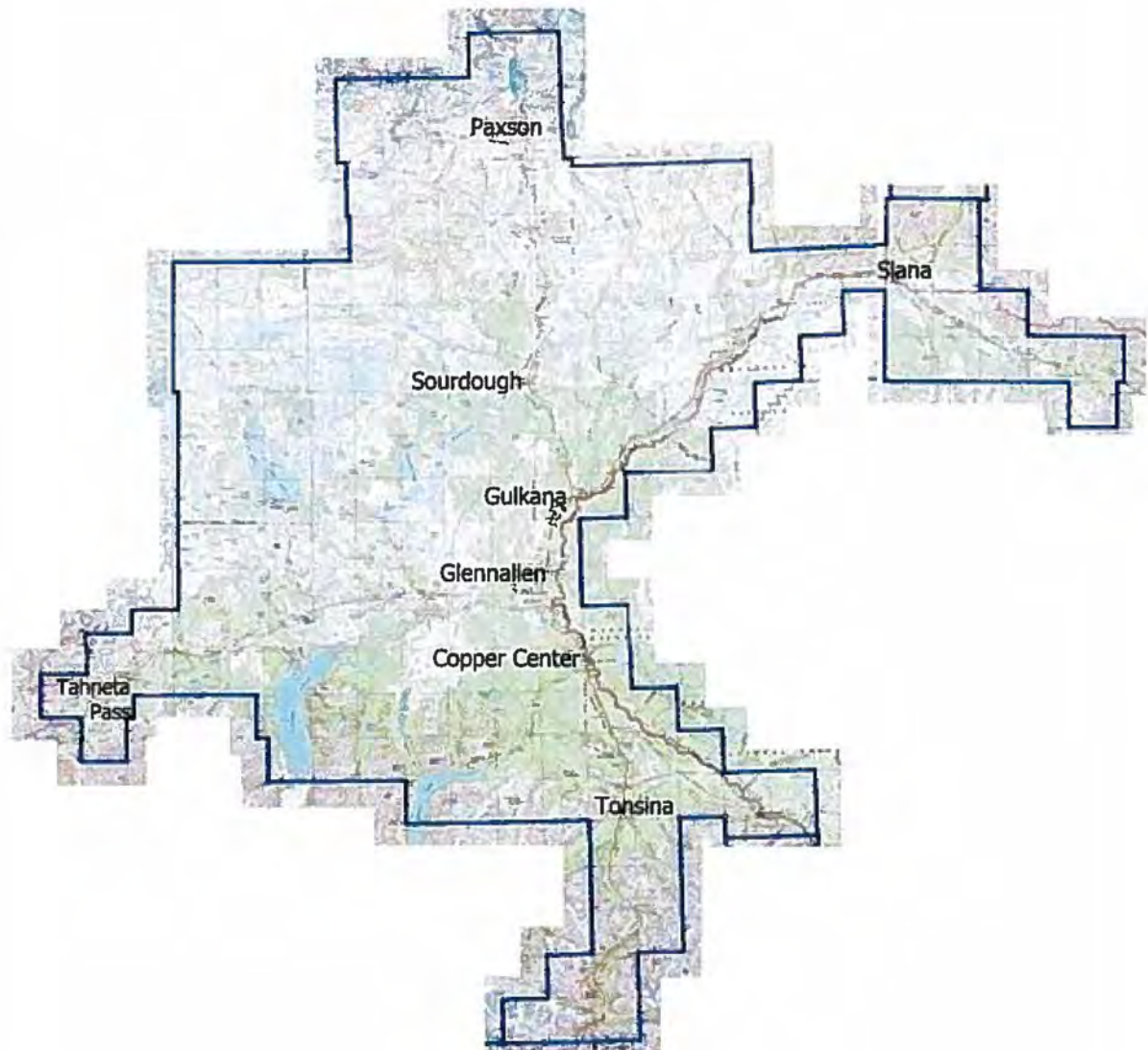


RCA No. 11      Original      Sheet No. 5

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GLENNALLEN SERVICE AREA**



Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 5a

Cancelling                                            Sheet No.                 

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**



**VALDEZ SERVICE AREA**

Valdez Service Area consists of the areas within the following boundaries: T8S, R1W, R2W, R3W, R4W, R5W, R6W, R7W and R8W; T9S, R3W, R4W, R5W, R6W, R7W and R8W. (All in reference to the Copper River Meridian.)

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 6

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GLENNALLEN SERVICE AREA**

Glennallen service area consists of areas within the following boundaries:

T14N, R5W, R4W, R3W, R2W, R1W; T13N, R5W, R4W, R3W, R2W, R1W, R1E, R2E, R3E, R4E; T12N, R5W, R4W, R3W, R2W, R1W, R1E, R2E, R3E, R4E, R8E, R9E; T11N, R9W, R8W, R7W, R6W, R5W, R4W, R3W, R2W, R1W, R1E, R2E, R3E, R4E, R5E, R6E, R7E, R8E, R9E; T10N, R9W, R8W, R7W, R6W, R5W, R4W, R3W, R2W, R1W, R1E, R2E, R3E, R4E, R5E, R6E, R8E, R9E, R10E; T9N, R9W, R8W, R7W, R6W, R5W, R4W, R3W, R2W, R1W, R1E, R2E, R3E, R4E, R5E, R8E, R9E, R10E, R11E, R12E; T8N, R9W, R8W, R7W, R6W, R5W, R4W, R3W, R2W, R1W, R1E, R2E, R3E, R4E, R12E; T7N, R9W, R8W, R7W, R6W, R5W, R4W, R3W, R2W, R1W, R1E, R2E, R3E; T6N, R9W, R8W, R7W, R6W, R5W, R4W, R3W, R2W, R1W, R1E; T5N, R9W, R8W, R7W, R6W, R5W, R4W, R3W, R2W, R1W; T4N, R9W, R8W, R7W, R6W, R5W, R4W, R3W, R2W, R1W; T3N, R11W, R10W, R9W, R8W, R7W, R6W, R5W, R4W, R3W, R2W, R1W, R1E; T2N, R11W, R10W, R9W, R8W, R7W, R6W, R5W, R4W, R3W, R2W, R1W, R1E; T1N, R7W, R6W, R5W, R4W, R3W, R2W, R1W, R1E, R2E; T1S, R7W, R6W, R5W, R4W, R3W, R2W, R1W, R1E, R2E, R3E; T2S, R4W, R3W, R2W, R1W, R1E, R2E, R3E, R4E, R5E; T3S, R1E, R2E, R4E (Sections 1-18), R5E (Sections 1-18); T4S, R1E, R2E; T5S, R1E, R2E; T6S, R1W, R1E; T7S, R2W, R1W, R1E. (All in reference to the Copper River Meridian.)

T20S, R11E, R12E; T21S, R8E, R9E, R10E, R11E, R12E; T22S, R8E, R9E, R10E, R11E, R12E. (All in reference to the Fairbanks Meridian.)

T20N, R12E; T21N, R11E, R12E; T22N, R12E. (All in reference to the Seward Meridian.)

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

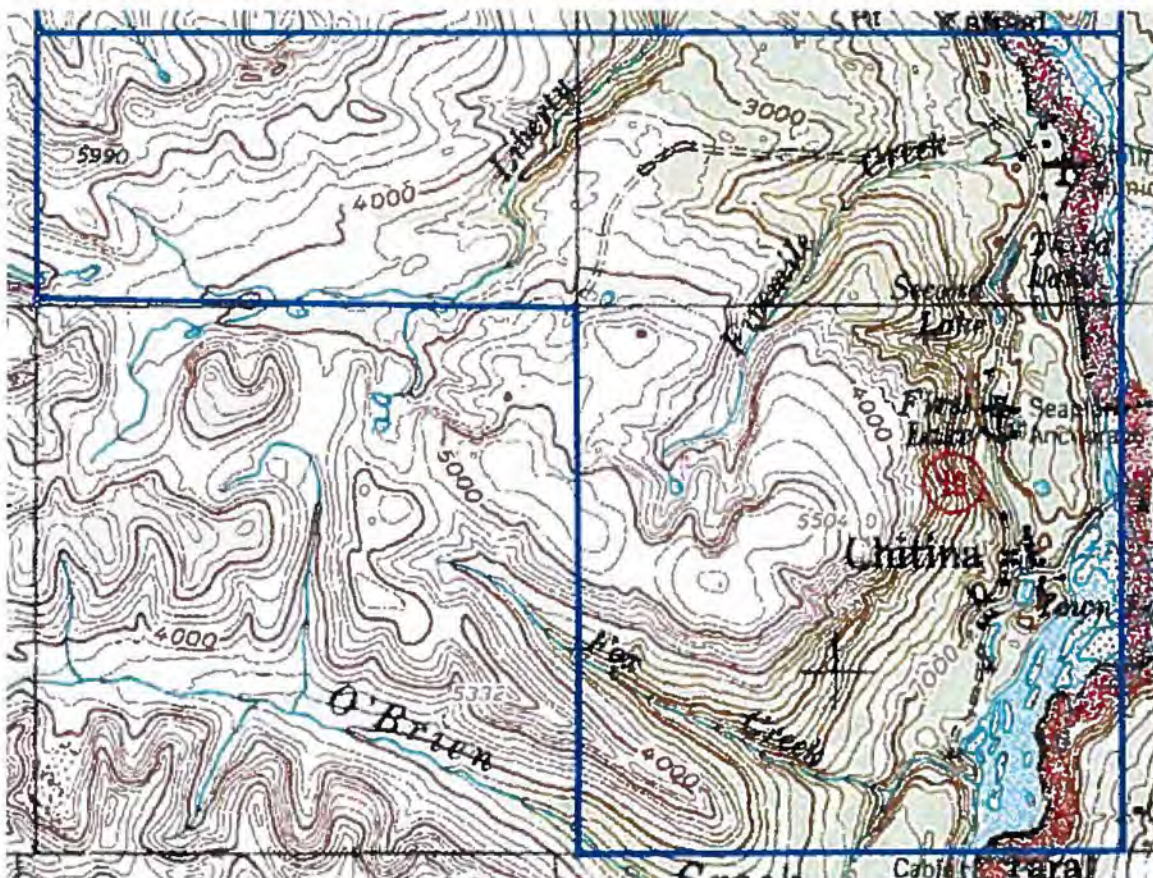
Title: Chief Executive Officer/General Manager



RCA No. 11 Original Sheet No. 7

Cancelling Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**



**CHITINA SERVICE AREA**

Chitina Service Area consists of the areas within the following boundaries: T3S, R4E (Sections 19-36) and R5E (Sections 19-36); T4S, R5E. (All in reference to the Copper River Meridian.)

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

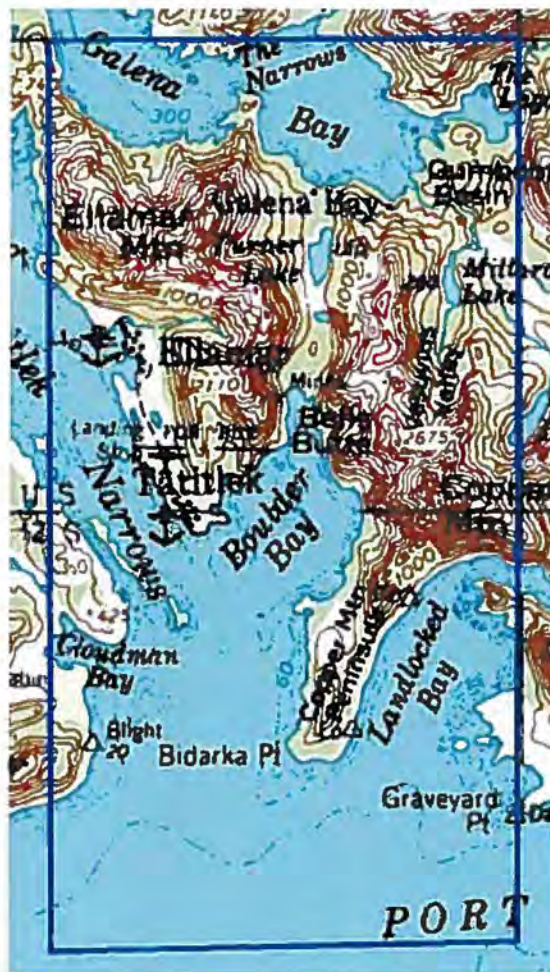
Title: Chief Executive Officer/General Manager



RCA No. 11      Original      Sheet No. 8

Cancelling      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**



**TATITLEK SERVICE AREA**

Tatitlek Service Area consists of the areas within the following boundaries: T11S, R8W; T12S, R8W.  
(All in reference to the Copper River Meridian.)

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

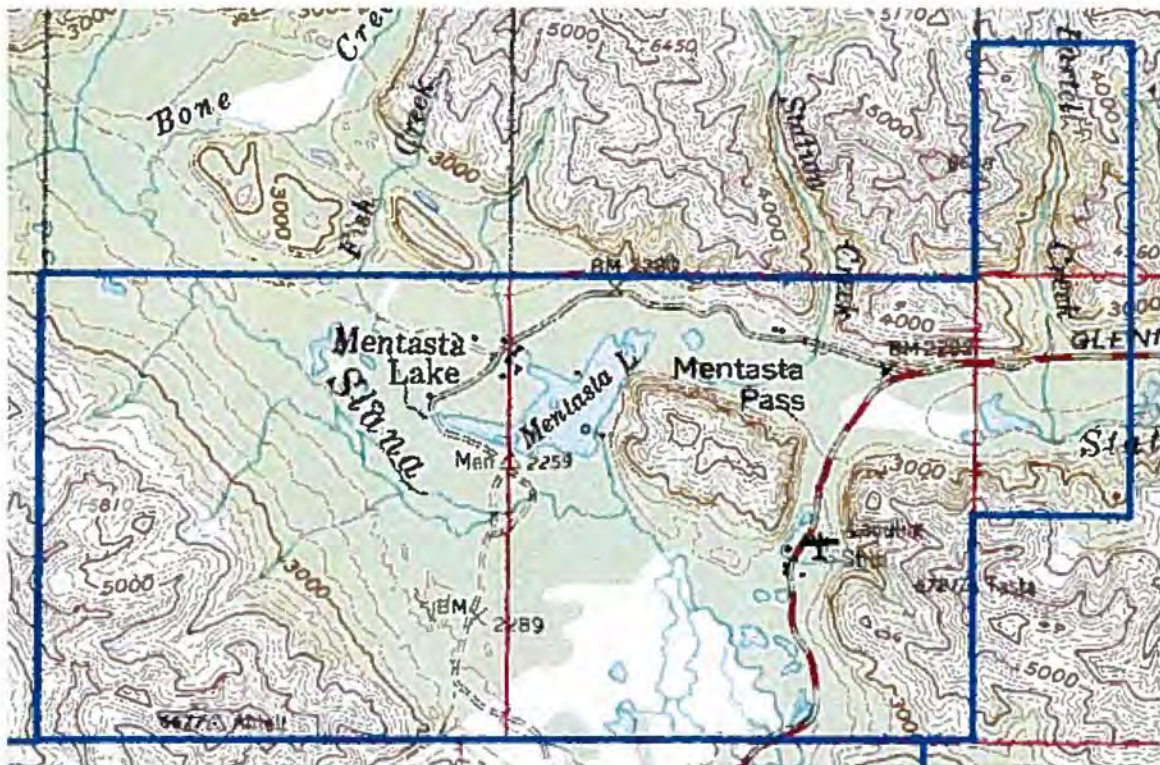
By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11 Original Sheet No. 9

Cancelling Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**



**MENTASTA SERVICE AREA**

Mentasta Service Area consists of the areas within the following boundaries: T13N, R8E, R9E and R10E (Sections 5, 6, 7, 8, 17, and 18); T14N, R10E (Sections 19, 20, 29, 30, 31 and 32). (All in reference to the Copper River Meridian.)

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

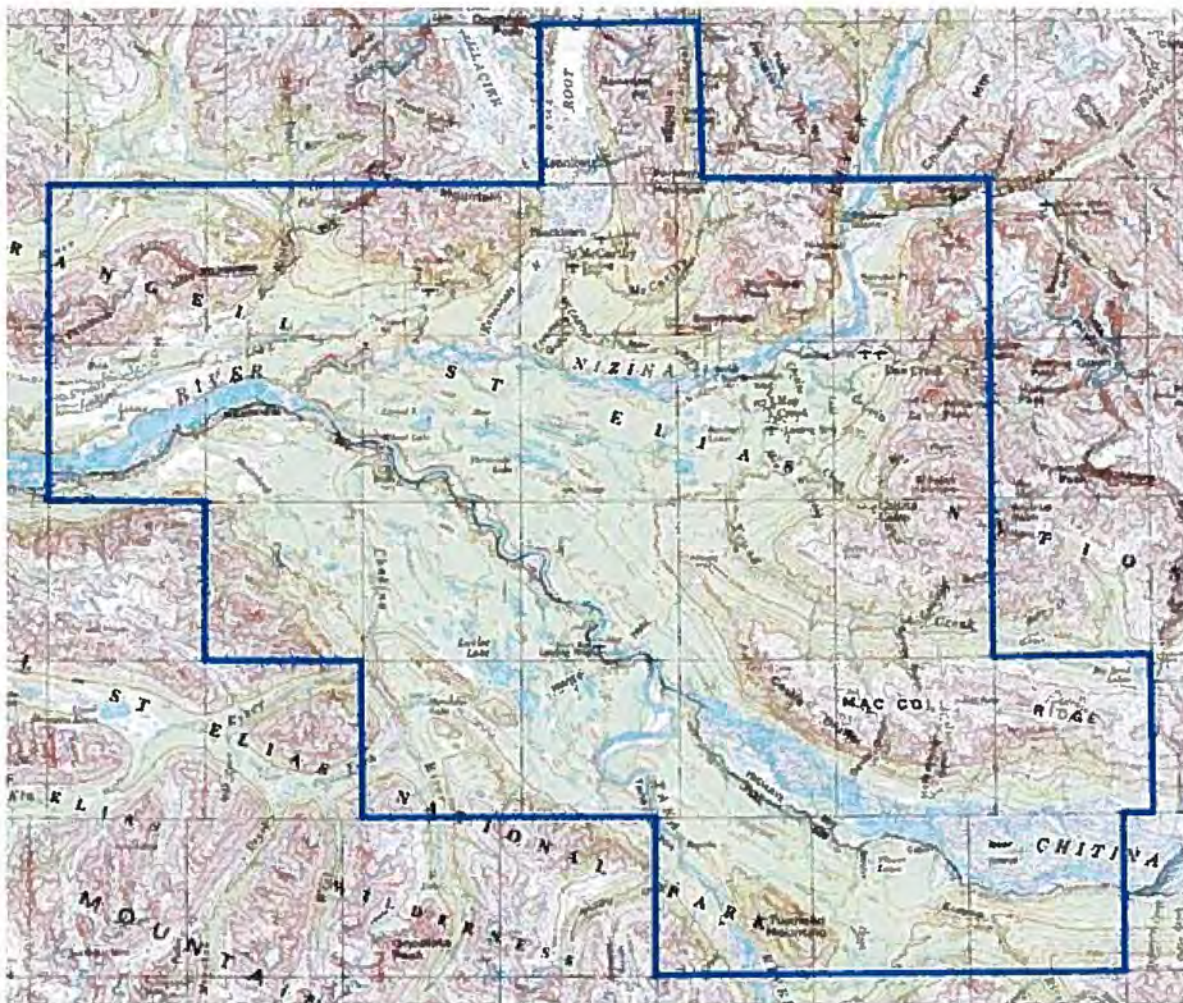
Title: Chief Executive Officer/General Manager



RCA No. 11      Original      Sheet No. 10

Cancelling      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**



**McCarthy Service Area**

McCarthy Service Area consists of the areas within the following boundaries: T4S, R14E; T5S, R11E, R12E, R13E, R14E, R15E and R16E; T6S, R11E, R12E, R13E, R14E, R15E and R16E; T7S, R12E, R13E, R14E, R15E and R16E; T8S, R13E, R14E, R15E, R16E and R17E; T9S, R15E, R16E and R17E. (All in reference to the Copper River Meridian.)

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 11

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

LOCATION OF TARIFF FOR PUBLIC INSPECTION

The following are the locations where the tariff is available for inspection.

During regular business hours:

Copper Valley Telephone Cooperative, Inc.  
329 Fairbanks  
Box 337  
Valdez, Alaska 99686

or

Mile 188.8 Richardson Highway  
P.O. Box 44  
Glennallen, Alaska 99686

By special arrangements through the Valdez business office:

Chitina  
Tatitlek  
Mentasta  
McCarthy

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager



RCA No. 11      Original      Sheet No. 1.1

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

TITLE PAGE

PART I

DEFINITION OF TERMS

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11 Original Sheet No. 1.2

Cancelling Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

DEFINITION OF TERMS

INDEX

<u>Subject</u>	<u>Sheet</u>
-A-	
Abandonment of Service	1.8
Access Denial	1.8
Access Line	1.8
Access Line Charge	1.8
Actual Cost	1.8
Additional Listing	1.8
Airline Mileage	1.8
Applicant	1.8
-B-	
Base Line	1.9
Basic Exchange Telecommunications Radio Service (BETRS)	1.9
Battery Power	1.9
Buried Cable	1.9
Business Exchange Access Service - Complex	1.9
Business Exchange Access Service - Simple	1.9
Business Office	1.9
Business Service	1.9

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11 Original \_\_\_\_\_ Sheet No. 1.3

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**DEFINITION OF TERMS**

**INDEX**

<u>Subject</u>	<u>Sheet</u>
-C-	
Central Office	1.10
Central Office Coin Supervision	1.10
Channel	1.10
Channel Termination	1.10
Circuit	1.10
Class of Service	1.10
CLASS (Custom Local Area Signaling Services)	1.10
Commission	1.10
Communications Systems	1.10
Company	1.10
Connecting Arrangement	1.11
Connecting Company	1.11
Continuous Property	1.11
Contract	1.11
Cost	1.11
Custom Calling	1.11
Customer	1.11
Customer Premise Equipment (CPE)	1.11
-D-	
Date of Presentation	1.12
Demarcation Point	1.12
Digital Subscriber Service (DSS)	1.12
Direct Inward Dialing (DID)	1.12
Directory Listing	1.12
Drop Wire	1.12

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 1.4

Cancelling      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

DEFINITION OF TERMS

<u>Subject</u>	<u>INDEX</u>	<u>Sheet</u>
<b>-E-</b>		
Emergency		1.12
Entrance Facilities		1.12
Ethernet		1.12
Exchange		1.13
Exchange Area		1.13
Extended Area Service		1.13
Extra Listing (See Additional Listing)		1.13
<b>-F-</b>		
Facilities		1.13
Foreign Exchange Directory Listings		1.13
<b>-H-</b>		
Hunting Line		1.13
<b>-I-</b>		
Installation Charge		1.13
Integrated Services Digital Network – Primary Rate Interface (ISDN PRI)		1.14
Interconnection		1.14
Interexchange Carrier (IXC)		1.14
Interface		1.14

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      First Revision      Sheet No. 1.5

Cancelling      Original      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**DEFINITION OF TERMS**

**INDEX**

<u>Subject</u>		<u>Sheet</u>
-J-		
Joint User		1.14
-L-		
Lifeline Service		1.15
Line Extension		1.15
Link Up Service		1.15
Local Call		1.15
Local Access Service		1.15
Local Directory Assistance Service		1.15
Local Message		1.15
Local Service Area	1.15	
Long Distance Message (See Toll Call)		1.15
Loop		1.15
-M-		
Message		1.16
Minimum Contract Period		1.16
-N-		
Network Interface Device		1.16
Non-Listed Number		1.16
Non-Published Number		1.16
Non-Recurring Charge		1.16
Number Reservation Service		1.16

Tariff Revision No. 98-11

Effective: October 29, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 1.6

Cancelling      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

DEFINITION OF TERMS

<u>Subject</u>	<u>INDEX</u>	<u>Sheet</u>
-O-		
Off-Premises Station		1.16
-P-		
Payphone Service		1.17
Payphone Service Provider		1.17
Pay Telephone Access Line		1.17
Permanent Disconnect		1.17
Port		1.17
Port Connection		1.17
Premises		1.17
Private Line (See Special Access Service)		1.17
-R-		
Recurring Charge		1.17
Residential Exchange Access Service		1.17
-S-		
Simplified Message Desk Interface (SMDI)		1.18
Special Access Service		1.18
Special Construction		1.18
Subscriber (See Customer)		1.18
Supersedure		1.18

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 1.7

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

DEFINITION OF TERMS

INDEX

<u>Subject</u>	<u>Sheet</u>
<p>-T-</p>	
Tariff	1.18
Telephone Company (See Company)	1.18
Telephone Service	1.18
Telephone Station	1.18
Temporary Disconnect	1.18
Temporary Service	1.18
Termination Charge	1.19
Termination of Service	1.19
Tie Line	1.19
Toll Call	1.19
Trade Name	1.19
Tribal Lands	1.19
Trouble Report	1.19
<p>-U-</p>	
Underground Locate Service	1.20
Underground Service Connection	1.20
User	1.20
Utility (See Company)	1.20
<p>-W-</p>	
Wide Area Network (WAN)	1.20

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 1.8

Cancelling \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**DEFINITION OF TERMS**

Abandonment of Service - Service may be considered abandoned if a new applicant requests service at a location where service is already being provided, and/or the existing customer cannot be located or contacted to verify continuation of existing service, and if, in the opinion of the Company the service has been found to have been abandoned by the customer.

Access Denial - Service provided by the Company which denies access to selected features of the telecommunications system from that access line or station.

Access Line - The serving central office equipment and all outside plant facilities needed to connect the central office with the customer premises. The facilities are Company provided and maintained to provide access to and from the telecommunications network for message toll service and for local calling appropriate to the tariff offering selected by the customer.

Access Line Charge - The charge for facilities provided by the Company from the central office to be subscriber's premises terminating at the point of demarcation.

Actual Cost - Defined as part of labor and materials, including the charges for supervision and other overhead.

Additional Listing - Any listing of name or other authorized information in connection with a customer's telephone number in addition to that which he/she is entitled in connection with his/her regular service.

Airline Mileage - The shortest distance between two locations.

Applicant - An individual, firm, corporation, partnership, institution, or association, whether public or private, applying for or requesting telephone service from the Company.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager



RCA No. 11      Original      Sheet No. 1.9

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**DEFINITION OF TERMS (Continued)**

Base Line - Pole line, buried wire or buried cable constructed along a public highway or such facilities constructed on private property serving two or more subscribers.

Basic Exchange Telecommunications Radio Service (BETRS) - A service that can extend basic telephone service to rural areas by replacing the local wireline loop with radio communications. Voice quality and data capability may vary depending on capabilities of equipment.

Battery Power - Direct current electrical energy furnished on the customer's premises by means of a circuit from the central office or other source of supply to private branch exchange systems or other equipment requiring separate electrical energy.

Buried Cable - A cable or wire designed for use in underground construction and utilized in extending the utility's telephone plant. As used herein buried refers to direct buried cable or wire as opposed to underground cable which refers to cable or wire in a conduit system.

Business Exchange Access Service - Complex - Business exchange access service consisting of four or more exchange access lines.

Business Exchange Access Service - Simple - Business exchange access service consisting of no more than three exchange access lines.

Business Office - The office of the Company that handles customer billing, collections and requests for service.

Business Service - Basic exchange access service provided to a customer whose actual or obvious predominant use is of a business, professional, institutional or otherwise occupational nature.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 1.10

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**DEFINITION OF TERMS (Continued)**

Central Office - A switching unit in a telephone system which provides service to the general public, having the necessary equipment and operating arrangements for terminating and interconnecting customer lines and trunks.

Central Office Coin Supervision - Allows passing of coin tones from the pay telephone to the central office and includes the ability to provide a voice path to the pay telephone upon receipt of those tones.

Channel - A path for communication between two or more stations, or central offices, furnished in such a manner as the Company may elect, whether by wire, carrier, microwave, radio or a combination thereof, and whether or not by a single physical facility or route.

Channel Termination - A rate element associated with special access service. It relates to the facilities and termination between the customer designated premises and the serving wire center utilized in a special access configuration.

Circuit - A channel used for the transmission of electrical energy in the furnishing of telephone and other telecommunications services.

Class of Service - A description of telecommunications service furnished a customer which denotes such characteristics as nature of use -- business, residence, payphone service or type of rate.

CLASS (Custom Local Area Signaling Services) - Consists of number-translation dependent services, such as Calling Name and Number Identification.

Commission - The Regulatory Commission of Alaska or its predecessor, the Alaska Public Utilities Commission.

Communications Systems - Channels and other facilities which are capable, when not connected to the local network, of two-way communications between customer-provided terminal equipment or stations.

Company - Copper Valley Telephone Cooperative, Inc.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 1.11

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**DEFINITION OF TERMS (Continued)**

Connecting Arrangement - The equipment used to accomplish the direct electrical connection of certain customer-provided facilities with the facilities of the Company.

Connecting Company - A corporation, association, partnership or individual owning or operating one or more exchanges and with whom traffic is interchanged.

Continuous Property - Property owned or leased and occupied by a customer, which is not separated by public thoroughfare or by property occupied by others.

Contract - The agreement between a customer and the Company under which service and facilities are provided in accordance with the applicable provisions of this tariff.

Cost - The cost of labor, materials and engineering which includes appropriate amounts to cover the Company's general operating and administrative expenses.

Custom Calling - Selective special dial features for enhanced communications services.

Customer - The individual, firm, partnership, association, corporation, cooperative, municipality, organization or governmental agency which contracts for telecommunications service and is responsible for the payment of charges and compliance with the rules and regulations of the Company.

Customer Premise Equipment (CPE) - Devices or apparatus and their associated wiring, provided by the customer, which do not constitute a communications system and which, when connected to the facilities of the telephone system, are so connected as to conform to FCC rules. Complete ownership and maintenance responsibility resides with the customer.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 1.12

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**DEFINITION OF TERMS (Continued)**

Date of Presentation - The date upon which a bill or notice is mailed or delivered to a customer.

Demarcation Point - The point of interconnection between Company communications facilities and terminal equipment, protective apparatus or wiring at a customer's premises. The network interface or demarcation point shall be located on the customer's side of the Company's protector or the equivalent thereof where a protector is not employed, as provided for under the Company's reasonable and non-discriminatory standard operating practices.

Digital Subscriber Service (DSS) - An intraexchange multi-functional digital channel service which provides access transport between a customer's premises and the serving Central Office over a high capacity digital facility on a channelized basis.

Direct Inward Dialing (DID) - A service that provides the central office equipment necessary for in-dialing from the exchange and toll networks directly to stations associated with customer premise equipment (CPE).

Directory Listing - Essential information in the Company's telephone directory relative to the customer's name or other identification and telephone number.

Drop Wire - That portion of a circuit between the pole line or cable distribution point and the building in which the station or switchboard is located.

Emergency - A situation which exists when serious sickness or public safety is involved.

Entrance Facilities - Facilities extending from the point of entrance on private property to the premises on which service is furnished.

Ethernet - A local area network used for connecting computers, printer, work stations, etc.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager



RCA No. 11      First Revision      Sheet No. 1.13

Cancelling      Original      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**DEFINITION OF TERMS (Continued)**

Exchange - An aggregate of traffic carrying devices, switching stages, controlling and signaling means at a network node that enables subscriber lines and/or other telecommunication circuits to be interconnected as required by individual callers.

Exchange Area - An area within which the Company holds itself out to render local telecommunications service from the central office serving that area in accordance with provisions of the tariff.

Extended Area Service - Local calling available to customers in a particular exchange for communication throughout that exchange and other designated areas in accordance with the provisions of this tariff.

Extra Listing - See additional listing.

Facilities - All the plant and equipment of the Company and all instrumentalities owned, operated, licensed, used, controlled, furnished, or supplied for or by the Company in connection with furnishing telephone service.

Foreign Exchange Directory Listings - An alphabetical and directory listing in the directory of an exchange other than the exchange in which a subscriber is furnished local service.

Hunting Line - An exchange access line arranged to select when busy, an available line or a customer's group of hunting lines.

Installation Charge - A non-recurring charge made for the placing or furnishing of telephone equipment, which may apply in place of or in addition to Service Connection Charges and other applicable charges for service or equipment.

Tariff Revision No. 98-11

Effective: October 29, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 1.14

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

DEFINITION OF TERMS (Continued)

Integrated Services Digital Network – Primary Rate Interface (ISDN PRI) – ISDN PRI is a four-wire facility which extends from a central office to a point of demarcation at a customer location. ISDN PRI is a 1.544 Mbps carrier facility which is used to connect digital private branch exchanges or other channel controlling devices to the switched and private line networks. ISDN PRI provides twenty-three, bi-directional, synchronous B-channels and one D-channel (23B+D) working at 64 kbps. The B channels carry circuit switched voice and data, while the D-channel handles signaling and control information for the B channels.

Interconnection - The method by which telecommunications facilities of a utility are arranged to transmit to or receive information from customer provided equipment.

Interexchange Carrier (IXC) - Any individual, partnership, association, joint-stock company, trust, governmental entity or corporation engaged for hire in interexchange communication by wire, fiber or radio, between two or more exchanges.

Interface - The point of interconnection between terminal equipment and Company communications facilities.

Joint User - An individual or concern authorized to share in the use of a customer's business telephone service.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      First Revision      Sheet No. 1.15

Cancelling      Original      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**DEFINITION OF TERMS (Continued)**

Lifeline Service - A retail local service offering, known as Enhanced Lifeline, that is available only to qualifying low income customers residing on Tribal Lands for which qualifying low income customers pay reduced charges as a result of application of the Lifeline support amount. Available for one residential line only per qualifying customer. All of Alaska has been determined to be Tribal Lands by the Regulatory Commission of Alaska.

Line Extension - The outside plant required in addition to existing facilities to render telecommunications service.

Link Up Service - An assistance program for qualifying low income customers which includes a reduction in the Company's customary charge for service connections for a single telecommunications connection at a customer's principal place of residence, and a deferred schedule of payment of the charges assessed for commencing service, for which the customer does not pay interest.

Local Call - A call between stations within the local service area.

Local Access Service - Telecommunications service between customer stations within the local service area.

Local Directory Assistance Service - Access to the directory assistance bureau to obtain other local telephone numbers.

Local Message - A communication between subscriber stations within the same local service area.

Local Service Area - The area consisting of an exchange area and other areas within the exchange area's extended area service boundaries..

Long Distance Message - See Toll Call.

Loop - A channel provided by the Company connecting one point to another.

Tariff Revision No. 98-11

Effective: October 29, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 1.16

Cancelling \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**DEFINITION OF TERMS (Continued)**

Message - A completed customer call.

Minimum Contract Period - The minimum length of time for which a customer is obligated to pay for service, facilities and equipment, whether or not retained by the customer for such minimum length of time.

Network Interface Device - The associated equipment located at the customer's premises at which an access line terminates.

Non-Listed Number - The customer telephone number, which at the request of the customer, is not listed in the Company's directory but can be obtained from directory assistance services.

Non-Published Number - The customer telephone number, which at the request of the customer, is not listed in the Company's directory nor available from any other source for the information of other telephone customers.

Non-Recurring Charge - A one-time charge associated with certain installations, changes or transfers of service, either in lieu of or in addition to recurring monthly charges.

Number Reservation Service - Service provided to reserve a telephone number for a specific period of time.

Off-Premises Station - A telephone located in a different office or building from the main telephone system. It is connected by a dedicated line and has the same compatibilities as the main telephone line. Special access rates apply to off-premise stations.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager



RCA No. 11      Original      Sheet No. 1.17

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**DEFINITION OF TERMS (Continued)**

Payphone Service - Payphone service provides telephone service to customer-leased or customer-owned pay telephones with or without coin collecting devices.

Payphone Service Provider - Denotes an entity that provides pay telephone service, which is the provision of a telephone to the public on a fee-per-call basis.

Pay Telephone Access Line - An access line provided to a payphone service provider to provide local dial tone to the public on a fee-per-call basis.

Permanent Disconnect - A discontinuance of service in which the facilities used to provide telecommunication service are immediately available for use for another service.

Port - The physical interface between a device and a circuit.

Port Connection - Point of entry into a local or wide area network.

Premises - The buildings, portion or portions of a building on continuous property used and/or occupied at one time by the customer in the conduct of his business or as a residence.

Private Line - See Special Access.

Recurring Charge - The monthly charges for services provided by the Company according to the rates filed in the tariff.

Residential Exchange Access Service - Basic exchange access service furnished to customers when the actual obvious use is for domestic purposes.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 1.18

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**DEFINITION OF TERMS (Continued)**

Simplified Message Desk Interface (SMDI) - SMDI provides a data link that connects a voice mail system to the Central Office. The SMDI link enables call forwarding information to be provided by the Central Office to the voice mail system and provides message waiting intermittent dial tone or message waiting light to the voice mail subscribers.

Special Access Service - Each pair or pair equivalent leased by a customer to furnish communications with each end of the circuit specified by the customer for their exclusive use and not having direct access to the general and interexchange network.

Special Construction - Where facilities beyond those normally required are provided to satisfy customer requests not specifically covered in this tariff.

Subscriber - See Customer.

Supersedure - Allows a new customer to assume the telephone number of an existing customer.

Tariff - The rates, charges, and rules and regulations relating to the service offered, the conditions under which it is offered and the charges thereof, which have been filed with and approved by the Commission.

Telephone Company - See Company.

Telephone Service - Any telecommunications service provided by the Company for the customer's use.

Telephone Station - The telephone equipment located on the customer's premises.

Temporary Disconnect - Discontinuation of service at the request of the customer or the initiative of the Company that is temporary in nature.

Temporary Service - Exchange service definitely known to be required for a short period, such as service provided for contractors for use during construction projects, sales campaigns, sporting events, conventions, fairs, and other enterprises of like limited duration.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 1.19

Cancelling \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**DEFINITION OF TERMS (Continued)**

Termination Charge - A charge applied under certain conditions prescribed by tariff when a contract for service is terminated by the customer before the expiration of the minimum service period.

Termination of Service - Discontinuance of and cancellation of the account.

Tie Line - A circuit connection two CPE systems for the purpose of intercommunicating between the stations connected with such CPE switching apparatus. The circuit is not intended to provide for general exchange service through either of the CPE systems with which it connects.

Toll Call - A telephone call to a station outside the customer's local calling area for which a specific charge applies.

Trade Name - The name or style under which a concern conducts its business and by which it is generally known to the public.

Tribal Lands - Tribal Lands are defined as reservations as the term is defined in Subpart A of the regulations promulgated by the US Department of the Interior's Bureau of Indian Affairs (BIA). Tribal Lands include any Alaska Native village or regional or village corporation as defined in or established pursuant to the Alaska Native Claims Settlement Act (85 Stat. 688) which is federally recognized as eligible by the US Government for the special programs and services provided by the Secretary of the Interior to Indians because of their status as Indians. All of Alaska has been determined to be Tribal Lands by the Regulatory Commission of Alaska.

Trouble Report - Notification to the Company, verbally or in writing, of a failure or fault affecting the service provided by the system.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 1.20

Cancelling \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**DEFINITION OF TERMS (Continued)**

Underground Locate Service - A field visit to a requester's site to determine and/or mark the location of the Company's underground facilities.

Underground Service Connection - A customer's drop wire which is run underground from a pole line or an underground distributing cable.

User - The user of the service regardless of the identity or location of the customer of the service.

Utility - See Company.

Wide Area Network (WAN) - A data network typically extending a local area network outside the building, over local telephone company lines, to link to local area networks at other customer locations.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 2.1

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

TITLE PAGE

PART II

GENERAL RULES AND REGULATIONS

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 2.2

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL RULES AND REGULATIONS**

**INDEX**

<u>Subject</u>	<u>Sheet</u>
A. Application	2.4
B. Explanation of Symbols	2.5
C. Obligation and Liability of the Company	
1. Availability of Facilities	2.5
2. Liability	2.7
3. Transmitting Messages	2.7
4. Interruptions of Service	2.8
5. Directory, Listings and Numbers	2.9
6. Customer Relations	2.10
7. Defacement of Premises	2.11
8. Adjustment of Charges	2.11
D. Use of Service and Facilities	
1. Provision and Ownership of Facilities	2.11
2. Limitations and Use of Service	2.12

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager



RCA No. 11      Original      Sheet No. 2.3

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL RULES AND REGULATIONS INDEX (Continued)**

**E.      Establishment and Furnishing of Service**

1.	Application for Service	2.16
2.	Construction Charges	2.18
3.	Minimum Contract Periods and Termination of Service	2.19
4.	Space and Power at the Customer's Premises	2.22
5.	Installation and Maintenance	2.22
6.	Customer Owned and Maintained Equipment	2.23
7.	Work Performed Outside Regular Working Hours	2.26
8.	Provision and Ownership of Telephone Numbers	2.26
9.	Provision and Ownership of Directories	2.27
10.	Special Contracts	2.28
11.	Alterations on the Customer's Premises	2.29

**F.      Establishment and Maintenance of Credit**

1.	Establishment of Credit	2.30
2.	Discontinuance of Service for Failure to Maintain Credit	2.31
3.	Unpaid Account	2.31
4.	Re-Establishment of Credit	2.32

**G.      Payment Arrangements**

1.	Advance Payments	2.33
2.	Deposits	2.33
3.	Payment for Service	2.36
4.	Non-Payment of Bills	2.37
5.	Disputed Bills	2.39
6.	Dishonored Checks	2.39
7.	Back Billing	2.39

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 2.4

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL RULES AND REGULATIONS**

**A.    Application**

The rules and regulations specified herein apply to local services and facilities furnished by Copper Valley Telephone Cooperative, Inc., hereinafter referred to as the Company

Failure on the part of the customer to observe these rules and regulations of the Company, after written notice of such failure, automatically gives the Company the privilege to discontinue the furnishing of service.

Rates and regulations may be changed or cancelled only with the consent or approval of the Company's Board of Directors.

The Company does not transmit messages, but offers the use of its facilities, where available, for telecommunications between parties subject to the terms and conditions specified in this tariff.

This tariff cancels and supersedes all other tariffs of the Company issued and effective prior to the effective date of this tariff.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager



RCA No. 11      Original      Sheet No. 2.5

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL RULES AND REGULATIONS**

**B. Explanation of Symbols**

- (C) Denotes a changed condition or regulation.
- (D) Denotes a discontinued rate, condition or regulation.
- (I) Denotes an increase.
- (L) Denotes that material has been relocated from or to another sheet or place in the tariff with no change in text, rate, rule or condition.
- (N) Denotes a new rate, condition, regulation or sheet.
- (R) Denotes a reduction.
- (S) Denotes reissued matter.
- (T) Denotes a change in text for clarification.

**C. Obligation and Liability of the Company**

**1. Availability of Facilities**

The Company's obligation to furnish service is dependent on its ability to obtain, retain and maintain, without unreasonable expense, suitable facilities and rights for construction and maintenance of the necessary circuits and equipment.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 2.6

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL RULES AND REGULATIONS**

**C. Obligation and Liability of the Company**

**1. Availability of Facilities (Continued)**

Where facilities beyond those normally required are provided to satisfy customer requests not specifically covered in this tariff, charges based on the additional costs incurred to provide the service will be charged to the customer.

The charges specified in these tariffs do not contemplate work being performed by the employees at a time when overtime wages apply, due to the request of the customer.

If the customer requests that overtime labor be performed, an additional charge, based on the additional costs involved applies and must be agreed to by the customer before the work can be performed.

When the construction of certain facilities is necessary for the furnishing of service, the ownership of such facilities will be vested in the Company, even though all or part of the cost of construction is borne by the customer.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 2.7

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL RULES AND REGULATIONS**

**C.    Obligation and Liability of the Company**

**2.    Liability**

The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failures or defects in facilities furnished by the Company, occurring in the course of furnishing service and not caused by the negligence of the customer, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the period of service during which such mistake, omission, interruption, delay or error or defect in transmission, or failure or defect in facilities occur.

**3.    Transmitting Messages**

The Company does not undertake to transmit messages but offers the use of its facilities for telecommunications between parties. No liability shall attach to the Company because of any errors or misunderstandings that may arise by having used these facilities.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 2.8

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL RULES AND REGULATIONS**

**C. Obligation and Liability of the Company**

**4. Interruptions of Service**

The objective of the Company is to clear all out-of-service troubles within the periods specified below following the reporting of the trouble to the Company (Saturdays, Sundays and holidays excepted):

- (a) 48 hours at locations accessible by maintained road via 4 wheel drive truck; and,
- (b) five days at all other locations.

In the event of an interruption to service, which is not due to the negligence of the customer, an allowance will be made, upon request.

The allowance will be the prorated portion of the monthly rate for the service or portion of the service inoperative in excess of the above specified periods. Each month shall be considered to have thirty (30) days for the purposes of calculating the allowance for interruption.

In the event a customer requests that repair and maintenance crews work on restoring service outside of normal working hours, the customer will be charged the actual labor costs incurred by the Company. In the event of a medical or other emergency, as determined by the Company, this provision will not apply.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 2.9

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL RULES AND REGULATIONS**

**C. Obligation and Liability of the Company**

**5. Directory, Listings and Numbers**

- a. The Company will furnish to its local exchange customers, without charge, such directories as it deems necessary for the efficient use of the service, but not less than one directory per access line. Copies of additional or other directories may be purchased from the Company.
- b. The Company, except as provided here in this paragraph, shall not be liable for damage claimed on account of errors in or omissions from its directory nor for the result of the publications of such errors in the directory nor will the Company be a party to controversies arising between customers or others as a result of listings published in its directories.
- c. In the case of additional listings in the alphabetical section of the directory for which a charge is made, the Company's liability shall be limited to cancellation of the charges and refunding of any charges already paid at the request of the customer.
- d. The Company assumes no liability whatever for damages arising from errors or omissions in the making of or printing of the advertising section (yellow pages).

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 2.10

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL RULES AND REGULATIONS**

**C. Obligation and Liability of the Company**

**6. Customer Relations**

**a. The Company shall:**

- (1) Maintain a current set of maps showing the physical locations of its facilities and service areas;
- (2) Assist the customer or applicant in selecting appropriate services and features;
- (3) Notify customers affected by a change in rates or regulations;
- (4) Furnish such additional information on rates and services as the customer may reasonably request.

**b. Customer Complaints**

Complaints against the Company shall be made verbally or in writing to the CEO/General Manager. Upon receipt the Company shall promptly investigate and advise the customer either verbally or in writing of the disposition of his/her complaint as a result of the investigation.

Should the customer not be satisfied with the disposition of the complaint he/she may bring the complaint to the attention of the Company's Board of Directors.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager



RCA No. 11      Original      Sheet No. 2.11

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL RULES AND REGULATIONS**

**C.    Obligation and Liability of the Company**

**7.    Defacement of Premises**

The Company shall exercise due care in connection with all work done on the customer's premises. No liability shall attach to the Company by reason of any defacement or damage resulting from the existence of the Company's equipment and associated wiring, or by the installation or removal thereof, unless defacement or damage is a result of the sole negligence of the Company.

**8.    Adjustment of Charges**

In the adjustment of charges for over-billing or under-billing by the Company, an adjustment of the charges will be made equal to the amount of the over or under-billing for a maximum of six (6) months.

**D.    Use of Service and Facilities**

**1.    Provision and Ownership of Facilities**

Except as otherwise provided in these tariffs, the Company will, at its own expense, furnish, install and maintain all facilities for basic service, to the point of demarcation, necessary to serve applicants or customers in accordance with its filed tariffs.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 2.12

Cancelling \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL RULES AND REGULATIONS**

**D.    Use of Service and Facilities**

**1.    Provision of Ownership and Facilities (Continued)**

Such facilities and equipment, including those located on customer's premises, are property of the Company, and the Company has the right of ingress and egress from the customer's premises for purposes connected with the furnishing of telephone service and to exercise any and all rights secured to it by law or these Rules and Regulations.

All facilities furnished by the Company shall be carefully used and shall not be moved or removed except by an authorized representative of the Company or without specific prior authorization by the Company. The customer will be held responsible by the Company unless the loss or damage is beyond the customer's control.

**2.    Limitations and Use of Service**

**a.    Use of Customer's Service**

The use of service shall be restricted to the customer, his employees and representatives in the case of business service; or the customer, his family and persons residing in the customer's household in the case of residential service; except as otherwise specified in the Company's applicable tariffs.

Joint user arrangements or the sharing of facilities between customers is not allowed.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 2.13

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL RULES AND REGULATIONS**

**D. Use of Service and Facilities**

**2. Limitations and Use of Service**

**a. Use of Customer's Service (Continued)**

Service furnished by the Company is intended only for communications in which the customer has a direct interest. Except as otherwise required by law, or as otherwise expressly authorized by the Company, resale of services furnished by the Company is prohibited

**b. Cancellation for Cause**

The Company may, by notice in writing, without incurring any liability, either suspend or terminate the service for any of the following reasons:

- (1) Abandonment of the service.
- (2) Non-payment of any sum due for service.
- (3) Use of foul or profane language over the service.
- (4) Making of nuisance calls.
- (5) Abuse or fraudulent use of service which includes:
  - (A) The use of service or facilities of the Company to transmit or receive messages or to give or obtain information without payment of applicable charges;

Tariff Revision No. 97-11      Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel      Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 2.14

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL RULES AND REGULATIONS**

**D.    Use of Service and Facilities**

**2.    Limitations and Use of Service**

**b.    Cancellation for Cause (Continued)**

- (i)    The obtaining, or attempting to obtain, or assisting another to obtain telephone service, by rearranging, tampering with, or making connection to Company facilities, or through any other fraudulent means or device, with intent to avoid the payment in whole or in part, of the established charge for such service.
- (ii)    Unauthorized resale of any service provided by the Company.
- (6)    Use of service in such a manner as to interfere with the enjoyment of the service of other users.
- (7)    Use of service for any purpose other than as a means of communication.
- (8)    Use of service for unlawful purposes.
- (9)    Non-payment of deposit required by the Company.
- (10)    Failure to establish membership in the Cooperative.
- (11)    Any other violation of regulations as set forth in the Company's filed tariffs.

Tariff Revision No.    97-11

Effective:    September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 2.15

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL RULES AND REGULATIONS**

**D. Use of Service and Facilities**

**2. Limitations and Use of Service**

**b. Cancellation for Cause (Continued)**

The Company may continue such suspension of service until all charges due have been paid and all violations have ceased, or terminate the service without suspension of service or following suspension of service, and disconnect and remove any Company provided equipment from the customer's premises.

Upon any such termination, the customer shall make payment to the Company in accordance with preceding regulations and any other applicable tariffs.

**c. Use for Unlawful Purposes**

Service is furnished by the Company subject to the condition that it will not be used for an unlawful purpose. Service will not be furnished if any law enforcement agency, acting within its jurisdiction, advises that such service is being used or will be used in violation of law, or if the Company receives other evidence that such service is being or will be so used.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 2.16

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL RULES AND REGULATIONS**

**D.    Use of Service and Facilities**

**2.    Limitations and Use of Service (Continued)**

**d.    Limited Communication**

The Company reserves the right to limit access to and the length of communication when necessary because of a shortage of facilities caused by emergency conditions.

**E.    Establishment and Furnishing of Service**

**1.    Application for Service**

The Company reserves the right to require applications for service to be made in accordance with the Company's standard form of Application. Upon the acceptance of an application for service, all the applicable provisions in the Company's tariffs lawfully on file become the contract between the customer and the Company. Requests for additional service and requests for changes in service upon acceptance thereof by the Company become a part of the original contract, except that each item of additional service is subject to the appropriate initial contract period. Any change in rates or regulations authorized by legally constituted authorities effects a modification of all contracts for services to that extent, without further notice.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager



RCA No. 11      First Revision      Sheet No. 2.17

Cancelling      Original      Sheet No. 2.17

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

GENERAL RULES AND REGULATIONS

E.      Establishment and Furnishing of Service

1.      Application for Service (Continued)

Applicants are required to pay in advance the Cooperative's membership fee. Application for service includes an application for membership in the Cooperative and an agreement to comply with and be bound by the Articles of Incorporation and By-Laws of the Cooperative and any rules and regulations adopted by the Board of Directors. A member must hold one membership per each class of service subscribed.

The Company reserves the right to refuse service to applicants previously having service terminated for any reason specified in the regulations of these tariffs until all charges due have been paid and all violations have ceased.

It shall be the responsibility of the customer or his/her agents to provide all easements, information and assistance as may be required by the Company for the installation of their service. No service may be established until all easements have been provided to the Company.

Tariff Revision No.      108-11

Effective:      February 4, 2016

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 2.18

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL RULES AND REGULATIONS**

**E.    Establishment and Furnishing of Service**

**2.    Construction Charges**

The rates and charges quoted in the tariffs provide for the furnishing of service and facilities where suitable plant facilities are available.

When costs are involved for the construction of facilities, charges for such construction will be determined in accordance with the regulations as set forth under "Line Extension Services" and "Special Construction" in the General Exchange Services section of the tariff, except as otherwise specified in the Company's applicable tariffs.

Tariff Revision No.    97-11

Effective:    September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 2.19

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL RULES AND REGULATIONS**

**E. Establishment and Furnishing of Service**

**3. Minimum Contract Periods and Termination of Service**

**a. Minimum Contract Periods**

- (1) The minimum contract period for all services will be one (1) month except as otherwise specified in the Company's applicable tariffs.
- (2) For the purpose of administering this regulation and all other applicable regulations and rates of the Company's tariffs, every month is considered to have 30 days.
- (3) The minimum contract period begins on and includes the day of the establishment of service.

**b. Termination of Service - Subscriber's Request**

Service may be terminated prior to the expiration of the initial contract period upon notice being given to the Company, and upon payment of all termination charges, in addition to all charges due for service which has been furnished. When a subscriber requests that his/her service be terminated, he/she must provide the Company two (2) business days notice. If notice is not provided, the Company has the right to bill the customer for service until the date that the service is actually disconnected. In the case where service is cancelled prior to completion of the installation, charges are due for the items already installed.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 2.20

Cancelling \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL RULES AND REGULATIONS**

**E.    Establishment and Furnishing of Service**

**3.    Minimum Contract Period and Termination of Service**

**b.    Termination of Service - Subscriber's Request (Continued)**

In the case of service for which the initial contract period is one month, the charges are due for the balance of the initial month period.

In the case of directory listings where the listing has appeared in the directory, the charges are due to the end of the directory period, except that in the following cases, charges will be continued only to the date of the termination of the extra listing with a minimum charge of one month.

- (1)    The contract for the main service is terminated.
- (2)    The listed party becomes a subscriber to some other class of exchange service.
- (3)    The listed party moves to a new location.
- (4)    The listed party dies.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 2.21

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL RULES AND REGULATIONS**

**E.    Establishment and Furnishing of Service**

**3.    Minimum Contract Periods and Termination of Service**

**b.    Termination of Service - Subscriber's Request (Continued)**

Contracts for periods longer than one month covering services whose installation required line extensions may be terminated upon payment of all charges that would accrue to the end of the contract period, or the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original subscriber.

Service may be terminated after the expiration of the initial contract period, upon the Company being notified, and upon payment of all charges due to the date of termination of the service.

Tariff Revision No.    97-11

Effective:    September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 2.22

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL RULES AND REGULATIONS**

**E.    Establishment and Furnishing of Service**

**4.    Space and Power at the Customer's Premises**

The customer is responsible for the provision and maintenance, at his expense, of all space and floor arrangements required on the customer's premises for communication facilities provided by the Company in connection with services furnished the customer by the Company.

Any power outlets and commercial power required for the operation of such facilities shall be provided by, and at the expense of, the customer. Company equipment which is dependent upon customer provided power generation shall be placed only where said power generation equipment is of a standard and reliable nature, and all facilities conform to the National Electric Safety Code.

**5.    Installation and Maintenance**

The Company will undertake to install and maintain all facilities up to the point of demarcation necessary to furnish basic service to applicants or customers. All ordinary expense of installation and maintenance in connection with service furnished by the Company is borne by the Company except as otherwise specified in the Company's applicable tariffs.

Except where designated by law, the type of construction (direct buried, conduit, aerial or radio) is the prerogative of the Company.

Tariff Revision No.    97-11

Effective:    September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager



RCA No. 11      Original      Sheet No. 2.23

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL RULES AND REGULATIONS**

**E.    Establishment and Furnishing of Service**

**5.    Installation and Maintenance (Continued)**

The customer shall not install, disconnect, rearrange, remove or attempt to repair any equipment or facilities furnished by the Company or permit others to do so except as specifically authorized by the Company.

**6.    Customer Owned and Maintained Equipment**

- a.    Connection of customer premises equipment to the local exchange network shall be made through standard plugs and jacks, in compliance with 47 CFR 68 of the Federal Communications Commission Regulations.
- b.    Customer owned premises equipment may be directly connected through registered protective circuitry to the local telephone exchange facilities.
- c.    Non-registered or non-grandfathered customer provided premises equipment may be connected to the Company facilities through a customer or Company provided registered protection device or coupler.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 2.24

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL RULES AND REGULATIONS**

**E.    Establishment and Furnishing of Service**

**6.    Customer Owned and Maintained Equipment (Continued)**

- d.    The Company shall not be responsible for the installation, operation or maintenance of any customer premises equipment. The facilities of the Company are not represented as adapted to the use of customer premises equipment and where such customer premises equipment is connected to the Company's facilities, the responsibility of the Company shall be limited to the furnishing of facilities suitable for telecommunication service and to the maintenance and operation of such facilities in a manner proper for such service. Subject to this responsibility, the Company shall not be responsible for the through transmission of signals generated by the customer premises equipment or for the quality of, or defects in, such transmission, or the reception of signals by the customer premises equipment.

Tariff Revision No.    97-11

Effective:    September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 2.25

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL RULES AND REGULATIONS**

**E.      Establishment and Furnishing of Service**

**6.      Customer Owned and Maintained Equipment (Continued)**

- e.      All combinations of customer premises equipment, registered or non-registered, including, but not limited to, wiring shall be installed, operated and maintained in compliance with FCC Rules and Regulations. No combination of customer premises equipment, registered or non-registered, including, but not limited to, wiring shall cause electrical hazards to Company personnel, interfere with the operation of, or cause harm to, the Company's equipment or facilities, or interfere with service of persons other than the user of such equipment.
- f.      Upon notice from the Company that the equipment of the customer is causing or is likely to cause such interference or hazard, the customer shall make such changes as may be necessary to remove or prevent such interference or hazard. Failure to do so may result in immediate disconnection of service by the Company.
- g.      The customer shall be responsible for payment of all Company charges for visits to the customer's premises where a service difficulty or trouble results from customer premises equipment. The amount to be charged to the customer will be the actual cost to the Company, including labor, transportation, direct materials, and attributable overhead.

Tariff Revision No.      97-11

Effective:      September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 2.26

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL RULES AND REGULATIONS**

**E.    Establishment and Furnishing of Service**

**7.    Work Performed Outside Regular Working Hours**

The rates and charges specified in the Company's tariffs contemplate that all work in connection with furnishing or rearranging service be performed during regular working hours. Whenever a customer requests work which cannot be performed during the Company's regular working hours, the customer may be required to pay, in addition to the other rates and charges specified in the Company's applicable tariffs, the amount of additional costs incurred by the Company as a result of the customer's requirements.

**8.    Provision and Ownership of Telephone Numbers**

- a.    The assignment of the telephone numbers will be made at the sole discretion of the Company. The customer has no property right to the telephone number or any other call number designation associated with services provided by the Company. The Company reserves the right to change such numbers, or the central office designation associated with such numbers, or both, assigned to the customer, whenever the Company deems it necessary to do so in the conduct of its business.

Tariff Revision No.    97-11

Effective:    September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager



RCA No. 11      Original      Sheet No. 2.27

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL RULES AND REGULATIONS**

**E.    Establishment and Furnishing of Service**

**8.    Provision and Ownership of Telephone Numbers (Continued)**

- b.    Business and residential customers may make application to the Company for the provision of a special number to be designated to their service by requesting Special Number Service. If the Company is able to provide the special number, the charges associated with this service shall be applied.

**9.    Provision of Ownership of Directories**

Directories are furnished by the Company to customers as an aid to the use of service. The Company will furnish to its customers, without charge, such directories as it deems necessary for the efficient use of the service, but not less than one per access line.

The Company reserves the right to charge customers for additional directories or directories covering other than their primary directory area.

Tariff revision No.    97-11

Effective:    September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 2.28

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL RULES AND REGULATIONS**

**E. Establishment and Furnishing of Service**

**10. Special Contracts**

a. The rates and charges quoted in the tariff of the Company contemplate the use of service arrangements in quantities and types regularly furnished by the Company. Where service arrangements are requested which are not provided for in the Company's applicable tariff, the Company may, in its discretion, provide those services under a special contract. Special contracts shall be approved by the Company's Board of Directors.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 2.29

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL RULES AND REGULATIONS**

**E.    Establishment and Furnishing of Service**

**11.    Alterations on the Customer's Premises**

The customer shall notify the Company, at least five days in advance, whenever alterations or new construction on premises occupied by the customer necessitate changes in the Company's equipment and facilities.

When the Company is requested by the customer to install, relocate, rearrange or change outside plant facilities from one type to another, the cost of constructing the new and removing the old plant shall be borne by the customer with consent of the owner if applicable.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 2.30

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL RULES AND REGULATIONS**

**F. Establishment and Maintenance of Credit**

**1. Establishment of Credit**

The Company is not obligated to furnish service to any individual or firm that owes for service previously rendered at the same or a different location, until arrangements have been made to liquidate such previous indebtedness to the Company. Nor is the Company obligated to continue to furnish service to any individual or firm whose credit is or becomes, in the opinion of the Company, doubtful. In order to insure the payment of all charges due for its service, the Company may require any customer to establish and maintain his credit in one of the following ways:

- a. By furnishing references acceptable to the Company.
- b. By means of a cash deposit.
- c. Letter of Credit/Guarantee.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 2.31

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL RULES AND REGULATIONS**

**F. Establishment and Maintenance of Credit**

**2. Discontinuance of Service for Failure to Maintain Credit**

Service to a customer may be disconnected for failure to maintain credit after a reasonable time, but in any case not until 10 days after written notice to the customer was mailed or delivered to his address as listed with the Company, or to the premises at which the service is rendered. Notice will be deemed given to the customer upon being posted.

**3. Unpaid Account**

The Company shall not be required to provide service to an applicant who has not paid for prior service rendered by the Company in the same or different location and furnished to the same person or legal entity. The Company shall not be required to furnish service when applied for in the name of another person or legal entity, or a fictitious name or other member of the same household, for the purpose of avoiding payment of an unpaid obligation for telephone service previously furnished.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager



RCA No. 11      Original      Sheet No. 2.32

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL RULES AND REGULATIONS**

**F. Establishment and Maintenance of Credit**

**4. Re-Establishment of Credit**

- a. An applicant for telephone service, who has been a customer of the Company and whose service has been discontinued for failure to pay a bill for service, will be required, before service is restored, to re-establish his/her credit by making a guarantee deposit.
- b. A customer of the Company, who fails to pay his/her bill for service, will be required to pay said bill and all other applicable charges under the Company's tariffs and re-established his/her credit by making a guarantee deposit.
- c. The Company may require an existing customer to make a deposit or increase a deposit if increased usage warrants such action or if the customer's payment record is unsatisfactory.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 2.33

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL RULES AND REGULATIONS**

**G. Payment Arrangements**

**1. Advance Payments**

Applicants for service may be required to pay any service charges, non-recurring charges and at least one month's fixed charge in advance of the installation of service in addition to any deposit required. The amount of such advance payment is credited to the customer's account as applying to any indebtedness under the Company's tariff.

**2. Deposits**

**a. General**

The Company may require an applicant or a customer whose credit has not been established or whose credit may have become unsatisfactory to make a suitable cash deposit to be held by the Company as a guarantee to the payment of charges for service.

A customer's credit will be considered unsatisfactory upon disconnection for non-payment, or upon the second occasion of payment delinquency in a period of twelve consecutive months.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 2.34

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL RULES AND REGULATIONS**

**G. Payment Arrangements**

**2. Deposits (Continued)**

**b. Amount of Deposit**

Except as otherwise specified in the Company's applicable tariff, the minimum deposit for new service shall be two months' telephone billings, including toll charges, as estimated by the Company.

After service has been established and experience demonstrates that the amount of the outstanding deposit is not suitable to safeguard the interest of the Company, the Company may require an adjustment of the deposit to cover the amount of toll and local telephone service accruing for a period of two months. Failure to make a deposit within ten days after such notification will result in the suspension of service.

Service which has been disconnected for non-payment or has collection action taken against it will not be restored until a deposit, as determined by the Company, plus all other charges owed have been paid.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 2.35

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL RULES AND REGULATIONS**

**G. Payment Arrangements**

**2. Deposits (Continued)**

**c. Refund of Deposit**

Deposits will be refunded after twelve months of prompt payment. If, during the twelve month period, service was disconnected for non-payment or payment was delinquent, the deposit will be refunded twelve months after the last such occurrence.

When service is terminated, any balance of the deposit remaining after the deduction of all sums due the Company will be returned to the customer within sixty days after the discontinuance of service.

No refunds under \$1.00 will be made unless requested by the customer.

**d. Deposit Not to Affect Regular Collection Practices**

The fact that a deposit is held by the Company shall in no way relieve the applicant or customer from compliance with the Company's regulations as to advance payment and payment for service, nor constitute a waiver or modification of the regulations pertaining to the discontinuance of service for non-payment of any sums due the Company for the service rendered.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 2.36

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL RULES AND REGULATIONS**

**G. Payment Arrangements**

**3. Payment for Service**

A customer is responsible for the payment of all access, toll and other charges applicable to the customer's service, including local, state and federal taxes made in accordance with the Company's Rules and Regulations and Rate Schedules as contained in these tariffs. Failure to receive a bill does not relieve the customer of the responsibility for payment in accordance with these provisions.

Charges to the customer are due and payable as follows:

- a. Regular bills will be mailed on or before the first day of the month. Bills are dated for the first day of the month and due on the last day of the month in which they are dated. An additional 10 days will be granted prior to termination of service by the Company.
- b. Local service, service connections, deposits and line extensions are payable in advance.
- c. Closing bills rendered to persons discontinuing service and bills for miscellaneous services are payable upon presentation.
- d. Message toll service bills will be rendered monthly in arrears, except at the option of the Company, they may be rendered daily, weekly, or any other period in arrears. Toll charges are considered binding unless objection is received within 30 days after presentation.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager



RCA No. 11      First Revision      Sheet No. 2.37

Cancelling      Original      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL RULES AND REGULATIONS**

**G. Payment Arrangements**

**3.      Payment for Service (Continued)**

- e.      Surcharges such as federal excise tax, sales taxes, subscriber line charges and universal access charges imposed upon the Company by any Federal, State or local government agency may be billed to the customers of the Company. When customers are billed as herein provided, the amount will be separately stated on and added to the regular billing.
- f.      The bills will be dated on the first day of the month and will be considered rendered when postmarked by a U.S. Post Office, addressed to the customer or agent at which service is or was last rendered, or to another mailing address as specified by the customer.
- g.      Payment will be considered rendered when received at the business office whether by mail, by electronic payment, or delivered in person.
- h.      Customers may sign up for automatic payment of the full account balance due each month. Payments may be made by credit card, debit card, or bank draft. Customers will receive a one-time \$12.00 credit on their telephone bill for signing up for this payment option when they also sign up for electronic statement and opt out of receiving a paper bill. Customers who are reconnecting after being disconnected for non-payment of their bill are not eligible for this credit.

**4.      Non-Payment of Bills**

- a.      Monthly bills shall be considered past due if they are not paid by the last day of the month in which they are dated or after any payment date previously established by agreement between a customer and the Company.

Tariff Revision No.      104-11

Effective:      January 24, 2013

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 2.38

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL RULES AND REGULATIONS**

**G. Payment Arrangements**

**4. Non-Payment of Bills (Continued)**

- b. Written notice, bringing the matter to the attention of the customer, will be mailed immediately after the bill is considered past due.
- c. If payment is not received within 10 days of the written notice bringing the matter to the attention of the customer, the Company may deny service without further notice.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 2.39

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL RULES AND REGULATIONS**

**G. Payment Arrangements**

**5.      Disputed Bills**

In the event of a dispute involving a customer's bill, the customer's service shall not be disconnected for non-payment of that portion of the bill under dispute pending an investigation by the Company. If the Company determines, following such an investigation, that the service has been provided to the customer pursuant to the Company's tariff, and the Company has provided the customer with available substantiating information and the dispute remains unresolved, the Company may then disconnect the service.

**6.      Dishonored Payments**

The Company reserves the right to collect a \$27.00 charge for all dishonored payments. A returned check, a rejected credit card payment, rejected electronic payment, or any other form of rejected payment is considered evidence of non-payment and may result in immediate suspension of service without notification.

**7.      Back Billing**

The Company may render a back bill to a customer for any previously unbilled local service, but may include charges only up to and including six months immediately preceding the date of billing.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.1

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

TITLE PAGE

PART III

GENERAL EXCHANGE SERVICES

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11 First Revision Sheet No. 3.2

Cancelling Original Sheet No. 3.2

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

GENERAL EXCHANGE SERVICES

INDEX

<u>Section</u>	<u>Subject</u>	<u>Sheet</u>
1.	Business Exchange Telecommunications Radio Service	3.5
2.	Business Exchange Access Service	3.10
3.	Payphone Service	
	I. Pay Telephone Access Line	3.12
	II. Central Office Coin Supervision	3.15
4.	Custom Calling, CLASS Services and Other Optional Telephone Service Arrangements	3.16
	I. Basic Custom Calling Features	3.19
	II. CLASS Features	3.22
	III. Restriction Service Features	3.31
	IV. Line Hunting Services Features	3.34
	V. On Demand Conference Calling	3.35
	VI. Caller ID Value Packs	3.37
	VII. Cafeteria Plan	3.38
5.	Direct Inward Dialing Service	3.39
6.	Directory Services	
	I. Business and Residential Listings	3.42
	II. Additional Listings	3.46
	III. Non-Published and Non-Listed Listings	3.49
7.	Directory Assistance Service	3.51

T

Tariff revision No. 101-11

Effective: 8/26/10

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager



RCA No. 11      Original      Sheet No. 3.3

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**INDEX**

<u>Section</u>	<u>Subject</u>	<u>Sheet</u>
8	Interexchange Services	3.54
9	Line Extension Services	3.56
10	Number Reservation Service	3.58
11	Residential Exchange Access Service	3.60
12	Service Connection Charges	3.61
13	Special Access Service	3.64
14	Special Construction	3.78
15	Special Contracts	3.82
16	Special Number Service	3.84
17	Underground Locate Service	3.85
18	Universal Access Surcharge	3.87
19	Universal Service Discount for Eligible Schools and Libraries	3.88

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      First Revision      Sheet No. 3.4

Cancelling      Original      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

GENERAL EXCHANGE SERVICES

INDEX

<u>Section</u>	<u>Subject</u>	<u>Sheet</u>
20	Lifeline Service I. Enhanced Lifeline	3.90
21	Link Up Services I. Link Up	3.96
22	Simplified Message Desk Interface (SMDI)	3.98
23	Wide Area Network (WAN) Service	3.99
24	Digital Network Services I. Integrated Services Digital Network – Primary Rate Interface (ISDN PRI)	3.102
25	Digital Subscriber Service	3.104
26	Extended Area Service	3.108

Tariff Revision No. 98-11

Effective: October 29, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.5

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 1**

**Basic Exchange Telecommunications Radio Service**

**A.      General**

Basic Exchange Telecommunications Radio Service (BETRS) is a proprietary wireless system providing basic telephone service. BETRS is an alternative that may be applied in lieu of cable services at the Company's discretion. It provides radio coverage replacement for the local loop, but typically at reduced speeds for data transmission.

Each customer has a subscriber station which receives and transmits over voice channels. The subscriber station may connect with the existing house wiring and supports standard telephone handsets and most other customer premises equipment.

The Company will install the equipment in road accessible locations. In locations not accessible by road or four-wheel drive vehicle, or where standard wireline service is not available, the customer may chose to install a standard package as described further in sub-section B.7 of this section.

Since BETRS is typically used for more remote applications, the Company may schedule periodic visits for installation and maintenance or service outages.

**B.      Regulations**

1.      Subject to availability of facilities and the provisions of the Company's tariff, the Company may provide Basic Exchange Telecommunications Radio Service.
2.      It is the customer's responsibility to provide continuous power for the operation of the BETRS equipment, either a 120 volt, 60 Hz. AC outlet or a 12 volt DC connection, at the point designated by the Company. It is also the customer's responsibility to provide a dry location where the temperature is kept above 32 degrees Fahrenheit.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.6

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 1**

Basic Exchange Telecommunications Radio Service

**B. Regulations (Continued)**

3. BETRS requires an acceptable signal receive level, as determined by the Company, to operate. If a tower structure, mast or other special construction is required for installation to achieve an acceptable signal level, it is the responsibility of the customer to provide such fixtures in compliance with Company specifications. If the required tower structure, mast or special construction is provided by the Company, it will be billed to the customer on a time and materials basis.

4. The Company will provide and maintain the necessary subscriber station equipment and antennas normally provided for the provision of BETRS service, provided that such equipment is located at a premises which has maintained road access or is accessible by 4-wheel drive truck.

Company provided equipment at locations that are not accessible by road or 4-wheel drive truck may require the customer to pay additional charges for installation and maintenance. Such charges may include time and materials and special equipment or transportation fees as required.

5. The customer may also be required to bring subscriber station equipment to a Company designated location for maintenance and repairs.
6. Provision of BETRS is subject to all other applicable rules, regulations and rates contained in the Company's tariff.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.7

Cancelling      \_\_\_\_\_      Sheet No. 3.7

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 1**

Basic Exchange Telecommunications Radio Service

**B. Regulations (Continued)**

**7. BETRS Remote Service.**

At locations not accessible by road or 4-wheel drive vehicle, or where standard wireline service is not available, a customer has the option at the discretion of the Company to pick-up and install a pre-engineered, standardized BETRS subscriber station package at a Company designated location. Such service is subject to the following conditions:

a. The signal level has been tested and meets the minimum requirement of the equipment and standards as set by the company. The test shall be conducted as follows:

- (1) When a customer signs up for BETRS Remote Service, he/she will be required to identify the location of his/her residence on a topographical map. From this a compass bearing will be calculated by the Company to aid the customer in positioning his/her antenna to receive the best signal possible. Once this has been accomplished and the antenna is connected to the customer's unit, the customer should be able to make and receive test calls.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager



RCA No. 11      Original      Sheet No. 3.8

Cancelling      \_\_\_\_\_      Sheet No. 3.8

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 1**

Basic Exchange Telecommunications Radio Service

**B. Regulations**

**7. BETRS Remote Service (Continued)**

- (2) At a mutually agreed upon date and time, the customer will be called by a technician from CVTC to verify acceptable signal levels at the customer's unit. The company's signal level standard is engineered to provide an 80% or better probability of call completion, and is adequate for normal voice grade transmission but may be subject to speed limitations for data transmission. If the minimum standard signal level cannot be achieved, the customer will then be asked to reposition the antenna. During the repositioning process the signal level will be monitored by a CVTC technician working with the customer to obtain the best signal level possible. If the signal level is still below the minimum, the customer's unit will be disabled in the cellular switch and the customer will be required to return the unit to a Company designated location. The customer will then be given the option to arrange for a physical upgrade. The customer may select an upgrade using the Line Extension or Special Construction section of the Company's tariff or may chose to self-provide the necessary upgrade to achieve the required signal level in accordance with Company specifications.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.9

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

GENERAL EXCHANGE SERVICES

SECTION 1

Basic Exchange Telecommunications Radio Service

B. Regulations

7. BETRS Remote Service (Continued)

- b. Customer installed BETRS subscriber station equipment shall be used only at the fixed physical address as designated by the customer. The customer may not move or relocate the Company provided subscriber equipment without the permission of the Company, and will be billed a service order charge for any such move.
- c. The customer will be responsible for loss or damage of the BETRS subscriber station equipment due to negligence beyond normal wear and tear or acts of God, and shall return the equipment to CVTC should the service be terminated for any reason. The date of termination of services will be the date the equipment is returned to CVTC's issuing office.
- d. The BETRS subscriber station equipment shall remain the property of the Company.
- e. The subscriber station equipment shall be affixed to a permanent structure and may not be used in a mobile fashion. Under no conditions may the equipment be installed and operated outside of the Company's service area
- f. The customer is subject to normal service connection charges; including service order charges, a facilities charge for preparation of the equipment, and central office line connection charges if applicable.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.10

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 2**

**Business Exchange Access Service - Simple and Complex Service**

**A. General**

Simple and Complex Business Exchange Access Service is provided to customers through facilities owned and maintained by the Company in accordance with established standards.

Business service is provided to customers whose actual or obvious predominant use is of a business, professional, institutional or otherwise occupational nature.

An authorized reseller qualifies to resell business "simple" or business "complex" service as defined below to its end users when the actual and obvious use of the service by the end user is of a business, professional, institutional or otherwise occupational nature.

**B. Regulations**

Subject to the availability and provisions of the Company's tariff, the type of business service provided to the customer is based on the number of lines provided.

1. Business service is defined as "simple" when the customer subscribes to no more than three exchange access lines.
2. Business service is defined as "complex" when the customer subscribes to four or more exchange access lines.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.11

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

GENERAL EXCHANGE SERVICES

SECTION 2

Business Exchange Access Service - Simple and Complex Service

B. Regulations (Continued)

3. Directory service for subscribers to business service is provided under the rules and regulations established for these services in the Company's tariff.
4. In addition to the rates and charges provided in the Rate Schedules, the customer shall bear all special charges related to business access line service such as directory assistance, maintenance of service, toll and other federal, state and local charges and taxes.
5. The business exchange access service rates are in addition to all other applicable charges as outlined in the Company's tariff.
6. In addition to the rates and charges provided in the rate schedules, the end-user shall bear additional charges related to private pay telephone access such as per minute usage charges.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.12

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 3**

**I. Payphone Services - Pay Telephone Access Line**

**A. General**

A pay telephone access line will provide local dial tone service to any telephone instrument which has been made available to the public on a fee-per-call basis. The telephone instrument may be coin-operated, activated by calling collect, using a calling card or some other means. The pay telephone access line does not include central office coin signaling.

**B. Regulations**

1. Pay telephone access lines have the following network access: local, 411, 611, 911, 10xxx, 950, zero plus/zero minus and international. Pay telephone access lines will not have access to 900, pay-per-call or information service.
2. Pay telephone equipment must be registered under current FCC, Part 68 rules. Utility-provided equipment is grandfathered.
3. One pay telephone may be installed per line. Extension telephones are not permitted.
4. Pay telephone access lines will be terminated on a Utility-provided network interface device. The Utility will provide grounding at the network interface device.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager



RCA No. 11      Original      Sheet No. 3.13

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 3**

**I. Payphone Services - Pay Telephone Access Line**

**B. Regulations (Continued)**

5. Pay telephone access lines will only be installed at the request of a payphone service provider who has been certificated by the Regulatory Commission of Alaska.
6. The payphone service provider is responsible for payment of all toll calls, directory assistance and operator assistance charges which originate or terminate from the pay telephone access line.
7. The payphone service provider assumes liability for any toll fraud resulting from the origination or termination of traffic from the pay telephone access line.
8. The complimentary local directory assistance call allowance does not apply to a pay telephone access line.
9. The payphone service provider will not be charged on a per call basis for access to 911 and 611.
10. Non-recurring charges apply to the ordering and installation of a pay telephone access line.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.14

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

GENERAL EXCHANGE SERVICES

SECTION 3

I. Payphone Services - Pay Telephone Access Line

B.      Regulations (Continued)

11.      The pay telephone access line rate includes touchtone conditioning.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.15

Cancelling \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 3**

**II. Payphone Services - Central Office Coin Supervision**

**A. General**

Central office coin supervision provides the capability of central office line equipment to pass signals or coin tones from a pay telephone access line to the pay telephone service provider's designated operator service provider. The signal enables the operator service provider to recognize coin deposits. Central office coin supervision also permits a suitably equipped operator service provider to automatically ring back the originating pay telephone access line upon completion of the call.

**B. Regulations**

1. Central office coin supervision service is provided at the request of a payphone service provider that uses pay telephone instruments that require coin service signaling from the central office.
2. Central office coin supervision service is only provided in conjunction with a pay telephone access line.
3. The payphone service provider must designate an operator service provider.
4. The Utility shall not be liable for a shortage of coins deposited and/or collected from the pay telephone.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Second Revision      Sheet No. 3.16

Cancelling      First Revision      Sheet No. 3.16

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 4**

Custom Calling, CLASS Services and Other Optional  
Telephone Service Arrangements

**A. General**

Basic custom calling services are available in all exchanges. Basic custom calling services are optional telephone service arrangements which provide enhanced services. The features specified herein apply to residential and business customers where facilities and conditions permit within the exchange area and are subject to compatibility with other optional features.

Features:      Call Forwarding Package  
                 Remote Call Forwarding  
                 Call Waiting  
                 Three-Way Calling  
                 Ring Again  
                 Warm Line  
                 Speed Calling  
                 Auto Line

CLASS (Custom Local Area Signaling Services) features are available in the Glennallen Valdez, Mentasta, Tatitlek, and Chitina exchanges only. In the McCarthy exchange, CLASS features are subject to availability of facilities. CLASS features are optional central office service arrangements which use existing customer lines to provide end-users with call management capabilities. The features and functions specified herein are available to business and residential customers where facilities and conditions permit within the exchange areas and are subject to compatibility with other optional features.

Tariff Revision No. 106-11

Effective: April 1, 2014

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.17

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 4**

Custom Calling, CLASS Services and Other Optional  
Telephone Service Arrangements

**A. General (Continued)**

Features:      Anonymous Call Rejection  
                    Automatic Callback  
                    Automatic Recall  
                    Call Blocking, per Call  
                    Call Blocking, per Line  
                    Calling Number Identification  
                    Calling Name & Number Identification (Caller ID)  
                    Disconnected Number Referral  
                    Distinctive Ringing/Call Waiting  
                    Selective Call Acceptance  
                    Selective Call Forwarding  
                    Selective Call Rejection  
                    Teen Line

Restriction services are available in all exchanges except where noted. Restriction services are optional telephone service arrangements which prevent access to the toll and directory networks. These services are available only on local individual residential and business lines where facilities and conditions permit within the exchange area.

Features:      Directory Assistance Deny  
                    Originating Toll Service Deny  
                    Restricted Sent Paid  
                    Special Billing Service  
                    900 Toll Service Deny  
                    900 Toll Service Restore  
                    Billing Control Feature

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager



RCA No. 11      First Revision      Sheet No. 3.18

Cancelling      Original      Sheet No. 3.18

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 4**

Custom Calling, CLASS Services and Other Optional  
Telephone Service Arrangements

**A. General (Continued)**

Features:      Deny Origination  
                    Deny Termination  
                    Long Distance Call Budgeting\*  
                    Telemarketer Call Screening\*

\* Available in Valdez and Glennallen exchanges only

Line hunting services are available in all exchanges. Line hunting services are optional telephone service arrangements which provide a means of searching numbers to find an idle line. This service applies to a group of individual lines. The features are offered to customers subject to the availability of facilities and subject to compatibility with other option features. The monthly recurring charges for hunting services does not apply to business complex service, but are included as a part of the business complex offering.

Features:      Multi-Line Hunting  
                    Line Hunt Overflow to a Directory Number  
                    Stop Hunt

Conference Calling services are available in all exchanges. Conference Calling services are optional telephone service arrangements which allow a customer to establish a telephone conference call for several participants at different locations.

Features:      On Demand Conference Calling

T

Tariff Revision No.      101-11

Effective:      8/26/10

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.19

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 4**

Custom Calling, CLASS Services and Other Optional  
Telephone Service Arrangements

**B. Regulations**

**I. Basic Custom Calling Features**

**a. Call Forwarding Package**

Call forwarding allows a customer to automatically transfer all incoming calls, during the period of time this feature is activated, to any other telephone number. The customer may activate and cancel call forwarding from their service location or from a remote location.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.20

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

GENERAL EXCHANGE SERVICES

SECTION 4

Custom Calling, CLASS Services and Other Optional  
Telephone Service Arrangements

B. Regulations

I. Basic Custom Calling Features (Continued)

b. Remote Call Forwarding

This call forwarding service exists only within the central office of CVTC and the customer of the service is not required to have a physical presence in CVTC's service area. This service also allows a customer outside of the CVTC service area to have a local telephone number that forwards calls made to that number to a predetermined number.

c. Call Waiting

Alerts a customer talking on the telephone that a call is waiting. The customer can "hold" the first call while the second is answered. The customer can alternate between calls.

d. Three-Way Calling

Enables a customer to add a third party, local or long distance, to an established connection without operator assistance.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.21

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 4**

Custom Calling, CLASS Services and Other Optional  
Telephone Service Arrangements

**B. Regulations**

**I. Basic Custom Calling Features (Continued)**

**e. Ring Again**

This feature automatically redials a previously busy telephone number once that number is free. The customer is alerted that the call has been automatically placed by a special ring-again signal.

**f. Warm Line**

This feature will automatically dial, after a 30 second delay, a predesignated number when a customer goes "off-hook". This feature gives a normal line a dual-purpose. With this feature an access line can be used for standard calls or can be used for fast access to high-priority and emergency numbers.

**g. Speed Calling**

This feature provides for the calling of any telephone number by dialing a 1 or 2 digit code.

**h. Auto Line**

This feature dials a preselected number when the receiver goes off-hook.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11 Original Sheet No. 3.22

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 4**

Custom Calling, CLASS Services and Other Optional  
Telephone Service Arrangements

**B. Regulations**

**II. CLASS Features**

**a. Anonymous Call Rejection**

Anonymous call rejection service automatically rejects calls to the called party's (customer) number when the calling party uses call blocking. The calling party shall hear a telephone company recorded announcement. This feature can be enabled or disabled by dialing the appropriate access code.

**b. Automatic Callback**

i. Automatic callback service allows the calling party (customer) to direct the central office to recall the telephone number of the last outgoing call. The central office will redial the telephone number whether or not the original call was answered, unanswered or busy. The feature is activated by dialing the feature access code.

ii. If the number the customer is calling back is busy, call setup will be attempted as soon as both parties are idle. Automatic redial service shall alert the customer with a special ring when the customer's line and the line being called back are both idle. When the customer lifts the handset, the call will be automatically dialed.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager



RCA No. 11      Original      Sheet No. 3.23

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 4**

**Custom Calling, CLASS Services and Other Optional  
Telephone Service Arrangements**

**B. Regulations**

**II. CLASS Features (Continued)**

**c. Automatic Recall**

- i. Automatic recall allows the called party (customer) to direct the central office to place a call to the telephone number of the last incoming call, subject to technical limitations, whether or not the call was answered. The customer can return a call without knowing the telephone number of the calling party. The feature is activated by dialing the feature access code. The central office will not recall numbers which have been designated private under the Call Blocking - Per Line or Per Call Feature.
- ii. If the number being redialed is busy, call setup will be attempted as soon as both parties are idle. Automatic recall service shall alert the customer with a special ring when the customer's line and the line being redialed are both idle. When the customer lifts the handset, the call will be automatically dialed.

**d. Call Blocking, Per Call and Per Line**

- i. Call blocking allows the calling party (customer) to control whether or not their directory name and number are to be delivered to the called party when making an outgoing call. Two types of call blocking are available: call blocking-per call and call blocking-per line.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.24

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 4**

Custom Calling, CLASS Services and Other Optional  
Telephone Service Arrangements

**B. Regulations**

**II. CLASS Features (Continued)**

**d. Call Blocking, Per Call and Per Line (Continued)**

- ii. Call blocking - per call is automatically included with the provision of telephone service for all residential and business customers. Before placing an outgoing call, a customer may designate his/her number as private and prevent delivery to a called party using Caller ID. On a per call basis, the customer dials the call blocking - per call activation code \*67 which prevents his/her telephone number from being displayed.
- iii. Call blocking - per line will be provided to customers who request this service. Call blocking - per line prevents the delivery of the customer's name and telephone number on a permanent basis and will always display as "Private Caller" on a Caller ID display telephone set or adjunct unit, depending on customer premise equipment.

Call blocking - per line replaces call blocking - per call. Call blocking - per line is operational on a continuous basis and can only be deactivated by the customer on a per call basis by dialing the call blocking - per line deactivation code \*82 prior to dialing the call.

Tariff Revision No. 97-11      Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel      Title: Chief Executive Officer/General Manager

RCA No. 11      First Revision      Sheet No. 3.25

Cancelling      Original      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

GENERAL EXCHANGE SERVICES

SECTION 4

Custom Calling, CLASS Services and Other Optional  
Telephone Service Arrangements

B. Regulations

II. CLASS Features (Continued)

e. Caller Number Identification and Calling Name and Number  
Identification (Caller ID)

- i. Two types of Caller ID are available. Calling Number ID allows the customer to view only the telephone number of the calling party. Calling Name and Number Identification (Caller ID) allows the customer to view both the telephone number and billing name of the calling party. Both are subject to limitations as follows. If the calling party has designated a call as private (pursuant to Call Blocking), the calling number will not be displayed. If the incoming call is handled by an operator or is from outside the exchange area, the calling number may not be displayed. Long distance calls from outside the Company's service area or miscellaneous calls (including cellular) will be shown on the display device as "Out of Area" or "Unknown Caller." Blocked calls will be shown as "Private Caller" depending on customer premise equipment.
- ii. Caller ID requires a telephone set or a separate display unit capable of recognizing and displaying the calling telephone number sent from the central office.

Tariff Revision No. 98-11

Effective: October 29, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      First Revision      Sheet No. 3.26

Cancelling      Original      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

GENERAL EXCHANGE SERVICES

SECTION 4

Custom Calling, CLASS Services and Other Optional  
Telephone Service Arrangements

B. Regulations

II. CLASS Features (Continued)

e. Caller ID (Continued)

- iii. Caller ID is not available on operator handled calls. If the incoming call originates from a multi-line hunt group, the telephone number information transmitted will be associated with the main number in the hunt group, unless facilities permit the lines within the group to be telephone number identified.
- iv. Customers of Caller ID may not, without permission of the calling party, publicize or disclose to third parties telephone number information obtained through these services. Failure to comply with this regulation may subject the customer to termination of these services.

f. Disconnected Number Referral

When a customer has disconnected their telephone number, Disconnected Number Referral routes a calling party to a recorded message which provides the caller the new telephone number of the customer.

Disconnecting Residential and Business customers may choose to have the Disconnected Number Referral feature provided with no recurring charge for a period of sixty (60) days. A nonrecurring central office charge applies for those customers relocating outside of their exchange area. At the end of the sixty-day period, the customer may continue the service at the rate indicated in Part 4 of this tariff.

Tariff Revision No. 98-11

Effective: October 29, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.27

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 4**

Custom Calling, CLASS Services and Other Optional  
Telephone Service Arrangements

**B. Regulations**

**II. CLASS Features (Continued)**

**g. Distinctive Ringing/Call Waiting**

Distinctive ringing/call waiting allows the called party (customer) to set up a list of directory numbers from which calls should ring differently than other calls. When this feature is assigned to a line and enabled, and the calling party matches an entry in the called party's designated list, the customer receives distinctive ringing if on-hook or distinctive call waiting tone if in the middle of a call. If the calling party's number is not on the designated list, normal ringing/call waiting will occur. If the customer does not have standard call waiting to the line, then this feature will only provide distinctive ringing. The feature is activated by dialing the feature access code. The maximum size of the distinctive ringing/call waiting list shall be 12 numbers.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager



RCA No. 11      Original      Sheet No. 3.28

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

GENERAL EXCHANGE SERVICES

SECTION 4

Custom Calling, CLASS Services and Other Optional  
Telephone Service Arrangements

B. Regulations

II. CLASS Features (Continued)

h. Selective Call Acceptance

Selective call acceptance allows the called party (customer) to create a list of directory numbers of which calls from only these numbers are to be received. When this feature is assigned and enabled and the calling directory number matches an entry in the called party's designated list, normal call termination occurs. All other calls are intercepted and routed to a telephone company recorded announcement. This feature can be modified by dialing the feature access code and appropriate options. The maximum size of the selective call acceptance list shall be 12 numbers.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.29

Cancelling \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 4**

Custom Calling, CLASS Services and Other Optional  
Telephone Service Arrangements

**B. Regulations**

**II. CLASS Features (Continued)**

**i. Selective Call Forwarding**

Selective call forwarding allows the called party (customer) to create a list of directory numbers that are to be forwarded when an incoming call is attempted. When this feature is assigned and enabled and the calling directory number matches an entry in the customer's designated list, the calling party is routed to the number designated by the customer. The customer must have standard call forwarding to the line for this feature to be applicable. If the calling directory number does not match an entry in the list, normal termination occurs. This feature can be modified by dialing the feature access code and appropriate options. The maximum size of the selective call forwarding list shall be 12 numbers.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Second Revision      Sheet No. 3.30

Cancelling      First Revision      Sheet No. 3.30

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

GENERAL EXCHANGE SERVICES

SECTION 4

Custom Calling, CLASS Services and Other Optional  
Telephone Service Arrangements

B. Regulations

II. CLASS Features (Continued)

j. Selective Call Rejection

Selective call rejection allows the called party (customer) to create a list of directory numbers that are not permitted to terminate on this line when an incoming call is attempted. When selective call rejection is assigned and enabled and the calling number matches an entry in the called party's designated list, the call is rejected and routed to a telephone company recorded announcement. If the calling number does not match an entry in the list, normal call termination occurs. This feature can be modified by dialing the feature access code and appropriate options. The maximum size of the selective call rejection list shall be 12 numbers.

k. Teen Line

Teen Line service allows a second directory number to be assigned to a primary directory number. A distinctive ring for incoming calls will identify the second number.

l. Outgoing Calls Manager with Account Codes and Web Portal Management (OCM)

Tariff Revision No. 105-11

Effective: April 25, 2013

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

## GENERAL EXCHANGE SERVICES

## SECTION 4

Custom Calling, CLASS Services and Other Optional  
Telephone Service Arrangements

## B. Regulations

## II. CLASS Features (Continued)

I. Outgoing Calls Manager with Account Codes and Web Portal  
Management (OCM)

Outgoing Calls Manager with Accounts Code and Web Portal is available in the Glennallen and Valdez exchanges only. OCM allows a customer to block, limit, and/or track usage of outbound calls from their telephone. Set up and management of this suite of features is conducted by the customer in a web portal. Customer may block all access to international, local, toll, and operator assisted calls from their line or they may allow these calls when an account code is entered by the caller. Account codes are set up by the customer and given to individuals who are authorized to place outbound calls. An emailed monthly report displays all calls made, the type of call, and the account code used to place the calls. Customer may also set up a black list or a white list of numbers they always want callers to be able to reach. An override code is provided so that any outbound call can be placed by individuals who know that code. Customer is provided with a username and password to their web portal.

Tariff Revision No. 106-11Effective: April 1, 2014Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**By: Dave DengelTitle: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.31

Cancelling \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

GENERAL EXCHANGE SERVICES

SECTION 4

Custom Calling, CLASS Services and Other Optional  
Telephone Service Arrangements

B. Regulations

III. Restriction Service Features

a. Directory Assistance Deny

Prevents access to local directory assistance.

b. Originating Toll Service Deny

At the request of the customer, the Company will restrict the customer's line from originating all toll calls. The customer may receive incoming toll calls.

c. Restricted Sent Paid

At the request of the end user, this service will route all calls other than 800 service to a toll operator for service authorization and billing identification.

d. Special Billing Service

At the request of the customer, this service will restrict the customer's line from accepting collect calls.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager



RCA No. 11      Original      Sheet No. 3.32

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 4**

Custom Calling, CLASS Services and Other Optional  
Telephone Service Arrangements

**B. Regulations**

**III. Restriction Service Features (Continued)**

**e. 900 Toll Service Deny**

At the request of the customer, the Company will restrict the customer line from accessing any 900 toll services. Non-recurring service charges do not apply when a customer requests 900 Toll Deny.

The customer will have access to 911 Emergency Services.

**f. 900 Toll Service Restore**

If the customer requests the Company to reconnect 900 toll service, a service order charge and an installation charge will apply for 900 Toll Service Restore.

**g. Billing Control Feature**

If toll restriction service is requested for a customer by an Interexchange Carrier (IXC), a Billing Control Feature (BCF) charge will be assessed. The BCF charge is a pass-through charge from an IXC. The charge does not apply in situations where the restriction is used to limit uncollectibles from customers who are past due on their accounts.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.33

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 4**

Custom Calling, CLASS Services and Other Optional  
Telephone Service Arrangements

**B. Regulations**

**III. Restriction Service Features (Continued)**

**h. Deny Origination**

At the request of the customer, this feature restricts the customer's line from all outgoing calls.

**i. Deny Termination**

At the request of the customer, this feature restricts the customer's line from receiving any incoming calls.

**j. Long Distance Call Budgeting**

Long Distance Call Budgeting allows a customer to establish pre-determined long distance minutes from the customer's long distance provider, which are then monitored by the Company. While minutes remain, the feature is transparent to the customer. The customer will receive a pre-recorded message informing them when their minutes have been used up and they will not have access to the toll network. If a call is in progress, a warning tone will sound when one-and-one-half (1½) toll minutes remain, allowing ample time to terminate the call. A call in progress will be disconnected once the allotted time has been depleted. A central office line connection charge will apply in addition to the service order charge.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.34

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

GENERAL EXCHANGE SERVICES

SECTION 4

Custom Calling, CLASS Services and Other Optional  
Telephone Service Arrangements

B. Regulations

III. Restriction Service Features (Continued)

k. Telemarketer Call Screening

Telemarketer Call Screening intercepts "unknown" or out of area calls and announces that the customer does not accept calls from telemarketers. It also instructs telemarketers to add the customer's name and telephone number to their DO NOT CALL list. Other callers are advised to dial 1 or stay on the line to be connected.

IV. Line Hunting Services Features

a. Multi-Line Hunting

Assigned to one directory number to receive incoming calls for a group of lines. Hunting starts from the pilot number and hunts in a sequential manner to the last line in the group for an idle line. If none is found the caller will receive a busy signal.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      First Revision      Sheet No. 3.35

Cancelling      Original      Sheet No. 3.35

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 4**

Custom Calling, CLASS Services and Other Optional  
Telephone Service Arrangements

**B. Regulations**

**IV. Line Hunting Services Features (Continued)**

**b. Line Hunt Overflow to a Directory Number**

Line Hunt Overflow is added to a line hunt group to allow calls to continue to another specified directory number on the customer's premise if all lines in the hunt group are busy.

**c. Stop Hunt**

This feature is generally used by business customers with PBX systems. When activated, it stops line hunting and routes all calls to only one trunk. However, any line in the trunk group after that line may still be accessed by dialing the assigned directory number for that line.

**V. On Demand Conference Calling**

On Demand Conference Calling will allow residential or business customers of CVTC to arrange for multiple parties in different locations, both local and long distance, to participate in telephone conference calls. On Demand Conference Calling is available any time, day or night, without coordinating a reservation or requiring operator assistance. This service offers the ability to have a conference call with up to 24 participants.

T  
N D  
N D

D = Removal of Customer Service Representative assisted conference calling.

Tariff Revision No. 101-11

Effective: 8/26/10

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Third Revision      Sheet No. 3.36

Cancelling      Second Revision      Sheet No. 3.36

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

GENERAL EXCHANGE SERVICES

SECTION 4

Custom Calling, CLASS Services and Other Optional  
Telephone Service Arrangements

B. Regulations

V. On Demand Conference Calling (Continued)

No special equipment or connections are required. A subscriber to On Demand Conference Calling service will be provided with both a local and a toll free dial-in number, as well as an access code unique to the customer. To schedule a conference call, a customer provides the date, time, dial-in number and access code to the invited participants and all parties involved dial in at the appointed time. No special equipment or connections are required.

A one-time service order charge will be billed to the customer for subscribing to On Demand Conference Calling service. The customer will also be billed a monthly recurring charge and a charge for actual minutes used. Monthly charges will be calculated based upon the On Demand Conference Calling package pre-selected by the customer. Minutes of use will be calculated for each calling party on the conference call on a per minute basis for use of the service. Usage will be rounded up to the nearest minute at the termination of the conference call.

W. Notify Plus:

Notify Plus is available in the Glennallen and Valdez exchanges only. Notify allows a customer to send a recorded voice message, text message, and/or email message to a list of contacts. Notify is managed by the customer via a web portal tied to the customer's main telephone number. A customer may enter individual names and numbers in the portal or import a list from Excel. Customer enters the following options for each notification job: date & time to begin and stop sending messages, message to send, list to notify, enable transfer digit, email report. The customer will receive an automatic email report showing the attempted and successful notifications immediately after job has completed.

Tariff Revision No. 106-11

Effective: April 1, 2014

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager



RCA No. 11      First Revision      Sheet No. 3.37

Cancelling      Original      Sheet No. 3.37

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 4**

Custom Calling, CLASS Services and Other Optional  
Telephone Service Arrangements

**B. Regulations (Continued)**

**VI. Caller ID Value Packs**

Pre-configured Caller ID value packs offer customers the opportunity to combine Calling Name and Number Identification with other Custom Calling Features or CLASS Services at a price reduction from the stand-alone rates for separate features.

The following Caller ID Value Packs are available:

- (a) Value Pack No. 1 - Calling Name and Number ID with two Custom Calling or CLASS Features (excluding Teen Line, Remote Call Forwarding and Disconnected Number Referral)
- (b) Value Pack No. 2 –Calling Name and Number ID, Call Waiting and Call Forwarding Package

Additional Custom Calling or CLASS Features may be added to Value Pack 1 or 2 at reduced rates as set forth in Schedule 4 of Part 4 of this tariff.

- (c) Value Pack No. 3 – Seventeen (17) Basic and CLASS Features (excluding Teen Line, Remote Call Forwarding, Disconnected Number Referral and Auto Line)

Tariff Revision No. 103-11

Effective: May 31, 2012

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      First Revision      Sheet No. 3.38

Cancelling      Original      Sheet No. 3.38

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

GENERAL EXCHANGE SERVICES

SECTION 4

(RESERVED FOR FUTURE USE)

Tariff Revision No. 103-11

Effective: May 31, 2012

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.39

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 5**

Direct Inward Dialing Service

**A. General**

Direct Inward Dialing Service (DID) provides the central office equipment necessary for in-dialing from the exchange and toll networks directly to stations associated with Customer Premise Equipment (CPE).

**B. Regulations**

1. The service is furnished subject to facility and telephone number availability and compatibility of CPE facilities.
2. The service is only available to switching systems installed on customer's premises located within the area served by the central office providing the DID service.
3. The customer must subscribe to a number of trunks sufficient to insure service standards as determined by the Company. In no case shall the number of trunks subscribed to by the customer be less than a minimum requirement of one trunk access line per block of 100 direct inward dial numbers.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.40

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 5**

Direct Inward Dialing Service

**B. Regulations (Continued)**

4. The service must be provided on a per trunk group basis arranged for inward service.
5. Operational characteristics of interface signals between the Company provided connecting arrangement and customer provided switching equipment must conform to the rules and regulations the Company considers necessary to maintain proper standards of service.
6. Customer provided switching systems must be arranged by the customer to provide for the intercepting of unused station numbers assigned to the customer.
7. The assignment of telephone numbers and the sequence of numbers assigned to this service are made at the discretion of the Company.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.41

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 5**

Direct Inward Dialing Service

**B. Regulations (Continued)**

8. The Company shall not be responsible to the customer or authorized user if changes in protection criteria or in any of the facilities, operations or procedures of the Company render any facilities provided by the customer or authorized user obsolete or require modification or alteration of such system or equipment or otherwise affect its use or performance.
9. The minimum contract period for this service is one year. In case of discontinuance or reduction of service within the minimum contract period, a termination charge shall apply. This charge is reduced by one-twelfth for each full month that the service is provided.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager



RCA No. 11      Original      Sheet No. 3.42

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

GENERAL EXCHANGE SERVICES

SECTION 6

I. Directory Services - Business and Residential Listings

A. General

Each customer that subscribes to local access service will be listed in the alphabetical section of the telephone directory that is periodically published by the Company unless otherwise requested by the customer.

Listings will be limited to such information in the judgment of the Company, as is necessary for proper identification. The Company may refuse to insert any listing which lacks propriety or does not facilitate the use of the directory.

B. Regulations

1. Business Listings

- a. A listing normally consists of one line. When the use of abbreviations impairs clarity and identification, a second line will be provided without additional charge at the Company's discretion.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.43

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 6**

**I.    Directory Services - Business and Residential Listings**

**B.    Regulations**

**1.    Business Listings (Continued)**

- b.    Business listings consist of one listing in both the alphabetical and classified section of the directory which includes the name under which the business is publicly conducted and the telephone number. An abbreviated designation descriptive of the business or profession will be included if the name does not indicate the nature of the business.
- c.    Business listings of individuals, firms, companies, corporations, associations or concerns must be the names under which the customers are conducting business.
- d.    A trade name may be used as a business listing when the business is conducted under that name.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.44

Cancelling      \_\_\_\_\_      Sheet No. 3.44

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 6**

**I.      Directory Services - Business and Residential Listings**

**B.      Regulations**

**1.      Business Listings (Continued)**

- e.      Alternate and additional listings are offered for customers to business service at the prevailing monthly rates provided in the Rate Schedules.
- f.      Foreign directory listings will be accepted from business customers and will be referred to the issuing Company for insertion. The customer will be charged one year in advance for this service.
- g.      Direct Inward Dialing (DID) number listings are offered for customers who subscribe to DID service. This listing is treated as a normal business listing as shown in Section 6.B.1.a. The customer will be charged one year in advance for this service.
- h.      The customer assumes full responsibility concerning the right to use any name as a directory listing and agrees to hold the Company harmless of and from any claims, loss, damage or liability which may result from the use of such listings. The Company does not undertake to determine the legal, contractual, or other right to the use of the name to be listed in the telephone directory. However, listings designed primarily to give publicity to a commodity or service will not be accepted.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.45

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

GENERAL EXCHANGE SERVICES

SECTION 6

I. Directory Services - Business and Residential Listings

B. Regulations

2. Residential Listings

- a. Listings will generally be limited to a single line containing name and telephone number; however, at the Company's discretion, an additional line may be used when required for proper identification. The Company may refuse the insertion of listings which it considers inconsistent with the type or purpose of its published directories.
- b. Residential primary listings of professional customers may indicate the same designations of title or profession as their business service listings. When professional customers are not customers of business service, the listings may include designations of title for the purpose of identification.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.46

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 6**

**II. Directory Services - Additional Listings**

**A. General**

1. Additional listings may be provided at the request of the customer, in addition to primary listings, for the purpose of facilitating the use of their service.
2. Additional listings are offered to business and residential customers at the prevailing monthly rate provided in the Rate Schedules.
3. When additional listings are provided in conjunction with initial or subsequent installations of business or residential access service, the charges begin the day on which charges for the associated service are effective. When additional listings are provided other than in conjunction with exchange service facilities, the charges begin the day following their entry into the information records. When additional listings are included in, or excluded from the directory, the charge will continue until the end of the directory period unless the listed party or firm vacates the customer's premises or subscribes to service in their own name, or the customer's service is discontinued.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager



RCA No. 11      Original      Sheet No. 3.47

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 6**

**II. Directory Services - Additional Listings**

**B. Regulations**

**1. Business Listings**

- a. Additional listings may consist of members of firms, officers of corporations or the names of employees, departments or branches of the customer's business, etc. Departments or branches will be included under the primary service listing only. A listing may include the name portion of the primary listing and also the same business designation.
- b. Alternate listings may be other names under which the business of the customer may be known or is desired to be known to the public when such name is applicable to identify the same business as the primary business listing.
- c. A cross-reference listing may be provided and will include a name and a reference to another listing which would carry the telephone number. This type of listing will only be provided if it has not been designed solely to secure preferential location treatment in the directory and the inclusion of the listing will aid other customers in locating the business.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.48

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 6**

**II.    Directory Services - Additional Listings**

**B.    Regulations**

**2.    Residential Listings**

- a.    Additional listings may be those of the customer or members of the customer's household.
- b.    Where business service is furnished at a residence, additional listings may be furnished for the customer, an employer or member of the customer's household at the monthly rates provided in the Rate Schedules.

Tariff Revision No.    97-11

Effective:    September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.49

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

GENERAL EXCHANGE SERVICES

SECTION 6

III. Directory Services - Non-Published and Non-Listed Listings

A. General

Non-published number service may be requested by a customer who does not desire to have his/her name and telephone number listed in the directory and also does not wish to have his/her number made known to other telephone users.

Non-listed number service may be requested by a customer whose name and telephone number are not listed in the directory but can be obtained by contacting the directory assistance bureau.

B. Regulations

1. Non-published and non-listed number service is offered to business and residential exchange access service customers at the respective monthly rates provided in the Rate Schedules.
2. Non-published and non-listed number service shall be paid for until the end of the directory period during which the non-published or non-listed number does not appear, unless the customer's service is disconnected. Non-published service may be changed to non-listed service at the customer's request.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11 Original Sheet No. 3.50

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

GENERAL EXCHANGE SERVICES

SECTION 6

III. Directory Services - Non-Published and Non-Listed Listings

B. Regulations (Continued)

3. Customers subscribing to non-published or non-listed service agree to release, indemnify and hold harmless the Company from any and all loss claims or other action or liability caused or claimed by its publication of such number or the disclosing of said number to any person.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.51

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 7**

Directory Assistance Service

**A. General**

Directory assistance service provides access to a directory assistance provider that provides telephone listings upon request. There will be a charge for directory assistance service to those customers who exceed the free call allowance.

Directory assistance, directory listings and directory assistance databases are available to directory assistance providers and competing providers in a nondiscriminatory manner in accordance with 3 AAC 53.610 – 3 AAC 53.660 and 47 CFR 51.217.

**B. Regulations**

1. Residential and business customers will be allowed two free directory assistance inquiries per billing cycle, per exchange access line, by account.
2. Each inquiry to the directory assistance bureau will be limited to two requests for telephone listings.
3. Free call allowances are not transferable between separate accounts of the same customer.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager



RCA No. 11      Original      Sheet No. 3.52

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 7**

Directory Assistance Service

**B. Regulations (Continued)**

4. Directory assistance charges will not be billed on a third number basis.
5. All directory assistance calls will be itemized on the customer's monthly bill.
6. Credit will not be given for any unused portion of the prior monthly allowance. Credit will not be given for requested telephone listings that are not listed in the current telephone directory.
7. Calls to the directory assistance provider from customers who have been certified by a physician or a state recognized agency as unable to use a telephone directory because of a physical disability are not subject to this charge. This exemption applies only to calls to the directory assistance bureau which are billed to the disabled customer's single line residential telephone number. Exemption application forms are available at the Company's business office.
8. The Company shall permit directory assistance providers and competing providers to have access to its directory listings database. The Company will make every effort to provide the database in the format requested by the directory assistance provider or the competing provider. If the request for a specified format cannot be accommodated, the Company shall within 30 days of the initial request, inform the requesting company and provide the directory listings database in the format the requesting company chooses from among the available formats.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.53

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

GENERAL EXCHANGE SERVICES

SECTION 7

Directory Assistance Service

B. Regulations (Continued)

9. The Company shall ensure that the access to its directory listings database by directory assistance providers and competing providers is at least equal in quality to that the Company provides to itself or to its own Directory Assistance Agent.
10. Company shall not provide access to non-published numbers.
11. Company is responsible for ensuring that the information provided to its own directory assistance provider, and to any competitive directory assistance provider, is accurate and updated within five working days of any change in subscriber status.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.54

Cancelling \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 8**

Interexchange Services

**A. General**

Copper Valley Telephone Cooperative, Inc. concurs in the rules, regulations and rates governing intrastate communications as set forth in their respective tariffs filed by certificated Interexchange Carriers (IXCs) with the Regulatory Commission of Alaska.

Copper Valley Telephone Cooperative, Inc. concurs in the rules, regulations and rates governing intrastate foreign exchange and private line service as set forth in the Special Access Section of the Alaska Exchange Carriers Association, Inc. Tariff Number 999 filed with the Regulatory Commission of Alaska.

**B. Regulations**

1. The Company extends its concurrence to any and all changes which may be made to these tariffs, subject to approval by the Regulatory Commission of Alaska.
2. The provisioning of services as set forth in approved IXC tariffs and Alaska Exchange Carriers Association tariffs by the Company does not constitute agreement with the customer for the furnishing of any service.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.55

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

GENERAL EXCHANGE SERVICES

SECTION 8

Interexchange Services

B. Regulations (Continued)

3. The Company hereby expressly reserves the right to cancel and make void this statement of concurrence at any time as it appears that such cancellation is in the best interest of Copper Valley Telephone Cooperative, Inc., subject to such orders of the Commission as apply to such cancellation.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.56

Cancelling \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 9**

Line Extension Services

**A. General**

Line extension services are provided in connection with establishing service to a customer beyond the Company's existing facilities.

**B. Regulations**

1. The construction charges associated with plant extension are non-recurring charges to the customer, as provided in the Rate Schedules, to cover all or a portion of the costs involved in establishing the service. The charges are applicable with all classes of service and are in addition to all other applicable charges in accordance with this tariff.
2. Agreements for the extension of outside plant facilities shall be made in writing. All restrictions, cost estimates, terms and conditions of payment and estimated completion date shall be contained in the Contract.
3. Deposits or advance payments covering the construction charges may be required at the time application for service is made and are based on the estimated cost of the construction required. Such payments are non-interest bearing.
4. Except where designated by law, the type of construction is the prerogative of the Company.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager



RCA No. 11      Original      Sheet No. 3.57

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 9**

Line Extension Services

**B. Regulations (Continued)**

5. When a charge is applicable on private property, the customer may elect to undertake the construction in accordance with construction standards of the Company in lieu of the applicable charges. In all cases the ownership of the facilities shall be entirely vested in the Company.
6. Measurement of the line facilities are route distances. Measurement of BETRS facilities shall be the route distance between the point of termination at the customer premise and the BETRS subscriber station. The routing of line extensions will be determined by the Company.
7. When a customer disconnects his/her service, no refund is made of the line extension charge. Those customers making monthly payments are required to pay an amount equal to the total of the payments for the unexpired life of the contract.
8. When a customer disconnects service or moves and service is established for a new applicant at the same location, the new applicant may assume the line extension charge contract provided there is no lapse in payments.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.58

Cancelling \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 10**

**Number Reservation Service**

**A. General**

Number Reservation Service is provided to reserve a telephone number for a period of time and is available to customers with local access service while temporarily absent from their premises. The minimum period is one (1) month, and the maximum period is twelve (12) months.

**B. Regulations**

1. The customer must have had service at full rate for at least one month prior to the application for Number Reservation Service and all bills previously rendered must have been paid in full.
2. No service will be furnished during the period of such number reservation.
3. Non-recurring service charges will apply for the establishment of Number Reservation Service.
4. Complete service will be restored without notice from the customer no later than 5:00 pm on the last day of the reservation period unless that day falls on a weekend or holiday, in which case service will be restored on the last prior working day.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.59

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 10**

Number Reservation Service

**B. Regulations (Continued)**

5. Should the customer desire service restored in advance of the end of the reservation date, notification to that effect should be given to the Company sufficiently in advance of the desired date to permit the necessary arrangement. In the event of advance restoration of service, the customer will be billed at the regular rate from the date on which service was restored.
6. Non-recurring service charges will apply at the time of restoration to full service.
7. Service provided under a termination contract will not be eligible for Number Reservation Service.
8. Coin telephone services are not eligible for Number Reservation Service.
9. Number Reservation Service also applies to the reservation of telephone numbers in a line hunting group.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.60

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICE**

**SECTION 11**

Residential Exchange Access Service

**A. General**

Residential Exchange Access Service is provided to customers through facilities owned and maintained by the Company in accordance with established standards. After January 1, 1998, Lifeline Service is available to qualifying low income subscribers to single party residential exchange access service. Refer to Section 20 for detailed information pertaining to the Lifeline Service.

**B. Regulations**

1. Residential exchange access service is provided to customers whose actual or obvious use is for domestic purposes. An authorized reseller qualifies for residential service when the actual and obvious use of the service by the end user is for domestic purposes.
2. Directory services for customers with residential exchange access service are provided under the rules and regulations established for these services in this tariff.
3. Residential exchange access service rates are in addition to all other applicable charges as outlined in this tariff. The customer shall bear all special charges in addition to the access line service such as directory assistance, toll and all other federal, state and local charges and taxes.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.61

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 12**

Service Connection Charges

**A. General**

Non-recurring service charges are one-time charges associated with work performed by the Company in connection with the provision of service for a customer. After January 1, 1998, Link Up Service is available to qualifying low income subscribers to single party residential exchange access service. Refer to Section 21 for detailed information pertaining to Link Up Service.

**B. Regulations**

1. Non-recurring charges are in addition to but not in place of labor charges and/or construction charges which are found in other sections of these tariffs.
2. Charges are applied individually according to the components of work required.
3. All charges are applicable to work performed within the Company's normal work schedule. When a customer requests work to be performed on an expedited basis or at a time other than during normal work schedules, a charge in addition to the specified charges will be made equal to the additional cost involved.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager



RCA No. 11      Original      Sheet No. 3,62

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 12**

Service Connection Charges

**B. Regulations (Continued)**

**4. Application of Charges**

**a. Service Order Charge**

The Service Order charge applies to receiving, recording, transmitting and processing information, including arrangements for directory service, necessary to execute a customer's initial or subsequent request for service from the Company. Supersedure will also be assessed a Service Order charge.

**b. Central Office Line Connection Charge**

Applies to the installation or changing of central office connections required to provide or change service requested by a service order. Also included is central office work required for off-premises lines, special access lines and coin telephone service.

**c. Facilities Charge**

Applies whenever a customer's service request requires Company personnel to work on any facilities, including customer premises, outside of the Company central office in connection with the customer request. One charge applies for all work performed in connection with each request.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      First Revision      Sheet No. 3.63

Cancelling      Original      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 12**

Service Connection Charges

**B. Regulations**

**4. Application of Charges (Continued)**

**d. Non-Pay Reconnect Charge**

Applies whenever a customer who has been previously disconnected for non-payment requests reconnection of service. The total amount of the reconnection fee must be paid in full at the time the reconnection of service is requested by the customer. Payment may not be charged to the customer's account.

The reconnection charge may be waived one time when, at the time of reconnection, the customer signs up for automatic payment of the full account balance due each month via credit card, debit card, or bank draft. Customer is not eligible for this waiver if, in the past 24 months, customer has had any method of auto-payment declined or rejected.

**5. Non-recurring service charges do not apply to:**

- a. Company initiated work;
- b. The complete termination of service requested by the customer;
- c. Work performed at the prior location when the service is requested to be established at another location;
- d. Changes in the bill mailing address;
- e. The cancellation of service orders, on which the Company has incurred no expense;
- f. Initial installation of call blocking - per line; and,
- g. 900 toll service deny.

Tariff Revision No. 104-11

Effective: January 24, 2013

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.64

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 13**

**Special Access Service**

**A. General**

Special access service is telecommunication service over a dedicated channel for communication purposes of the customer and authorized users between specified locations.

The regulations for special access service are applicable when used in connection with burglar alarms, metering channels, tie lines, off premises extensions, off premises PBX stations, off premises key stations, signaling services, data services and other special access services.

Special access service specifications shall be in accordance with FCC standards as reflected in NECA tariff, FCC #5, Chapter 7.

Metallic service is no longer available for purchase. As of January 29, 2007, existing customers may continue their metallic service indefinitely, or may transfer to another service.

Voice grade channels have an approximate bandwidth of 300-3000 Hz furnished for voice frequency. These channels are not suitable for the transmission of direct current pulses.

Digital data channels are provided for duplex 4-wire transmission of synchronous serial data at rates of 2.4, 4.8, 9.6, 56 and 64 Kbps, as facilities are available.

High capacity channels are for transmission of 1.544 Mbps isochronous serial data. Synchronization requirement must be specified by the customer.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.65

Cancelling \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 13**

Special Access Service

**B. Regulations**

1. An applicant for special access service extending beyond the Company's service area, who is located in the service area, and who contracts for service with this Company, shall be treated as a customer of the Company.
2. Special access service channels are provided by copper, fiber, radio, carrier or a combination thereof at the option of the Company. The Company's service responsibility is limited to that furnished by its own facilities.
3. Special access service facilities will be furnished for the specified purposes requested by the customer in a manner determined by the Company. A channel, circuit or facility furnished by the Company may only be used for the specific purpose intended and may not be used for a combination of services, nor may a service be superimposed on one of a different kind.
4. Special access service facilities are suitably terminated at a point of demarcation at the customer's premises. The Company shall not be responsible for the installation, operation or maintenance of any customer provided premises terminal equipment, wiring or customer provided premises communication systems.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.66

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 13**

Special Access Service

**B. Regulations (Continued)**

5. All customer-provided apparatus connected to special access service and any current over such lines must be in accord with the specifications approved for such use by the Company. The Company reserves the right to specify protective apparatus which it deems necessary for the protection of its employees, property, service and the public.
6. The customer will provide the necessary location in a suitable room with backboard and sufficient commercial power for special access equipment provided by the Company when such equipment is located on the customer's premises.
7. One channel termination charge will be applied for each customer designated premises at which each channel is terminated. This charge will apply even if the customer designated premises and the central office are co-located.
8. For off-premises stations from residential or single business lines, one channel termination charge will be applied per each additional service point. For off-premises stations from PBXs or key systems, one channel termination charge will be applied for each customer designated premises at which each channel is terminated, including the PBX or key system termination.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager



RCA No. 11      Original      Sheet No. 3.67

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 13**

Special Access Service

**B. Regulations (Continued)**

**9. Examples of Basic Billing Elements:**

- (a) Point to point through one central office (see B.7);

END USER      <sup>CT</sup>      C.O.      <sup>CT</sup>      END USER

CT = 2 Channel Termination Charges

- (b) Off-premises stations (see B.8);

C.O.      <sup>CT</sup>      OS

CT = 1 Channel Termination Charge

- (c) Off-premises stations from PBXs and Key Systems (see B.8);

PBX      <sup>CT</sup>      C.O.      <sup>CT</sup>      OS

CT = 2 Channel Termination Charges

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.68

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 13**

Special Access Service

**B. Regulations (Continued)**

10. Where unusual conditions are encountered in arranging, or where existing facilities are not available for special access service, the rules and regulations in the Special Construction section may also be applicable.

11. Special access service is provided on the following basis:

a. Channel Termination

Channel termination is the facility between the central office or central distribution point and the point of termination at the customer's or authorized user's premises. One channel termination is required for each service point.

b. Multi-Point Service Arrangement

This arrangement applies when the customer or authorized user has more than two service points on the same channel.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.69

Cancelling      \_\_\_\_\_      Sheet No. 3.69

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 13**

Special Access Service

**B. Regulations (Continued)**

12. This schedule contemplates the provision of special access service where the Company has available facilities. Special construction charges, as set forth in Schedule 14, are involved when one or more of the following conditions are present:
- a. The channel facilities to provide services or channels are not available and the Company constructs facilities to provide the service or channels for the customer and there is no other requirement for the facilities so constructed.
  - b. The Company constructs channel facilities of a type other than that which the Company would otherwise utilize in order to provide services or channels for the customer.
  - c. The Company constructs facilities to meet requirements specified by the customer that involves a route other than that which the Company would normally utilize in order to provide services or channels.
  - d. At the customer's request a greater number of channel facilities are constructed by the Company than would otherwise be constructed in order to fulfill the customer's initial requirements for services or channels.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.70

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 13**

Special Access Service

**B. Regulations (Continued)**

**12. (Continued)**

- e. The channel facilities to provide services or channels are not available and the Company expedites construction of the facilities at greater expense than would otherwise be incurred.
- f. The channel facilities to provide services or channels are not available and the Company constructs temporary facilities to provide services or channels for the period during which the permanent facilities are under construction.

Title to all facilities provided in accordance with the preceding remains with the Company.

- 13. The minimum charge for special access service is one month.**

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.71

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 13**

Special Access Service

**B. Regulations (Continued)**

**14. Optional features are as follows:**

**a. Automatic Loop Transfer**

Provides protection against failure of the facilities between a customer designated premises and the wire center serving that premises. Protection is furnished through the use of a switching arrangement that automatically switches to a spare channel line when a working line fails. The spare channel is not included as part of the option. This option requires compatible equipment at the Company and customer ends. Available only for a high capacity channel service.

**b. Bridging**

Provides the capability to bridge two or more circuit legs on one channel.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager



RCA No. 11      Original      Sheet No. 3.72

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

GENERAL EXCHANGE SERVICES

SECTION 13

Special Access Service

B. Regulations (Continued)

14. Optional features (Continued):

c. Conditioning

The following types of conditioning are offered:

(1) C-Type Conditioning

C-Type conditioning is provided for the additional control of attenuation distortion and envelope delay distortion on data services. Specifications for C-Type conditioning are delineated in Bellcore's Technical Advisory TA-TSY-000335.

(2) Improved Attenuation Distortion

Improved attenuation distortion upgrades the frequency versus loss limits of the channel. Specifications for improved attenuation distortion are delineated in Bellcore's Technical Advisory TA-TSY-000335. This option is available only when ordered in combination with C-Type conditioning.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.73

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 13**

Special Access Service

**B. Regulations (Continued)**

**14. Optional features (Continued):**

**(3) Improved Envelope Delay Distortion**

Improved envelope delay distortion upgrades the frequency versus delay response limits of the channel. Specifications for improved envelope delay distortion are delineated in Bellcore's Technical Advisory TA-TSY-000335. This option is available only when ordered in combination with C-Type conditioning.

**(4) Data Capability (D Conditioning)**

Data capability provides transmission characteristics suitable for data communications. Specifically, data capability provides for the control of signal to C-notched noise ratio and inter-modulation distortion. It is available for two point services or three-point services or three-point multi-point services.

Specifications are delineated in Bellcore's Technical Advisory TA-TSY-000335.

When a service equipped with data capability is used for voice communications, the quality of the voice transmission may not be satisfactory.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.74

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

GENERAL EXCHANGE SERVICES

SECTION 13

Special Access Service

B. Regulations (Continued)

14. Optional features (Continued):

d. Customer Specified Premises Receive Level

This option allows the customer to specify the receive level at the point of termination. The level must be within a specific range on effective four-wire transmission. The ranges are delineated in Technical Reference TR-TSY-000335.

e. High Capacity Synchronization

High capacity synchronization provides digital hierarchy synchronization and must be specified on local channel arrangements, if required. Rates for high capacity synchronization will be determined on an individual case basis (ICB), based on actual costs.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.75

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 13**

Special Access Service

**B. Regulations (Continued)**

**14. Optional features (Continued):**

**f. Improved Return Loss**

- (1) On effective four-wire transmission at four-wire point of termination (applicable to each two-wire port): Provides for a fixed 600 ohm impedance, variable level range and simplex reversal. Telephone company equipment is required at the customer's premises where this option is ordered. The improved return loss parameters are delineated in Technical Reference TR-TSY-000335.
- (2) On effective two-wire transmission at two-wire point of termination: Provides for more stringent echo control specifications. In order for this option to be applicable, the transmission path must be four-wire at one POT and two-wire at the other POT. Placement of telephone company equipment may be required at the customer's premises with the two-wire POT. The improved return loss parameters are delineated in Technical Reference TR-TSY-000335.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.76

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

GENERAL EXCHANGE SERVICES

SECTION 13

Special Access Service

B. Regulations (Continued)

14. Optional features (Continued):

g. Multiplexing

- (1) DS1 to Voice multiplexing will convert 1.544 Mbps channel to 24 channels for use with voice grade services. Available only for high capacity channel service.
- (2) DS1 to DSO multiplexing will convert 1.544 Mbps channel to 24 64.0 Kbps channels utilizing digital time division multiplexing.

h. Transfer Arrangement

An arrangement that affords the customer an additional measure of flexibility in the use of an access channel(s). The arrangement can be utilized to transfer a leg of a special access service to another channel that terminates in either the same or a different customer premises. A key activated or dial-up control service is required to operate the transfer arrangement. A spare channel, if required, is not included as part of the option.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager



RCA No. 11      Original      Sheet No. 3.77

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

GENERAL EXCHANGE SERVICES

SECTION 13

Special Access Service

B. Regulations (Continued)

15. An installation charge is applicable to each install, move or rearrangement of the local special access line to the interface point.
16. A service order charge applies per installation, move or rearrangement order.
17. Local special access service may be installed on an expedited basis or at a time other than during Company work schedule. Premium installation charges will then apply, equal to twice normal installation charge plus the service order charge. In addition, actual time and expense charges may also apply.
18. Customer requested testing of local special access lines may be billed a subsequent service order charge plus actual time and expenses.
19. Rates, terms and conditions for intrastate private line service are set forth in the special access section of the Alaska Exchange Carriers Association, Inc., Tariff APUC 999.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.78

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

GENERAL EXCHANGE SERVICES

SECTION 14

Special Construction

A. General

1. Construction charges are for unusual construction costs other than normal in order to provide telephone service. These non-recurring charges apply under certain conditions, as set forth in the regulations, to cover all or a portion of the costs involved in the establishment of service and are in addition to the rates for the class of service furnished and any other charges that may apply in accordance with these tariffs.
2. When the revenue to be derived from the service is not sufficient to warrant the Company assuming the unusual costs, the customer may be required to pay all or a portion of the costs. The application of the charges rests solely with the Company.

B. Regulations

1. Except as otherwise provided herein, the rules and regulations in this section contemplate usual construction, i.e., the type of construction the Company would provide for the area and for the quantity and class of service involved if the decision rested solely with it, or where required by law.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.79

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 14**

Special Construction

**B. Regulations (Continued)**

2. When a charge is applicable for construction on private property, the customer may undertake, where in the opinion of the Company it is practicable for him/her to do so, such construction in whole or in part, in lieu of the construction charges which apply to that portion. In all cases of construction by the customer, the material furnished and the method of construction are subject to the approval of the Company. Acceptance by the Company is dependant on successful completion of appropriate tests to determine the facilities ability to properly carry necessary signals.

If underground conduit construction is used to the property line of the customer by requirement of law or at the customer's request, the customer will be required to furnish, install and maintain the conduit on his/her property in accordance with the Company's specifications. If direct burial construction is used to the property line of the customer by requirement of law or at customer's request, the customer will be required to excavate and backfill the trench on his property, or be charged the actual cost of such work done by the Company. The customer shall replace the lawn, shrubbery, pavement, sidewalks or other items damaged in the process of construction or maintenance of his property.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.80

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

GENERAL EXCHANGE SERVICES

SECTION 14

Special Construction

B. Regulations (Continued)

3. The Company is not liable for any defacement of or damage to the customer's premises resulting from furnishing of facilities, or from the installation or removal thereof when such defacement or damage is not the result of the negligence of the Company or its agents.
4. When it is necessary to relocate buried wire or cable or underground conduit and cable at the customer's request, the customer will be charged the actual labor and material cost, less salvage.
5. Where underground construction will not be within a utility corridor or other designated right-of-way and where the Company requires adequate rights for the construction, operation and maintenance of such construction, the customer, or tract owner or developer in the case of real estate subdivisions, will provide the Company with easement, deed restrictions or other appropriate covenants for these rights. The customer may be required to pay the entire costs involved in securing such right-of-way.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.81

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

GENERAL EXCHANGE SERVICES

SECTION 14

Special Construction

B. Regulations (Continued)

6. Except as otherwise provided herein, any outside plant facility provided at the expense of the customer, on private property, is the property of the Company, is maintained and replaced by the Company, and shall not be used by the customer for any purpose other than service furnished by the Company.
7. Deposits or advance payments covering construction charges may be required at the time the application for service is made and are based on the estimated cost of the construction required. Such construction charges shall include engineering, materials, rights-of-way, permits and construction of facilities.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager



RCA No. 11      Original      Sheet No. 3.82

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 15**

Special Contracts

**A. General**

When a customer requests equipment, facilities or service arrangements which are not provided for in the Company's applicable tariffs, the Company may, in its discretion, provide them under a special contract between the customer and the Company. Special contracts shall be approved by the Company's Board of Directors.

**B. Regulations**

1. Special contracts shall provide for appropriate monthly rates, installation charges and basic termination charges as determined by the Company.
2. The costs for the special contract may include:
  - a. Maintenance;
  - b. Operation;
  - c. Depreciation on the installed costs of any facilities provided, based on the useful service life of the facilities with an appropriate allowance for net salvage;
  - d. Administration and taxes on the basis of a reasonable average charge for these items;
  - e. Engineering costs and any other specific items of expense associated with the particular situation; and,
  - f. An amount based on the installed cost of any facilities provided, for approved rate of return and contingencies.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.83

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

[RESERVED FOR FUTURE USE]

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.84

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 16**

Special Number Service

**A. General**

Special Number Service provides for a special call number designation requested by the customer.

**B. Regulations**

1. Special number service is available to residential and business customers at the sole discretion of the Company.
2. The Company retains the sole discretion to refuse assignment of any combination of numbers or letters that lack propriety.
3. Each special number requested is subject to the charge provided in the Rate Schedule and is in addition to all other applicable rates and charges filed in these tariffs

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.85

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 17**

Underground Locate Service

**A. General**

Underground locate service is furnished by the Company to determine the location and need for possible excavation of underground utility facilities. The service is provided to prevent damage to underground facilities and to provide timely underground locates for a person, corporation or other entity which requests the service.

**B. Regulations**

1. If the request for the locate service encompasses excavation work which will require more than one day to complete, the entity requesting the locate service shall provide to the Company a schedule of the excavating work for which locate service is to be provided.
2. There will be no charge for underground locate service up to six (6) locates per month for the requester.
3. Entities requesting more than six (6) locates per month from the Company shall be charged on an hourly basis under the terms and conditions set forth in this section and in the applicable rate schedules.
4. Each underground locate provided is defined as a minimum one hour of service. Each additional or fractional hour above the first hour will be treated as a separate locate.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.86

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 17**

Underground Locate Service

**B. Regulations (Continued)**

5. The minimum charge for any locate service in excess of six (6) locates per month is one-half hour. Additional time will be billed in 30 minute increments.
6. If the entity requests locate service outside normal business hours, the requesting party will be charged the Company's overtime rate as provided in the Rate Schedule. This locate service will not be counted as one of the six (6) free locates.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager



RCA No. 11      Original      Sheet No. 3.87

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

GENERAL EXCHANGE SERVICES

SECTION 18

Universal Access Surcharge

A. General

The Universal Access Surcharge is to fund dual party Telecommunications Relay Service (TRS).

B. Regulations

1. The surcharge will be collected from each subscriber of local access service by direction of the Regulatory Commission of Alaska.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.88

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 19**

**Universal Service Discount for Eligible Schools and Libraries**

**A. General**

The universal service discounts provided herein are applicable to all services provided under the jurisdiction of this tariff including special contracts. Universal service discounts will be granted only when the applicant supplies evidence to the Company that the appropriate federal universal service funds are available by demonstrating that the federal universal service fund administrator has committed the necessary funds for the exclusive use of the applicant. Discounts will not be provided prior to January 1, 1998.

Universal service discounts will be applied to the applicant's bill coinciding with the federal universal service funding period. Each year, the applicant must supply evidence to the Company that the appropriate federal universal service funds are available by demonstrating that the federal universal service fund administrator has committed the necessary funds. If this evidence is not provided, the Company will discontinue the applicant's universal service discounts, consistent with the termination of the current funding period, and to subsequently begin billing the undiscounted rate.

The applicant must notify the Company to begin service once it has received notification that the universal service funds have been committed. Once the applicant has begun receiving service from the Company it must notify the universal service fund administrator to approve the payment of universal service support funds to the Company when such approval is necessary for receipt of funding. The Company will discontinue the applicant's universal service discounts, and bill the undiscounted rate, if the applicant fails to approve the payment of universal service support to the Company when necessary.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.89

Cancelling      \_\_\_\_\_      Sheet No. 3.89

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 19**

Universal Service Discount for Eligible Schools and Libraries (Continued)

**B. Regulations**

Schools and libraries shall make a "bona fide" request for services within the definition of universal service section 254(h)(1)(B) of the Telecommunications Act of 1996.

Consortia that include both eligible and ineligible participants applying for universal service discounts on behalf of their members shall calculate the portion of the total bill eligible for universal service discounts based on the weighted average share of the undiscounted price for which each eligible participant agrees to be financially liable. Only eligible participants will be credited with the discount to which they are entitled.

Telecommunications services and network capacity provided to schools and libraries under this section may not be sold, resold, or otherwise transferred by such recipients in consideration for money or any other thing of value.

Any services supported by universal service discounts must be used for educational purposes only.

Applicants receiving service under this section must maintain appropriate records necessary to assist in future audits and must be able to produce such records at the request of any auditor appointed by a state education department, the fund administrator, or any other state or federal agency with jurisdiction.

Actual discounts may be lower than shown in Rate Schedule 18 if federal funding is insufficient to cover the full discount. Other restrictions on discounts may also apply if required by the Federal Communications Commission under 47 C.F.R. Part 54.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      First Revision      Sheet No. 3.90

Cancelling      Original      Sheet No. 3.90

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 20**

Lifeline Services

**I. Enhanced Lifeline Service**

**A. General**

Enhanced Lifeline Service support is a Federal benefit available only to qualifying low income customers residing on Tribal Lands, beginning October 1, 2000. Tribal Lands are defined as reservations as the terms are defined in Subpart A of the regulations promulgated by the US Department of the Interior's Bureau of Indian Affairs (BIA). Tribal Lands include any Alaska Native village or regional or village corporation as defined in or established pursuant to the Alaska Native Claims Settlement Act (85 Stat. 688) which is federally recognized as eligible by the US Government for the special programs and services provided by the Secretary of the Interior to Indians because of their status as Indians. All of Alaska has been determined to be Tribal Lands by the Regulatory Commission of Alaska.

**B. Regulations**

To qualify for Enhanced Lifeline, a customer must meet the criteria under either 2, the Program Based Criteria or 3, the Income Based Criteria below.

1. Only one Enhanced Lifeline discount is allowed per Household. A Household is defined as any individual or group of individuals living together at the same address as one economic unit. An economic unit is defined as individuals who live together and share income and expenses.
2. Program Based Criteria: In order to qualify for Enhanced Lifeline Service under the program based criteria, an applicant must meet the requirements of a and b below:
  - a. To qualify for Enhanced Lifeline Service the customer must participate in one of the following programs:

Tariff Revision No. 106-11

Effective: April 1, 2014

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Second Revision      Sheet No. 3.91

Cancelling      First Revision      Sheet No. 3.91

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

GENERAL EXCHANGE SERVICES

SECTION 20

Lifeline Services

I. Enhanced Lifeline Service

B. Regulations

- (1) Medicaid
- (2) Supplemental Nutrition Assistance Program
- (3) Supplemental Security Income (SSI)
- (4) Federal Public Housing Assistance
- (5) Bureau of Indian Affairs General Assistance, if household income is at, or below, 135% of the federal poverty level.
- (6) Tribally-Administered Temporary Assistance for Needy Families, if household income is at, or below, 135% of the federal poverty level.
- (7) Head Start Programs (Only those meeting its income qualifying standard.), if household income is at, or below, 135% of the federal poverty level.
- (8) Food Distribution Program on Indian Reservations, if household income is at, or below, 135% of the federal poverty level.
- (9) VA Disability Pension

Tariff Revision No. 110-11

Effective: November 1, 2016

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager



RCA No. 11      First Revision      Sheet No. 3.92

Cancelling      Original      Sheet No. 3.92

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 20**

Lifeline Services

I. Enhanced Lifeline Service

B. Regulations

3. Income Based Criteria: A customer is eligible to participate in the Enhanced Lifeline program if the customer lives in a household with income at or below 135 percent of the applicable federal poverty guidelines for the State of Alaska, as established by the United States Department of Health and Human Services, except that for purposes of this section, where the term "family unit" appears in the federal poverty guidelines, "family unit" has the meaning given "household". "Household" is defined as all persons who live together at the same physical address, regardless of whether they are related to each other and share income and expenses. "Income" is defined as all income received by all members of the household. This includes salary before deductions for taxes, public assistance benefits, social security payments, pensions, unemployment compensation, veteran's benefits, inheritances, alimony, child support payments, workers compensation benefits, gifts, lottery winnings and the like. The only exceptions are student financial aid, military housing and cost of living allowances, irregular income from occasional small jobs such as babysitting or lawn mowing, and the like.

a. A customer qualifying under 2 of this section must:

- (1) Sign a document certifying under penalty of perjury
- (A) The number of individuals in the customer's household and the customer's household income
  - (B) He/she is receiving benefits from one of the programs listed in subpart 3.a.3 below
  - (C) Name of the program listed in subpart 3.a.3 from which he/she is receiving the benefits
  - (D) That he/she will notify the Company if he/she no longer participates in the program named above.
  - (E) That his/her Household is not receiving another Lifeline discount.
  - (F) That other Lifeline discount recipients residing at the same physical address are part of a separate Household.
  - (G) That he/she will notify the Company of a new physical address within 30 days of moving.
- (2) Agree to notify the Company when the customer's household income exceeds the 135 percent threshold; and

Tariff Revision No. - 106-11

Effective: April 1, 2014

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      First Revision      Sheet No. 3.93

Cancelling      Original      Sheet No. 3.93

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 20**

Lifeline Services

**I. Enhanced Lifeline Service**

**B. Regulations**

**3. Criteria for Enhanced Lifeline Service (Continued)**

(3) Provide documentation of income in the form of:

- A. A previous year's state or federal tax return;
- B. A current income statement from an employer or paycheck stub;
- C. A statement of benefits from the United States Social Security Administration;
- D. A statement of benefits from the United States Department of Veterans Affairs;
- E. A retirement or pension statement of benefits;
- F. An unemployment or workers compensation statement of benefits;
- G. A federal or tribal notice letter of participation in general assistance;
- H. A divorce decree or child support document; or
- I. Any other official document issued by a provider of income to document that income.

- b. If the documentation provided under 2.a (3) of this section does not cover a full year, the documentation must cover at least three consecutive months in the current calendar year.
- c. The Company is not required to retain the documentation of eligibility that the customer provides under 2.a (3) above.
- d. The Company shall retain a customer's self-certification document for as long as the customer receives Enhanced Lifeline service from the Company.

3. The residence premises at which the residential service is requested is the applicant's principal place of residence

4. Enhanced Lifeline Service is available on the primary residential line only.

Tariff Revision No. 106-11

Effective: April 1, 2014

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Second Revision      Sheet No. 3.94

Cancelling      First Revision      Sheet No. 3.94

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

GENERAL EXCHANGE SERVICES

SECTION 20

Lifeline Services

I. Enhanced Lifeline Service

B. Regulations

5. The Company may not disconnect lifeline service or refuse to provide lifeline service to an eligible customer for non-payment of any of the following:
  - a. Toll charges;
  - b. Cable Television charges;
  - c. Satellite Television charges;
  - d. Charges for cellular telephone service, if those charges are for service other than Enhanced Lifeline service;
  - e. Charges for services not subject to Commission regulation;
  - f. Charges for a bundle of services if local service is part of the bundle.
6. If the consumer chooses "toll blocking" the Company will not charge a deposit for Enhanced Lifeline Service.
7. If a lifeline customer makes a partial payment on a bill that includes both local service and non-local services, the Company shall apply the partial payment to local service first, unless the customer directs otherwise.
8. Benefit Port Freeze. Lifeline customers using the benefit for landline service are required to remain with Copper Valley Telecom for a minimum period of 60 days before they can transfer their Lifeline benefit to another provider. This is called a Benefit Port Freeze. Copper Valley will not change the terms or conditions of the initial service offering subscribed to by the customer without the consent of that customer until the end of the Benefit Port Freeze. Customers may transfer their Lifeline benefit to another Copper Valley service (such as to Internet) during the Freeze and, in this case, the Benefit Port Freeze begins again for the period associated with the new service.

Tariff Revision No. 110-11

Effective: November 1, 2016

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      First Revision      Sheet No. 3.95

Cancelling      Original      Sheet No. 3.95

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

GENERAL EXCHANGE SERVICES

SECTION 20

Lifeline Services

I. Enhanced Lifeline Service

B. Regulations

9. The Company shall annually re-certify all Enhanced Lifeline customers and re-verify that those customers remain eligible for Enhanced Lifeline services pursuant to 2 and 3 on Sheet Nos. 3.90, 3.91, 3.92, and 3.93.

10. The following services are included:

- a. Single party, voice grade access to the public switched network;
- b. Access to emergency services;
- c. Access to operator services;
- d. Access to interexchange services, unless toll blocking is chosen;
- e. Access to directory assistance; and,
- f. Toll blocking, if requested.

Tariff Revision No. 110-11

Effective: November 1, 2016

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.96

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 21**

Link Up Services

**I. Link Up Services**

**A. General**

Link Up Service is an assistance program for qualifying low income customers which includes a reduction in the Company's customer charge for service connection for a single telecommunications connection at a customer's principal place of residence, and a deferred schedule of payment of the charges assessed for commencing service, for which the customer does not pay interest. Link Up provides a 50% discount (up to \$30) on the initial \$60 of connection fees.

Expanded Link Up Service is an additional level of support for initial connection charges beyond what is available with Link Up Service. It is available only to qualifying low income customers residing on Tribal Lands, beginning October 1, 2000. All of Alaska has been determined to be Tribal Lands by the Regulatory Commission of Alaska. The Expanded Link Up program provides a reduction to the standard charges imposed on qualifying low income individuals on Tribal Lands as a condition of initiating service, including both line extension and initial connection charges. This reduction provides both the benefits associated with Link Up as well as an additional discount of up to 100% of the charges between \$60 and \$130, leading to a total maximum discount of \$100 applied to the connection charge. The supported services under this section do not include charges assessed for facilities or equipment that fall on the customer's side of the demarcation point; i.e., customer premises equipment and inside wiring charges.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager



RCA No. 11      First Revision      Sheet No. 3.97

Cancelling Original      Sheet No. 3.97

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 21**

Link Up Services

**I. Link Up Services**

**B. Regulations**

1. An applicant must meet all of the following criteria in order to qualify for Link Up Services:
  - a. To qualify for Expanded Link Up, a customer must participate in at least one of the programs under 2.a, or meet the income threshold as described under 3 of the Enhanced Lifeline regulations on Sheet Nos. 3.91, 3.92, 3.93.
  - b. A qualifying customer must follow the requirements listed under 2.b of the regulations on Sheet No. 3.91 or 3.a on Sheet No. 3.92.
  - c. The residence premises at which the residential service is requested is the applicant's principal place of residence.
  - d. Link Up/Expanded Link Up Services are available on the primary residential line only.
  - e. Link Up/Expanded Link Up Services assistance shall be provided a subsequent time only for a principal residence with a different address than the residence where such services were previously provided.

Tariff Revision No. 106-11

Effective: April 1, 2014

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.98

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SCHEDULE 22**

Simplified Message Desk Interface

**A. General**

SMDI Service is available only in the Valdez and Glennallen exchanges only.

SMDI provides a data link that connects a voice mail system to the Central Office. The SMDI link enables call forwarding information to be provided by the Central Office to the voice mail system and provides message waiting intermittent dial tone to the voice mail subscribers. If the voice mail subscriber has a display set with a message waiting indicator, the indicator lamp will also light at the time a message is left.

**B. Regulations**

SMDI customers will be required to order a dedicated four-wire private line for SMDI service. Rates for the four-wire private line are in addition to SMDI rates.

SMDI customers will be required to order business voice lines to carry forwarded calls from CVTC's Valdez or Glennallen Central Office to their voice mail system. Rates for voice lines are in addition to SMDI rates.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.99

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 23**

Wide Area Network (WAN) Service

**A. General**

WAN Service is available only in the Valdez and Glennallen exchanges.

WAN Service is a 1 Mbps through 10 Mbps transport service for the interconnection of Ethernet Local Area Networks (LANs). WAN Service will be provided on a point-to-point or multipoint basis.

WAN Service serves as a LAN extension by providing a virtual private circuit that utilizes telephone company facilities. The service is bi-directional, providing high capacity service over private virtual circuits. Customers must subscribe to an Ethernet Port connection as a data link.

The electrical signals provided by WAN Service at the network interface meet IEEE 802.3 requirements. At the central office, the network management information is used to maintain network performance and integrity.

**Service Elements**

Port Connection – A port connection provides the link from a customer's terminal equipment, to the Company's network supporting WAN Service. A port connection includes a network interface, and the related circuit.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.100

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 23**

Wide Area Network (WAN) Service

**B. Regulations**

When transport occurs between and within central offices to connect a customer location, customers must purchase an Ethernet Connection port at each customer location. The number of ports in a multi-point arrangement is limited by the technological capabilities of the network.

Equipment space furnished by the customer under the terms in Part II section D.1 will be secured by the Company. This space must be accessible exclusively to the Company, as if the Company were the lessee.

WAN Service complies with Ethernet standards prescribed under IEEE 802.3. Maximum utilization will be typical for Ethernet LAN and may not achieve the full bandwidth rating of the stated service.

Equipment interoperability cannot be guaranteed and may vary by manufacturer. In addition, there may be limitations on some proprietary protocols.

WAN Service can only be provided where facilities and equipment are available. Where possible, service will be provided over existing Company facilities. Where suitable facilities are not available, it may be necessary to construct such facilities. Additional charges may be assessed pursuant to the Special Construction Section 14. These charges are in addition to the WAN Service rate elements shown in the Rate Schedules.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.101

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 23**

Wide Area Network (WAN) Service

**C. Rate Regulations**

The minimum service period for WAN Service and Ethernet Connection ports is twelve (12) months.

Monthly Ethernet Connection port charges may vary depending upon bandwidth purchased.

If service is terminated prior to the end of the minimum service period, the customer is responsible for reimbursing the Company the difference between the rates actually charged and the rates that would have been charged through the minimum service period.

If the Company elects to substitute a customer's WAN Service to a mutually agreed upon service provided by the Company, then the customer will not be subject to the termination provisions as outlined above.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager



RCA No. 11      First Revision      Sheet No. 3.102

Cancelling      Original      Sheet No. 3.102

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

GENERAL EXCHANGE SERVICES

SECTION 24

Digital Network Services

I.      Integrated Services Digital Network – Primary Rate Interface (ISDN PRI)

A.      General

ISDN PRI service is provided where conditions and facilities allow in the CVTC serving area. Currently, ISDN PRI will be provided in the Valdez and Glennallen exchanges only.

ISDN PRI service is a business class, exchange service, which includes network access and which is provided as an alternative to trunk-line services. ISDN PRI accommodates Caller ID functionality which may be purchased separately according to Rate Schedule 4 of this tariff.

ISDN PRI service allows ISDN customer premise equipment (CPE) to build an interface(s) to the public switched network. This interface supports circuit switched voice and circuit switched data. These service arrangements must conform with the technical specifications of the Company and conform to standards described in Bellcore Technical Recommendation or Generic Requirements.

PRI digital transport is provided over a T-1 facility. The connection of a 24 channel digital transport to the central office switch will provide one PRI interface. The connection of a 12 channel digital transport to the central office switch will provide one PRI interface. The connection of a 6 channel digital transport to the central office switch will provide one PRI interface.

ISDN PRI is for customers such as Internet Service Providers (ISPs) and PBX users who need larger access to the network.

Tariff Revision No. 107-11

Effective: July 24, 2014

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      First Revision      Sheet No. 3.103

Cancelling      Original      Sheet No. 3.103

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

GENERAL EXCHANGE SERVICES

SECTION 24

Digital Network Services

I. Integrated Services Digital Network – Primary Rate Interface (ISDN PRI)

A. General (Continued)

Service Configurations

ISDN PRI 24 Channel provides twenty-three B-channels and one D-channel (23B+D). ISDN PRI 12 Channel provides eleven B-channels and one D-channel (11B+D). ISDN PRI 6 Channel provides five B-channels and one D-channel (5B\_D). ISDN PRI is delivered to the customer over a four-wire interface with all channels, including the D channel working at 64 kbps. The B channels carry digitized circuit switched voice and/or data. The D-channel is an out of band signaling channel used to control and route all of the B-Channel traffic of a single serving arrangement. The first interface of every PRI serving arrangement must contain a primary D-Channel.

One or more PRI Interfaces can be combined to create a PRI serving arrangement. In order to ensure service integrity, the Company strongly recommends that at least two D-Channels, one Primary and one Back-up, be ordered with configurations of two or more PRI Interfaces. This will ensure uninterrupted service in the event the primary D-Channel fails.

Tariff Revision No. 107-11

Effective: July 24, 2014

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.104

Cancelling \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 25**

Digital Subscriber Service

**A. General**

Digital Subscriber Service (DSS) is an intraexchange multi-functional digital channel service that provides access transport between a customer's premises and the serving Central Office over a single high capacity digital facility on a channelized basis

**B. Regulations**

1. DSS is provided over a T-1 facility. The cost of the T-1 facility is included in the cost of DSS service.
2. DSS is provided in capacity increments of 24 digital channels (DSOs) over a single DS1 facility. This service allows for two-way Direct Inward Dial (DID) Service as described in the DID section of this tariff. The charge for blocks of DID numbers to be used with DID functionality applies in addition to DSS charges.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.105

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 25**

Digital Subscriber Service

**B. Regulations (Continued)**

3. Analog Voice Service (exchange lines/trunks) may be furnished on a link (partial channel) basis when connected with DSS.
4. DSS is furnished subject to the availability of facilities and is subject to distance limitations. Special Construction charges may apply.
5. The customer may activate any number of digital channels, provided the number of digital channels activated does not exceed the total digital channel capacity. Once activated, a digital channel is subject to a minimum service period.
6. All DSS must be channelized in a single equipment location at the customer's premises. DSS cannot be split between customer premises or delivered to multiple locations within a customer's premises.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 3.106

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 25**

Digital Subscriber Service

**B. Regulations (Continued)**

7. DSS customers must utilize MF (Multi-Frequency) or DTMF (Dual Tone Multi-Frequency) signaling to interface with the Company's switch.
8. When a customer's DSS is interrupted due to any cause other than the negligence or willful act of the customer or the failure of the facilities provided by the customer, a pro rata adjustment of the monthly charges involved will be allowed automatically. The adjustment will be for the service and facilities rendered useless and inoperative by reason of the interruption during the time said interruption continues in excess of 24 hours from the time it is reported to or detected by the Company except as otherwise stated in this tariff. The adjustment shall not be applicable for the time that the Company stands ready to repair the service and the customer does not provide access to the Company for such restoration work.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager



RCA No. 11      Original      Sheet No. 3.107

Cancelling \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 25**

Digital Subscriber Service

**B. Regulations (Continued)**

9. The following services will not be provided within the DS1 facility:

- a. Feature Groups A, B, C or D (Access Tariff)
- b. Other Special Access Services
- c. Foreign Exchange Service
- d. Joint User Agreements
- e. Public Access Line Service
- f. Residential Lines
- g. Custom Calling Services

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      First Revision      Sheet No. 3.108

Cancelling      Original      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**GENERAL EXCHANGE SERVICES**

**SECTION 26**

Extended Area Service

**A. General**

This schedule defines the areas to which calls from specified originating exchanges may be placed without toll charges in connection with extended area service.

**B. Regulations**

Under extended area service, local calling is provided as follows:

<u>Originating Exchange</u>	<u>Calling Area</u>
Glennallen	Glennallen Exchange Mentasta Exchange Chitina Exchange
Mentasta	Mentasta Exchange Glennallen Exchange
Valdez	Valdez Exchange Tatitlek Exchange
Tatitlek	Tatitlek Exchange Valdez Exchange
Chitina	Chitina Exchange Glennallen Exchange

Tariff Revision No. 99-11

Effective: November 21, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager



RCA No. 11 Original Sheet No. 4.1

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

TITLE PAGE

PART IV

RATE SCHEDULES

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 4.2

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**RATE SCHEDULES**

**INDEX**

<u>Schedule</u>	<u>Subject</u>	<u>Sheet</u>
1	Basic Exchange Telecommunications Radio Service	4.5
2	Business Exchange Access Service	4.6
3	Payphone Service	
	I. Pay Telephone Access Line	4.7
	II. Central Office Coin Supervision	4.8
4	Custom Calling, CLASS Services and Other Optional Telephone Service Arrangements	4.9
5	Direct Inward Dialing Service	4.15
6	Directory Services	4.16
7	Directory Assistance Service	4.17
8	Line Extension Services	4.18
9	Number Reservation Service	4.19

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 4.3

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**RATE SCHEDULES**

**INDEX**

<u>Schedule</u>	<u>Subject</u>	<u>Sheet</u>
10	Reserved for Future Use	4.20
11	Residential Exchange Access Service	4.21
12	Service Connection Charges	4.22
13	Special Access Service	4.23
14	Special Construction	4.29
15	Special Number Service	4.30
16	Underground Locate Service	4.31
17	Universal Access Surcharge	4.32
18	Universal Service Discount for Eligible Schools and Libraries	4.33
19	Lifeline Service I.      Enhanced Lifeline	4.35
20	Link Up Service I.      Link Up Services	4.37
21	Alaska Universal Service Fund Surcharge	4.38

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager



RCA No. 11      Original      Sheet No. 4.4

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**RATE SCHEDULES**

**INDEX**

<u>Schedule</u>	<u>Subject</u>	<u>Sheet</u>
22	Simplified Message Desk Interface (SMDI)	4.39
23	Wide Area Network (WAN) Service	4.40
24	Digital Network Services	
	I. Integrated Services Digital Network – Primary Rate Interface (ISDN PRI)	4.41
25	Promotions	4.42
26	Digital Subscriber Service (DSS)	4.46

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 4.5

Cancelling      \_\_\_\_\_      Sheet No. 4.5

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**RATE SCHEDULES**

**SCHEDULE 1**

Basic Exchange Telecommunications Radio Service (BETRS)

**A. Applicability**

The rates and terms specified herein apply to residential and business customers where facilities and conditions permit within the exchange areas as defined on the maps filed as part of this tariff. The monthly charges for this service are in addition to the appropriate monthly recurring residential or business access line service as shown on Schedules 11 and 2 of this section.

The monthly recurring charges for this service are in addition to line extension and all other applicable rates and charges filed in this tariff.

**B. Rates**

Monthly  
Recurring  
Charges

BETRS Service - Each Access Line

No Charge

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 4.6

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**RATE SCHEDULES**

**SCHEDULE 2**

**Business Exchange Access Service**

**A. Applicability**

The rates and terms specified herein apply to business customers where facilities and conditions permit within the exchange areas as defined on the maps filed as part of this tariff.

The monthly recurring charges for this service are in addition to all other applicable rates and charges filed in this tariff.

**B. Rates**

	Monthly Recurring Charges	
	<u>Business Simple</u>	<u>Business Complex</u>
Each Access Line	\$19.60	\$23.65

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 4.7

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**RATE SCHEDULES**

**SCHEDULE 3**

**I. Payphone Service - Pay Telephone Access Line**

**A. Applicability**

The rates and terms specified herein apply to the provision of pay telephone access lines to payphone service providers within the exchange areas as defined on the maps filed as part of this tariff.

**B. Rates**

Monthly  
Recurring  
Charge

Pay Telephone Access Line

\$23.65

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 4.8

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**RATE SCHEDULES**

**SCHEDULE 3**

**II. Payphone Service - Central Office Coin Supervision**

**A.    Applicability**

The rates and terms specified herein apply to the provision of central office coin supervision to payphone service providers where facilities and conditions permit within the exchange areas as defined on the maps filed as part of this tariff.

The monthly recurring charge for this service is in addition to all other applicable rates and charges filed in this tariff.

**B.    Rates**

	<u>Monthly Recurring Charge</u>
Central Office Coin Supervision	\$3.20

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 4.9

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**RATE SCHEDULES**

**SCHEDULE 4**

Custom Calling, CLASS Services and Other Optional  
Telephone Service Arrangements

**A. Applicability**

The rates and terms specified herein apply to residential and business customers where facilities and conditions permit within the exchange areas as defined on the maps filed as part of this tariff, except that individual CLASS services or packages containing CLASS services are available only in the Valdez and Glennallen exchange areas.

The monthly recurring charges for hunt services (excluding the stop hunt feature) are included as part of business complex service. All other monthly recurring charges are in addition to all other applicable rates and charges filed in this tariff.

**B. Rates**

Monthly  
Recurring  
Charges

**Individual Basic Services (All exchanges except McCarthy)**

- Call Forwarding Package	\$ 2.50
- Remote Call Forwarding	6.00
- Call Waiting	2.50
- Three-Way Calling	2.50
- Ring Again	2.50
- Warm Line	2.50
- Speed Calling	2.50
- Auto Line	2.50

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager



RCA No. 11      Original      Sheet No. 4.10

Cancelling      \_\_\_\_\_      Sheet No. 4.10

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

RATE SCHEDULES

SCHEDULE 4

RESERVED FOR FUTURE USE

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      First Revision      Sheet No. 4.11

Cancelling      Original      Sheet No. 4.11

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**RATE SCHEDULES**

**SCHEDULE 4**

Custom Calling, CLASS Services and Other Optional  
Telephone Service Arrangements

**B. Rates (continued)**

	<u>Monthly Recurring Charges</u>
<b>CLASS Services</b>	
-Anonymous Call Rejection	\$ 1.00
-Automatic Callback	2.50
-Automatic Recall	2.50
-Calling Number Identification	4.95
-Calling Name and Number Identification (Caller ID)	5.95
-Call Blocking, per Call*	n/c
-Call Blocking, per Line*	n/c
-Disconnected Number Referral**	3.05
-Distinctive Ringing/Call Waiting	2.50
-Selective Call Acceptance	2.50
-Selective Call Forwarding	2.50
-Selective Call Rejection	2.50
-Teen Line	3.50
-Outgoing Calls Manager with Account Codes and Web Portal Management ***	4.95

\* Call blocking-per call is provided to all customers at no charge. There is no charge for the initial installation of call blocking-per line. Any subsequent requests for installation or removal of call blocking-per line will be charged the subsequent service order charge.

\*\* Disconnected Number Referral will be provided free of charge to residential and business customers for a period of sixty (60) days.

\*\*\* Not available as part of Value Packs

Tariff Revision No. 105-11

Effective: April 25, 2013

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 4.12

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

## RATE SCHEDULES

## SCHEDULE 4

Custom Calling, CLASS Services and Other Optional  
Telephone Service Arrangements

## B. Rates (Continued)

Monthly  
Recurring  
Charges

## Restriction Services (All exchanges except where noted)

- Directory Assistance Deny	\$2.50
- Originating Toll Service Deny	2.50
- Restricted Sent Paid	2.50
- Special Billing Service	2.50
- 900 Toll Service Deny	0.00
- 900 Toll Service Restore	0.00
- Deny Termination	0.00
- Deny Origination	0.00
- Long Distance Call Budgeting*	1.45
- Telemarketer Call Screening*	2.60

\* Available in Valdez &amp; Glennallen exchanges only

Non-Recurring  
Charges

## Billing Control Feature

- Charge to Add BCF per Telephone Number	\$20.00
- Charge to Modify an Existing Number	10.00

Hunt Services (All exchanges)	Monthly Recurring Charges	
	<u>Business Simple</u>	<u>Business Complex</u>
(Available Only to Business Subscribers)		
- Multi-Line Hunt (per Line)	\$2.50	\$0.00
- Line Hunt Overflow to a Directory Number (per Hunt Group)	2.50	0.00
- Stop Hunt (per Hunt Group)	8.50	8.50

Tariff Revision No. 97-11Effective: September 24, 2009Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**By: Dave DengelTitle: Chief Executive Officer/General Manager

RCA No. 11 Second Revision Sheet No. 4.13Cancelling First Revision Sheet No. 4.13**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

## RATE SCHEDULES

## SCHEDULE 4

Custom Calling, CLASS Services and Other Optional  
Telephone Service Arrangements

## B. Rates (continued)

## 1. On Demand Conference Calling

	Monthly Recurring Charge	Per Minute of Use	
		<u>Local</u>	<u>Toll Free</u>
- Package 1	\$ 2.50	\$0.10	\$0.20
- Package 2	10.00	.05	.18
- Package 3	25.00	.02	.15

Non-Recurring  
Charge

- Arrangement Service Order Charge \$25.00

## 2. Notify Plus

Package	Level 1	Level 2
Set up / Training Charge <i>Includes 1 hour of on-site or web-based training by Sales Rep</i>	\$25 One-time fee	\$25 One-time fee
Recurring Charge	\$15/month	\$25/month
Maximum Call Notifications sent at one time	Up to 10	Up to 35
Maximum contacts (in all lists combined)	100	500
Allowed notifications per month	Unlimited	Unlimited

Tariff Revision No. 105-11Effective: April 25, 2013Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**By: Dave DengelTitle: Chief Executive Officer/General Manager

RCA No. 11      Third Revision      Sheet No. 4.14

Cancelling      Second Revision      Sheet No. 4.14

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

RATE SCHEDULES

SCHEDULE 4

Custom Calling, CLASS Services and Other Optional  
Telephone Service Arrangements

B. Rates (Continued)

Monthly  
Recurring  
Charges

Caller ID Value Packs

Excluding Teen Line, Remote Call Forwarding and Disconnected Number Referral.

- |   |         |
|---|---------|
| (a) Value Pack No. 1  | \$ 6.50 |
| - Calling Name and Number ID including<br>two Custom Calling or CLASS Features                  |         |
| - Each additional Custom Calling or CLASS Feature   | .75     |
| (b) Value Pack No. 2  | 3.25    |
| - Calling Name and Number ID including<br>Call Waiting and Call Forwarding Package              |         |
| - Each additional Custom Calling or CLASS Feature   | .75     |
| (c) Value Pack No. 3  | 2.50    |
| -Seventeen (17) Basic and CLASS Features  |         |
| - Non-recurring charges waived for initial activation of<br>any/all features of this Value Pack |         |

Value Pack 3 does not include: Teen Line, Remote Call Forward,  
Disconnected Number Referral, Auto Line, OCM/Account Codes  
Manager

Tariff Revision No. 105-11

Effective: April 25, 2013

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 4.15

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**RATE SCHEDULES**

**SCHEDULE 5**

Direct Inward Dialing Service

**A.    Applicability**

The rates and terms specified herein apply to business customers where facilities and conditions permit within the exchange areas as defined on the maps filed as part of this tariff.

The monthly recurring charges for this service are in addition to all other applicable rates and charges filed in this tariff.

**B.    Rates**

	<u>Installation Charge</u>	<u>Monthly Recurring Charges</u>
Each Block of 10 Numbers	\$18.50	\$ 7.25
Each DID Trunk Access Line		23.65

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager



RCA No. 11      Original      Sheet No. 4.16

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

## RATE SCHEDULES

## SCHEDULE 6

Directory Services

## A. Applicability

The rates and terms specified herein apply to residential, business and special access customers within the exchange areas as defined on the maps filed as part of this tariff.

The monthly recurring charges for this service are in addition to all other applicable rates and charges filed in this tariff. Foreign directory and DID number listing service will be billed annually, in advance.

## B. Rates

	Monthly Recurring Charges	
	<u>Residential</u>	<u>Business</u>
Primary Listing	\$0.00	\$0.00
Additional Listings	1.45	2.20
Additional Lines	1.45	1.45
Cross Reference Listing	1.45	1.45
Non-Published Service	1.45	1.45
Non-Listed Service	1.45	1.45
Listing Change	0.00	0.00

	Annual Charges	
	<u>Residential</u>	<u>Business</u>
Foreign Directory Listing	\$52.25	\$52.25
DID Number Listing	N/A	52.25

Tariff Revision No. 97-11Effective: September 24, 2009Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**By: Dave DengelTitle: Chief Executive Officer/General Manager

RCA No. 11 Original Sheet No. 4.17

Cancelling Sheet No. 4.17

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**RATE SCHEDULES**

**SCHEDULE 7**

Directory Assistance Service

**A. Applicability**

The rates and terms specified herein apply to residential and business customers except as specified in the general exchange services section within the exchange areas as defined on the maps filed as part of this tariff.

The rates for directory listings and directory databases specified herein apply to a request for providing an initial list or database and an updated list or database. Customers may request that listings be provided on either a per listing or annual flat rate basis.

The charges for this service are in addition to all other applicable rates and charges filed in this tariff.

**B. Rates**

Rate

Per Message Inquiry

- After the Application of the Free Call Allowance \$ .85

Directory Listing or Directory Database

Option 1 – Per Listing Rates

- Initial List Per Listing \$ .04

- Updated List Per Listing \$ .06

Option 2 – Flat Rate for Initial Data Load, Monthly Reload of Entire Directory, and Update Every 5 Business Days

- Monthly Directory Listing Update Per Year \$1,200.00

- Annual Listing Set-Up Fee – Non-Recurring 800.00

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 4.18

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**RATE SCHEDULES**

**SCHEDULE 8**

Line Extension Services

**A.    Applicability**

The rates and terms specified herein apply to all classes of service within the exchange areas as defined on the maps filed as part of this tariff.

The non-recurring charges for these services are in addition to all other applicable rates and charges filed in this tariff.

**B.    Rates**

**Non-Recurring  
Charges**

Line Extension and Addition  
Within 1,000 feet of an existing access point  
as determined by the Company

None

Line Extension and Addition  
Beyond 1,000 feet of an existing access point  
as determined by the Company

Actual Cost

Customer Requested Installation or Maintenance  
of Company facilities where the facility  
location is not accessible by road with  
Company licensed motor vehicles

Actual Cost

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 4.19

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**RATE SCHEDULES**

**SCHEDULE 9**

Number Reservation Service

**A.    Applicability**

The rates and terms specified herein apply to residential and business customers where facilities and conditions permit within the exchange areas as defined on the maps filed as part of this tariff.

The monthly recurring charges for this service are in addition to all other applicable rates and charges filed in this tariff.

**B.    Rates**

	Monthly Recurring Charges		
	<u>Residential</u>	<u>Business Simple</u>	<u>Business Complex</u>
Each Number Reserved	\$6.70	\$9.80	\$11.85

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 4.20

Cancelling      \_\_\_\_\_      Sheet No. 4.20

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

RESERVED FOR FUTURE USE

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 4.21

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**RATE SCHEDULES**

**SCHEDULE 11**

Residential Exchange Access Service

**A.    Applicability**

The rates and terms specified herein apply to residential customers where facilities and conditions permit within the exchange areas as defined on the maps filed as part of this tariff.

The monthly recurring charges for this service are in addition to all other applicable rates and charges filed in this tariff.

**B.    Rates**

	<u>Monthly Recurring Charge</u>
Each Access Line	\$13.45

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager



RCA No. 11      First Revision      Sheet No. 4.22

Cancelling      Original      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**RATE SCHEDULES**

**SCHEDULE 12**

Service Connection Charges

**A.      Applicability**

The rates and terms specified herein apply to residential, business and special access customers within the exchange areas as defined on the maps filed as part of this tariff.

The charges for these services are in addition to all other applicable rates and charges filed in this tariff.

**B.      Rates**

**Non-Recurring Charges**

	<u>Residential</u>	<u>Business</u>	<u>Payphone Service</u>
Service Order Charge	\$11.00	\$15.00	\$15.00
Central Office Line Connection Charge - Each Access Line	21.15	21.15	21.15
Facilities Charge	52.00	52.00	52.00
Non-Pay Reconnect Charge	25.00	25.00	25.00

Tariff Revision No. 104-11

Effective: January 24, 2013

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 4.23

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**RATE SCHEDULES**

**SCHEDULE 13**

Special Access Service

**A.    Applicability**

The rates and charges specified herein apply to those customers in connection with burglar alarm, metering, channel tie lines, off-premise extensions, off-premise PBX stations, signaling services and other special access services.

**B.    Rates**

	<u>Monthly Rate</u>	<u>Non-Recurring Charge</u>
1.    Metallic (Alarm) Service		
(a)    Channel Termination per Termination	\$29.05	\$158.00
(b)    Optional Features and Functions		<u>Monthly Rate</u>
(1)    Telemetry and Alarm Bridging Active Bridging Channel Connections per Channel Connected		
- Split Band		12.95
- Summation		5.05
- Passive Bridging Channel Connections per Channel Connected		.35

Tariff Revision No. 97-11      Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel      Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 4.24

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**RATE SCHEDULES**

**SCHEDULE 13**

Special Access Service

**B. Rates (Continued)**

	<u>Monthly Rate</u>	<u>Non-Recurring Charge</u>
2. Off-Premises Station Service		
(a) Channel Termination per Termination	\$29.05	\$158.00
3. Voice Grade Service		
(a) Channel Termination per Termination		
- Two Wire	52.85	205.00
- Four Wire	84.55	205.00
(b) Optional Features and Functions		
(1) Bridging per Port		
- Two Wire	9.00	
- Four Wire	9.00	

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 4.25

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**RATE SCHEDULES**

**SCHEDULE 13**

Special Access Service

**B. Rates**

**Monthly  
Rate**

**3. Voice Grade Service**

**(b) Optional Features and Functions (Continued)**

<b>(2) Conditioning per Termination</b>	
- C Type	<b>\$11.45</b>
- Improved Attenuation Distortion	<b>n/a</b>
- Improved Envelope Delay Distortion	<b>n/a</b>
- Data Capability (D Type)	<b>7.70</b>
<b>(3) Improved Return Loss for Effective Two-Wire or Four-Wire Transmission, per Termination</b>	
- Two-Wire	<b>19.45</b>
- Four-Wire	<b>19.45</b>
<b>(4) Customer Specified Receive Level, per Two-Wire Termination</b>	<b>12.80</b>

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 4.26

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**RATE SCHEDULES**

**SCHEDULE 13**

Special Access Service

**B. Rates**

**Monthly  
Rate**

**3. Voice Grade Service**

**(b) Optional Features and Functions (Continued)**

- |  |               |
|--|---------------|
| <b>(5) Transfer Arrangement (Key Activated*<br/>or Dial-Up**)</b>        |               |
| - per Four Port Arrangement,<br>including Control Channel Termination*** | <b>\$4.55</b> |
| - per Five Port Arrangement,<br>including Control Channel Termination*** | <b>10.40</b>  |

\* The key activated control channel is rated as a metallic channel termination and channel mileage, if applicable.

\*\* The dial-up option requires the customer to purchase a controller arrangement.

\*\*\* An additional channel termination charge will apply whenever a spare channel is configured as a leg to the customer designated premises.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 4.27

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**RATE SCHEDULES**

**SCHEDULE 13**

Special Access Service

**B. Rates (Continued)**

	<u>Monthly Rate</u>	<u>Non-Recurring Charges</u>
<b>4. Digital Data Service</b>		
<b>(a) Channel Termination         per Termination</b>		
- 2.4 kbps	\$97.80	\$216.00
- 4.8 kbps	97.80	216.00
- 9.6 kbps	97.80	216.00
- 56.0 kbps	97.80	216.00
- 64.0 kbps	97.80	216.00
<b>(b) Optional Features and Functions</b>		
<b>(1) Bridging per Port</b>	11.40	

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager



RCA No. 11 Original Sheet No. 4.28

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**RATE SCHEDULES**

**SCHEDULE 13**

Special Access Service

**B. Rates (Continued)**

	<u>Monthly Rate</u>	<u>Non-Recurring Charges</u>
<b>5. High Capacity Service</b>		
(a) Channel Termination per Termination - DS1 1.544 Mbps	\$272.45	\$245.00
(b) Optional Features and Functions		<u>Monthly Rate</u>
(1) Multiplexing per Arrangement		
- DS1 to Voice		308.85
- DS1 to DSO		390.70
(2) Automatic Loop Transfer, per Arrangement		294.70
(3) Transfer Arrangement, per Arrangement		250.45

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 4.29

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**RATE SCHEDULES**

**SCHEDULE 14**

**Special Construction**

**A.    Applicability**

The charges specified herein apply to all classes of service within the exchange areas as defined on the maps filed as part of this tariff.

The charges for this service are in addition to all other applicable rates and charges filed in this tariff.

**B.    Rates**

Special construction charges for the costs of furnishing facilities shall be at the actual cost to the Company.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 4.30

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**RATE SCHEDULES**

**SCHEDULE 15**

Special Number Service

A.      **Applicability**

The rates and terms specified herein apply to residential and business customers within the exchange areas as defined on the maps filed as part of these tariffs.

The charge for this service is in addition to all other applicable rates and charges filed in these tariffs.

B.      **Rates**

**Non-Recurring  
Charges**

Each Access Line

**\$35.00**

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 4.31

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**RATE SCHEDULE**

**SCHEDULE 16**

Underground Locate Service

**A.    Applicability**

The rates and terms specified herein apply to all requests for underground locate service within the exchange areas as defined on the maps filed as part of this tariff.

The charges for this service are in addition to all other applicable rates and charges filed in these tariffs.

**B.    Rates**

Rate per Hour

Each Locate in Excess of Six (6) per Month

- Normal Business Hours	\$ 80.00
- Outside Normal Business Hours	130.00

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Second Revision      Sheet No. 4.32

Cancelling      First Revision      Sheet No. 4.32

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

RATE SCHEDULES

SCHEDULE 17

Universal Access Surcharge

A.      Applicability

The rates and terms specified herein apply to all customers within the exchange areas as defined on the maps filed as part of this tariff.

The monthly recurring charges for this service are in addition to all other applicable rates and charges filed in this tariff.

B.      Rates

Monthly  
Recurring  
Charges

Tier 1, Each Line  
- Residential, Single Line Business  
and Private Pay Telephone

\$ . 09

Tier 2, Each Line  
- Multi-Line Business

. 18

Tariff Revision No. 109-11

Effective: March 1, 2016

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 4.33

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**RATE SCHEDULES**

**SCHEDULE 18**

**Universal Service Discount for Eligible Schools and Libraries**

**A. Applicability**

For purposes of the universal service discount program, rural areas are defined in accordance with the Office of Management and Budget's Metropolitan Statistical Area designation of metropolitan and non-metropolitan counties, adjusted by the most currently available Goldsmith Modification, which identifies rural areas within large metropolitan counties.

The percent discount is based on the number of students eligible for the national school lunch program or a federally approved alternative mechanism. Each school may compute the discounts on an individual school basis or it may compute an average school discount among a group of schools or a school district.

A library's level of discount is based on the number of students eligible for the national school lunch program (or federally approved alternative mechanism) in the school district in which the library is located. Each library may compute the discounts on an individual branch library basis or it may compute an average discount among a group of libraries.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager



RCA No. 11      Original      Sheet No. 4.34

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**RATE SCHEDULES**

**SCHEDULE 18**

**Universal Service Discount for Eligible Schools and Libraries (Continued)**

**B. Rates**

Pursuant to the Telecommunications Act of 1996 (47 U.S.C. 254(h)(1)(B)) certain schools and libraries receive support under the definition of universal service. The discount matrix below is presented for calculating discounts to those qualifying entities.

<u>Percentage of Students Eligible for National School Lunch Program</u>	<u>Urban Discount</u>	<u>Rural Discount</u>
< 1	20%	25%
1 - 19	40%	50%
20 - 34	50%	60%
35 - 49	60%	70%
50 - 74	80%	80%
75 - 100	90%	90%

Intrastate discounts shall be available only after January 1, 1998, and only if the discounts are fully funded through the federal universal service program. Details regarding the federal program and qualification for federal funding are found at 47 C.F.R. Part 54.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      First Revision      Sheet No. 4.35

Cancelling      Original      Sheet No. 4.35

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

RATE SCHEDULES

SCHEDULE 19

Lifeline Service

I.      Enhanced Lifeline Service

A.      Applicability

Enhanced Lifeline Service is a reduction in the local service charges normally paid by qualifying low income customers.

These reductions are from the Residential Exchange Access Service subscribed to by the customer and include both Federal and State reductions. The Federal Lifeline reduction shall be used in part to waive the customer's federal end-user Subscriber Line Charge (SLC), if charged.

The following services are included in the provision of Enhanced Lifeline Service:

- (a)    Single party, voice grade access to the public switched network;
- (b)    Access to emergency services;
- (c)    Access to operator services;
- (d)    Access to interexchange services, unless toll blocking is chosen;
- (e)    Access to directory assistance; and,
- (f)    Toll blocking, if requested.

Tariff Revision No. 110-11

Effective: November 1, 2016

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 4.36

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**RATE SCHEDULES**

**SCHEDULE 19**

Lifeline Service

I.      Enhanced Lifeline Service

B. Rates

The rates and terms specified herein apply to all residential customers of the Company who apply for Residential Exchange Access Service and who meet the means test specified in this tariff.

The monthly recurring charges for this service are in addition to all other applicable rates and charges filed in this tariff.

Monthly  
Recurring  
Charges

Enhanced Lifeline Service

\$1.00

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 4.37

Cancelling      \_\_\_\_\_      Sheet No. 4.37

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**RATE SCHEDULES**

**SCHEDULE 20**

Link Up Service

**I.      Link Up Services**

**A.      Applicability**

The rates and terms specified herein apply to all residential customers of the Company who apply for Residential Exchange Access Service and who meet the means test specified in this tariff.

**B.      Rates**

Link Up Service consists of a 50% discount, up to a maximum of \$30 for new service connection charges as outlined in Service Connection Charges, Schedule 12 of the Rate Schedules in this tariff.

The Expanded Link Up program provides a reduction to the standard charges imposed on qualifying low income individuals as a condition of initiating service, including both line extension and initial connection charges. This reduction provides both the benefits associated with Link Up as well as an additional discount of up to 100% of the charges between \$60 and \$130, leading to a total maximum discount of \$100 applied to the connection charge. The supported services under this section do not include charges assessed for facilities or equipment that fall on the customer's side of the demarcation point; i.e., customer premises equipment and inside wiring charges.

The customer may defer payment on up to \$200 of the above charges without interest for a period not to exceed one year. The deferred charges do not include any permissible security deposits required. Payments shall be equally paid over a twelve (12) month period. If any payments are delayed, interest shall accrue from that date forward.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 4.38

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**RATE SCHEDULES**

**SCHEDULE 21**

Alaska Universal Service Fund Surcharge

**A.      Applicability**

The Alaska Universal Service Fund (AUSF) Surcharge is a line item surcharge on intrastate end user revenues to provide for payment to the Alaska Universal Service Fund. The Alaska Universal Service Fund provides:

1.      Financial assistance, known as lifeline support, to qualifying local exchange telephone companies so that the bills of qualifying low income customers may be reduced;
2.      Financial assistance known as dial equipment minute (DEM) weighting to local exchange telephone companies of less than fifty-thousand (50,000) access lines that qualify for assistance under the requirements set forth by the Commission at 3 AAC 48.430; and,
3.      Such other purposes as may be designated by the Commission by regulation.

**B.      Rates**

The Company concurs in the AUSF surcharge percentage set forth in the currently effective tariff of the Alaska Universal Service Administrative Company. A copy of the tariff of the Alaska Universal Service Administrative Company is available for public inspection during normal business hours at 3380 "C" Street, Suite 201, Anchorage, Alaska 99503 or on the Alaska Universal Service Administrative Company's web site at <http://www.ausac.org>.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 4.39

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**RATE SCHEDULES**

**SCHEDULE 22**

**Simplified Message Desk Interface (SMDI)**

**A.    Applicability**

The rates and terms specified herein apply to voice mail providers desiring a data link between their voice mail system and the Valdez or Glennallen Central Office.

**B.    Rates**

	<u>Monthly Rate</u>	<u>Non-Recurring Charges</u>
SMDI	\$ 319.95	\$660.00

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager



RCA No. 11      Original      Sheet No. 4.40

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**RATE SCHEDULES**

**SCHEDULE 23**

Wide Area Network (WAN) Service

**A. Applicability**

The rates and terms specified herein apply to Business customers desiring Ethernet connectivity between multiple locations within the Valdez or Glennallen local exchange area.

**B. Rates**

**Non-Recurring  
Charges**

Ethernet Port Connection – per port      \$380.00

Ethernet Port Change Charge – per request      \$370.00

**Monthly  
Recurring  
Charges**

Month to Month per port – 1 Mbps – 10 Mbps

1 Mbps	\$275.00
2 Mbps	\$285.00
3 Mbps	\$315.00
4 Mbps	\$335.00
5 Mbps	\$365.00
6 Mbps	\$385.00
7 Mbps	\$415.00
8 Mbps	\$435.00
9 Mbps	\$455.00
10 Mbps	\$475.00

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      First Revision      Sheet No. 4.41

Cancelling Original      Sheet No. 4.41

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**RATE SCHEDULES**

**SCHEDULE 24**

Digital Network Services

I. Integrated Services Digital Network – Primary Rate Interface (ISDN PRI)

A. Applicability

The rates and terms specified herein apply to business customers desiring an ISDN PRI interface between suitably equipped ISDN PRI customer premise equipment and the Company's central office switches located in Valdez and Glennallen.

Caller ID functionality may be provisioned over the ISDN PRI Interface. The monthly recurring charges for this service are in addition to all other applicable rates and charges filed in this tariff.

B. Rates

	<u>Monthly Rate</u>	<u>Non-Recurring Charges</u>
ISDN PRI Interface 24 Channels	\$200.00	\$324.70
ISDN PRI Interface 12 Channel	\$125.00	\$324.70
ISDN PRI Interface 6 Channel	\$67.50	\$324.70
Port Charge	\$23.51	

Tariff Revision No. 107-11

Effective: July 24, 2014

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 4.42

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**RATE SCHEDULES**

**SCHEDULE 25**

**PROMOTIONS**

**Special Promotions**

From time to time, CVTC may choose to offer promotions, discounts, waivers of non-recurring charges or other concessions for marketing purposes as CVTC deems appropriate. Advertising for the promotions will be by a method both convenient to CVTC and that will reach the greatest number of customers. Advertising methods may include company newsletters, company website, billing statement inserts, local newspapers and community bulletin boards. The length of the promotions and the amount of the discounts or concessions will be at the discretion of the Company.

**Customer Loyalty Plan**

CVTC may from time to time offer certain gratuities to customers designed to encourage these customers to initiate or maintain CVTC service. These incentives will be offered free of charge, and will not have a value greater than \$200 per gratuity. The gratuity will be limited to \$200 per line, per year.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 4.43

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**RATE SCHEDULES**

**SCHEDULE 25**

**PROMOTIONS**

**Term of Service Agreement Plan**

The following business services qualify for term discounts as stated below:

- Digital Subscriber Service (DSS)
- Integrated Services Digital Network – Primary Rate Interface (ISDN PRI)
- Special Access Services
- Wide Area Network (WAN) Service

The volume discount will be applied to monthly recurring tariff rates for these services, before any taxes, regulatory surcharges and non-recurring fees. Customers that elect to enter into a term discount contract will receive the credit on their account for each month of the commitment period.

<u>Term Commitment</u>	<u>Credit</u>
1 Year	10%
3 Year	20%
5 Year	30%

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 4.44

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**RATE SCHEDULES**

**SCHEDULE 25**

**PROMOTIONS**

**Term of Service Agreement Plan (Continued)**

If the customer chooses a term agreement and the term agreement is cancelled prior to the end of the period, a termination charge will apply. The termination charge will be the difference between the rates actually charged and the rates that would have been charged, had the actual period been the original service period. For example, if a customer chooses a one year term and completes less than one year, the customer will be charged the difference between the amount the customer was actually charged and the amount the customer would have been charged according to the month to month rates for the period of time the customer had service. If the customer completes at least one year of its three year term before it terminates services, the termination charge will be the difference between the rates it was charged and the one year rate for the period of time the customer had service. If the customer completes at least three years of its five year term before it terminates services, the termination charge will be the difference between the rates it was charged and the three year rates for the period of time the customer had service.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 4.45

Cancelling \_\_\_\_\_ Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**RATE SCHEDULES**

**SCHEDULE 25**

**PROMOTIONS**

**First Month Local Service Free Plan**

Business Exchange Access Service, Basic Exchange Telecommunications Radio Service and Residential Exchange Access Service customers may elect to participate in a term of service plan. Customers who choose to enter into a contract with CVTC for local service will receive a credit for the first month of service and an additional month of service credit each year upon renewal of the contract for another twelve months. The credit will include monthly recurring charges for basic access service and will not include custom calling features, taxes and surcharges.

A customer may not switch any portion of their local service to another provider or discontinue service during the period covered by their term of service commitment. CVTC considers it a discontinuance of service when a customer is terminated by CVTC for any reason.

A customer who has entered into a term of service commitment but who discontinues service before expiration must pay a termination amount equal to the total credit applied to their account under this plan during the past twelve months.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager



RCA No. 11      Original      Sheet No. 4.46

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**RATE SCHEDULES**

**SCHEDULE 26**

Digital Subscriber Service (DSS)

**A.    Applicability**

The rates and terms specified herein apply to business customers, where facilities and conditions permit, within the exchange areas as defined on the map filed as part of this tariff.

**B.    Rates**

	<u>Monthly Recurring Charge</u>
Digital Subscriber Service	\$272.45
Digital Channel Activation - per Channel Activated	\$ 7.10
	<u>Non- Recurring Charge</u>
Per Order, per DS1 (Regardless of Channels Activated)	\$ 108.25

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 4.47

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**RATE SCHEDULES**

**SCHEDULE 26**

Digital Subscriber Service (DSS)

**B. Rates (Continued)**

1. The Digital Channel Activation monthly recurring charge applies per channel activated.
2. The Digital Channel Activation non-recurring charge will apply for each order per DS1 to activate digital channels, regardless of the number of channels activated.
3. The charge for blocks of DID numbers to be used with DID functionality applies in addition to DSS charges.
4. Special construction charges may apply.
5. The customer may activate any number of digital channels provided the number of digital channels activated does not exceed the total digital channel capacity. Once activated, a digital channel is subject to a minimum service period of 30 days.

Tariff Revision No. 97-11

Effective: September 24, 2009

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager

RCA No. 11      Original      Sheet No. 4.48

Cancelling      \_\_\_\_\_      Sheet No. \_\_\_\_\_

**COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

**RATE SCHEDULES**

**SCHEDULE 27**

Usage Detail Print Charge

**A.      Applicability**

The rates and charges herein apply to each account for which a customer requests the Usage Detail Print Option be activated. When the option is requested for an account, all detail for all services on that account will print on the monthly statement.

**B.      Rates**

Monthly Recurring Charge  
Each Account      \$4.95

Tariff Revision No.      106-11

Effective:      April 1, 2014

Issued By: **COPPER VALLEY TELEPHONE COOPERATIVE, INC.**

By: Dave Dengel

Title: Chief Executive Officer/General Manager